Provider Number	Hospital Name	Address 1
140001	GRAHAM HOSPITAL ASSOCIATION	210 WEST WALNUT STREET
140002	ALTON MEMORIAL HOSPITAL	ONE MEMORIAL DRIVE
140007	PROVENA ST JOSEPH MEDICAL CENTER	333 N MADISON
140008	LOYOLA GOTTLIEB MEMORIAL HOSPITAL	701 WEST NORTH AVE
140010	EVANSTON HOSPITAL	2650 RIDGE AVE
140011	HERRIN HOSPITAL	201 S 14TH ST
140012	KATHERINE SHAW BETHEA HOSPITAL	403 E 1ST ST
140013	PROCTOR HOSPITAL	5409 N KNOXVILLE AVE
140015	BLESSING HOSPITAL	BROADWAY AT 11TH STREET
140018	MT SINAI HOSPITAL MEDICAL CENTER	15TH STREET AT CALIFORNIA
140019	SHELBY MEMORIAL HOSPITAL	200 S CEDAR ST
140026	ST MARYS HOSPITAL	111 SPRING STREET
140029	COPLEY MEMORIAL HOSPITAL	2000 OGDEN AVENUE
140030	SHERMAN HOSPITAL	1425 NORTH RANDALL ROAD
140032	ST ANTHONYS MEMORIAL HOSPITAL	503 N MAPLE STREET

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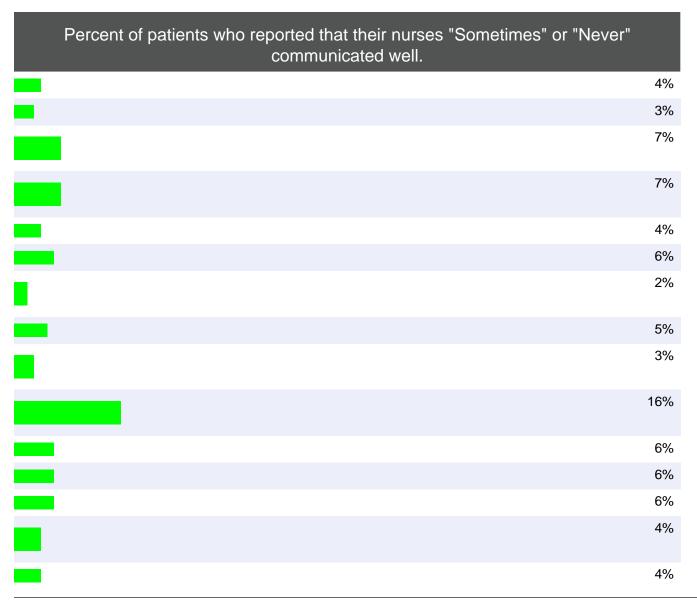
Address 2	Address 3	City	State
		CANTON	IL
		ALTON	IL
		JOLIET	IL
		MELROSE PARK	IL
		EVANSTON	IL
		HERRIN	IL
		DIXON	IL
		PEORIA	IL
		QUINCY	IL
		CHICAGO	IL
		SHELBYVILLE	IL
		STREATOR	IL
		AURORA	IL
		ELGIN	IL
		EFFINGHAM	IL

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ZIP Co	ode	County Name	Phone Number (Old)
61520	FULTON		
62002	MADISON	I	
60435	WILL		
60160	COOK		
60201	COOK		
62948	WILLIAMS	SON	
61021	LEE		
61614	PEORIA		
62301	ADAMS		
60608	COOK		
62565	SHELBY		
61364	LA SALLE		
60504	KANE		
60123	KANE		
62401	EFFINGH	AM	

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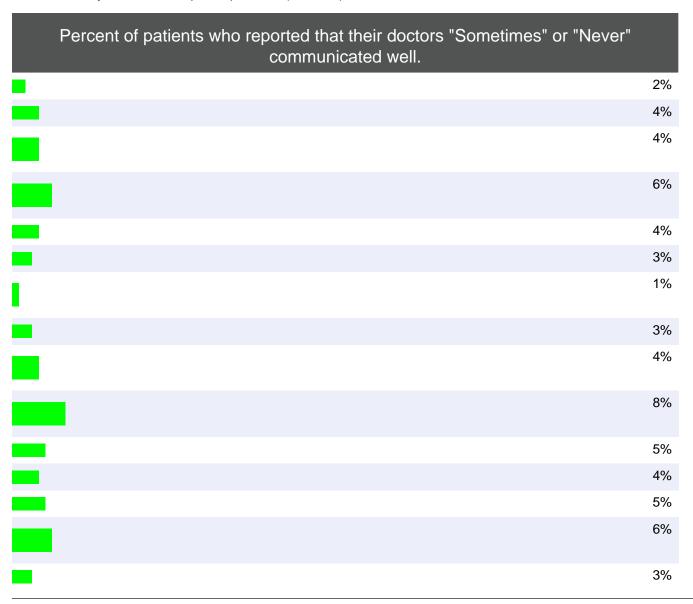
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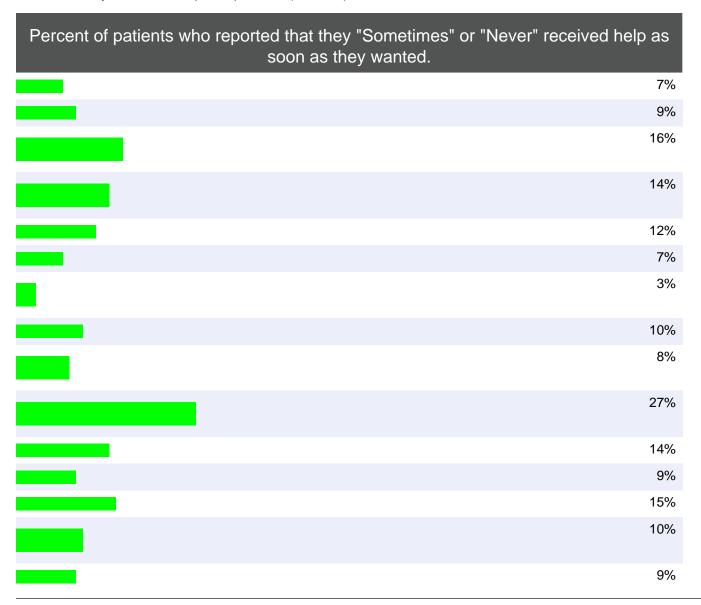
Percent of patients who reported that their doctors "Usually" communicated	well.
	14%
	12%
	19%
	15%
	19%
	12%
	16%
	18%
	18%
	18%
	15%
	15%
	16%
	20%
	17%

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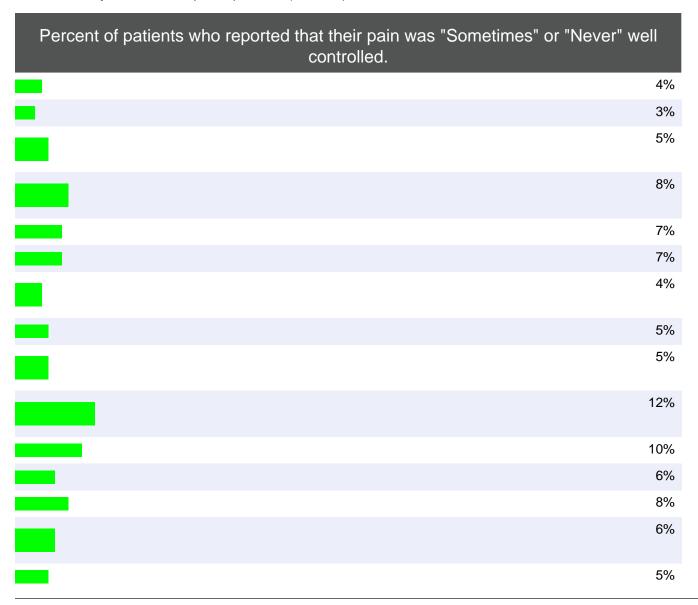
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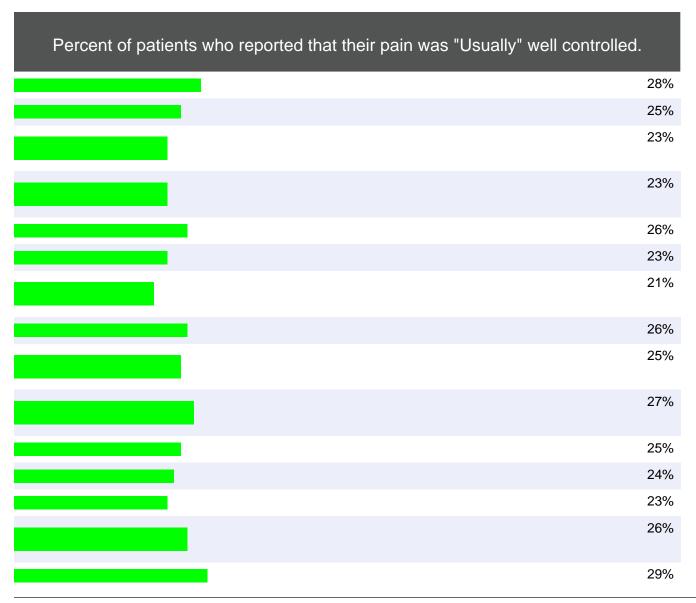


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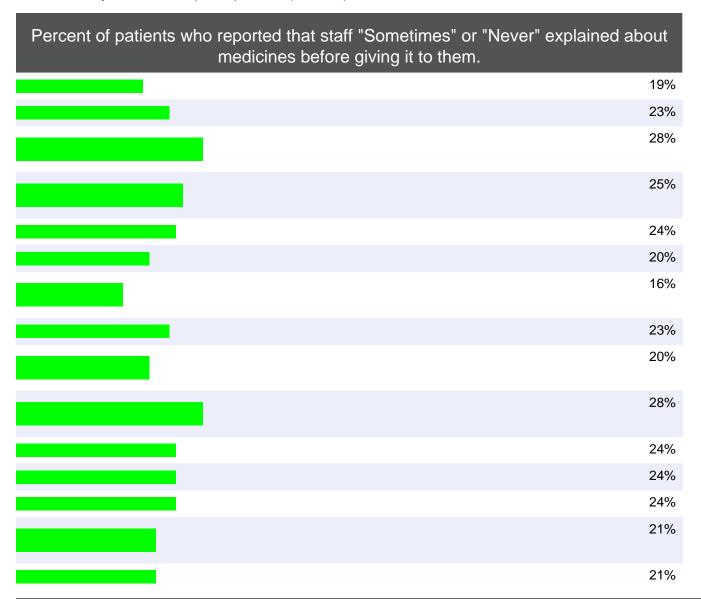


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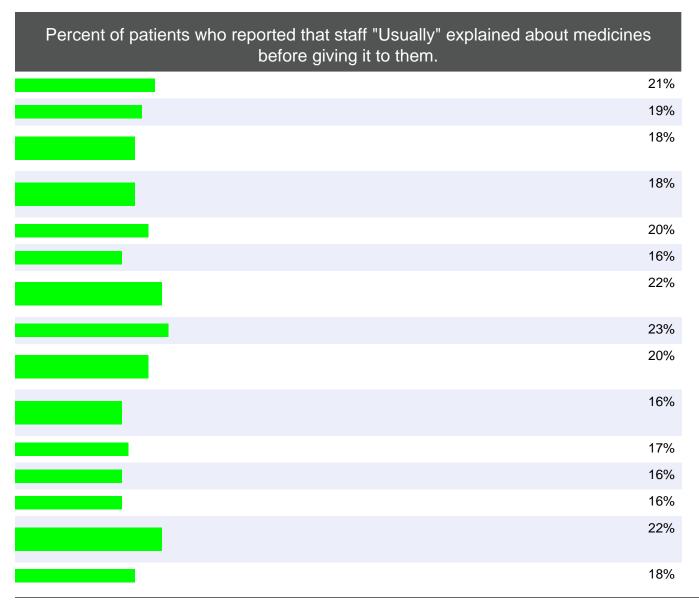




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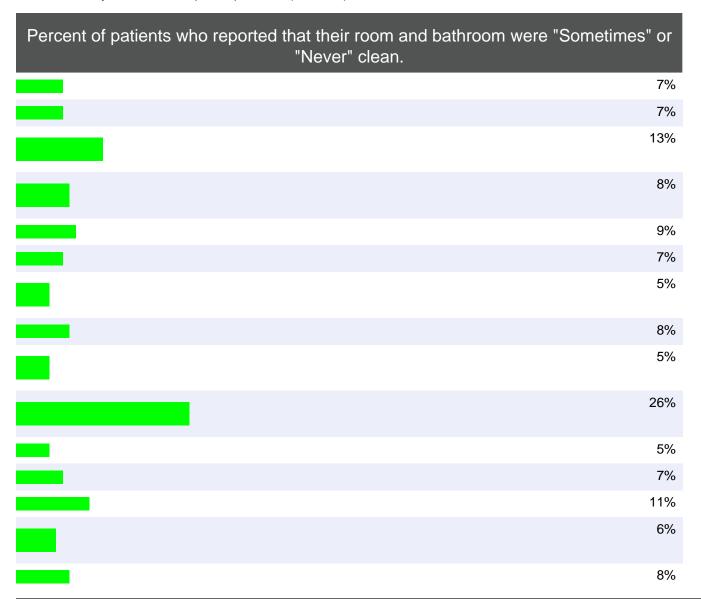


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Percent of patients who reported that their room and bathroom were "Usi	ually" clean.
	19%
	20%
	22%
	23%
	22%
	17%
	20%
	23%
	22%
	21%
	16%
	16%
	24%
	20%
	21%

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Percent of patients who reported that the area around their room wa	as "Sometimes"
	10%
	11%
	6%
	16%
	10%
	14%
	8%
	8%
	13%
	19%
	20%
	12%
	13%
	8%
	13%

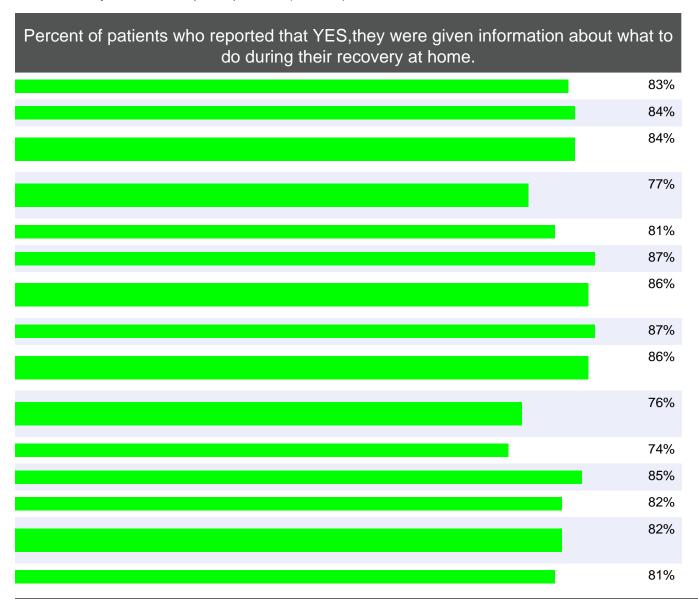
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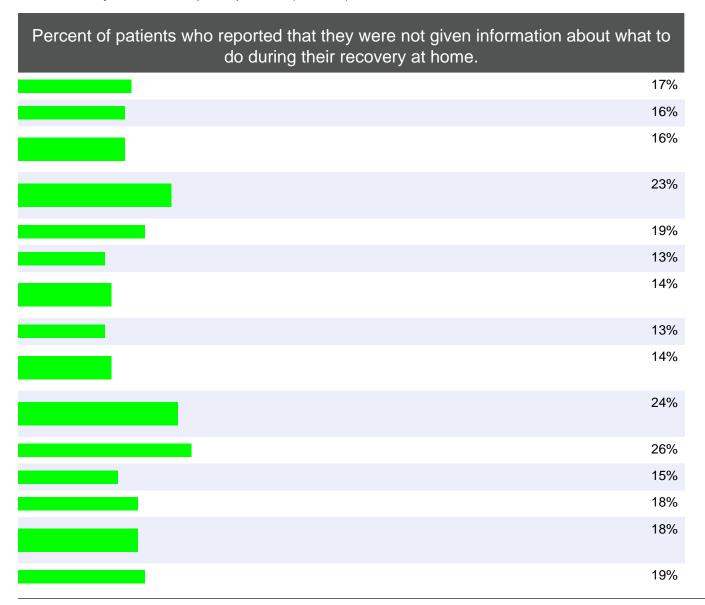
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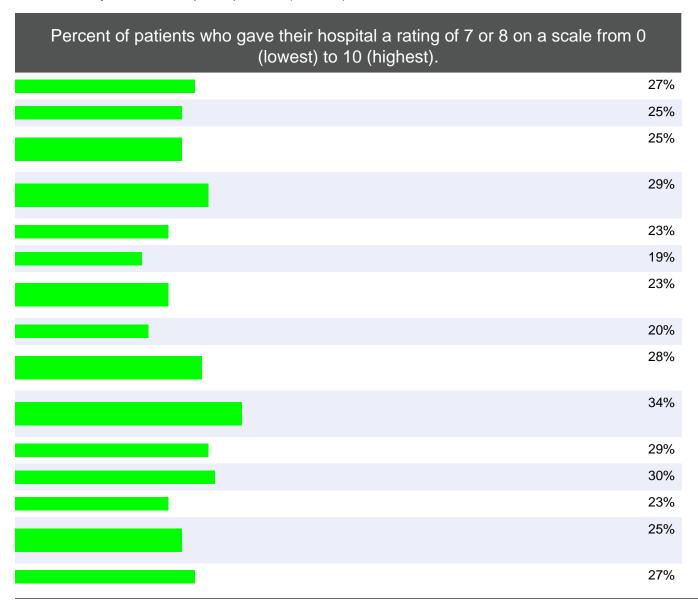
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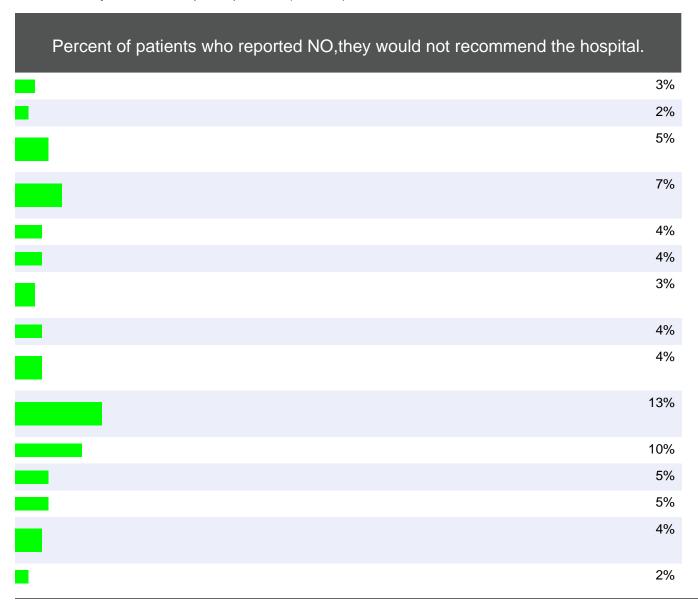


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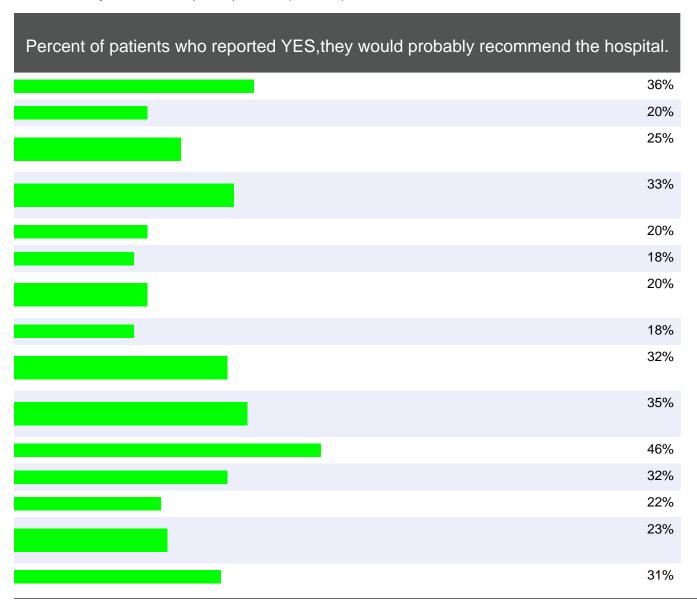
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Number of Completed Surveys
300 or more
Between 100 and 299
300 or more

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Survey Response Rate Percent	Survey Footnote
	29%
	41%
	34%
	29%
	30%
	33%
	37%
	34%
	39%
	28%
	47%
	35%
	36%
	33%
	42%

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Hosp	ital Footnote	

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140033	VISTA MEDICAL CENTER WEST	2615 WASHINGTON ST
140034	ST MARYS HOSPITAL	400 NORTH PLEASANT AVENUE
140040	GALESBURG COTTAGE HOSPITAL	695 N KELLOGG ST
140043	CGH MEDICAL CENTER	100 EAST LEFEVRE ROAD
140046	GOOD SAMARITAN REGIONAL HLTH CENTER	605 N 12TH STREET
140048	ADVOCATE TRINITY HOSPITAL	2320 E 93RD ST
140049	WEST SUBURBAN MEDICAL CENTER	ERIE AT AUSTIN BOULEVARD
140051	SKOKIE HOSPITAL	9600 GROSS POINT ROAD
140052	SAINT ANTHONY'S HEALTH CENTER	ST ANTHONY'S WAY
140053	ST JOHNS HOSPITAL	800 E CARPENTER ST
140054	MACNEAL HOSPITAL	3249 SOUTH OAK PARK AVENUE
140058	PASSAVANT AREA HOSPITAL	1600 W WALNUT ST
140059	JERSEY COMMUNITY HOSPITAL	400 MAPLE SUMMIT ROAD
140062	PALOS COMMUNITY HOSPITAL	12251 SOUTH 80TH AVENUE
140063	RUSH OAK PARK HOSPITAL	520 S MAPLE AVE
140064	ST MARY MEDICAL CENTER	3333 NORTH SEMINARY
140065	ADVENTIST LA GRANGE MEMORIAL HOSPITAL	5101 S WILLOW SPRINGS RD

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WAUKEGAN	IL
CENTRALIA	IL
GALESBURG	IL
STERLING	IL
MOUNT VERNON	IL
CHICAGO	IL
OAK PARK	IL
SKOKIE	IL
ALTON	IL
SPRINGFIELD	IL
BERWYN	IL
JACKSONVILLE	IL
JERSEYVILLE	IL
PALOS HEIGHTS	IL
OAK PARK	IL
GALESBURG	IL
LA GRANGE	IL

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60085	LAKE
62801	MARION
61401	KNOX
61081	WHITESIDE
62864	JEFFERSON
60617	COOK
60302	COOK
60076	COOK
62002	MADISON
62769	SANGAMON
60402	COOK
62650	MORGAN
62052	JERSEY
60463	COOK
60304	COOK
61401	KNOX
60525	COOK

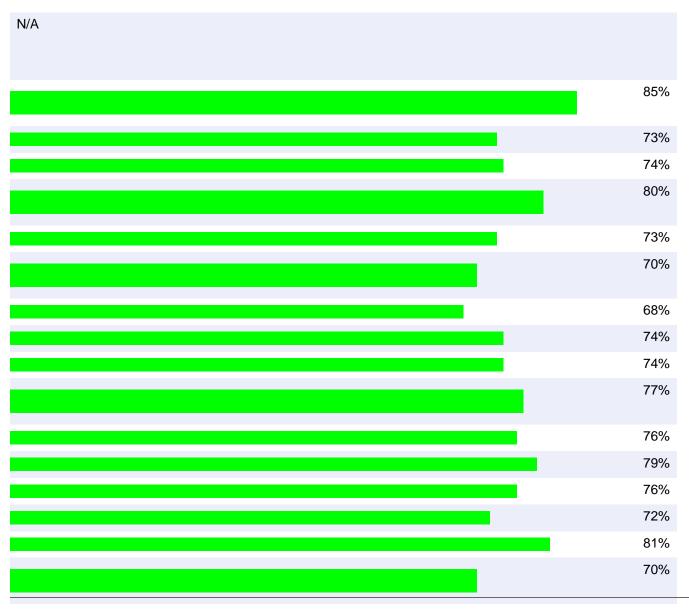
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N/A	
	2%
	6%
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	9%
	9%
	7%
	5%
	5%
	5%
	3%
	4%
	7%
	3%
	7%

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	20%
	21%
	16%
	23%

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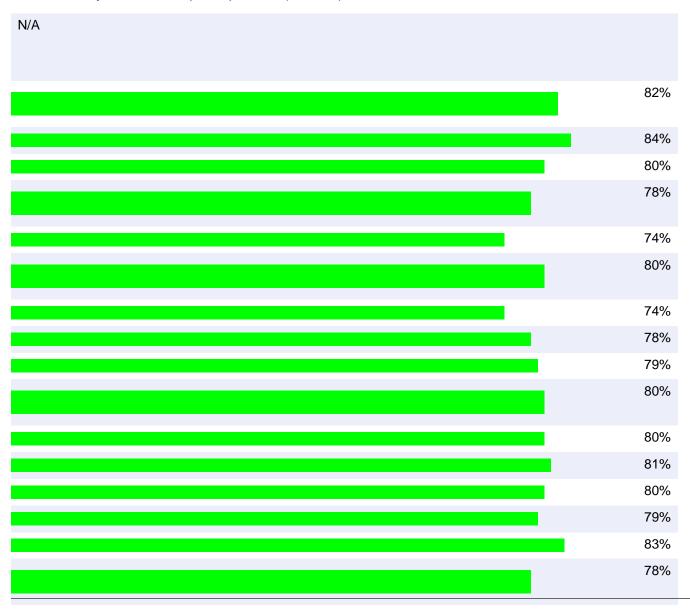
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N/A	
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	2%
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N/A	
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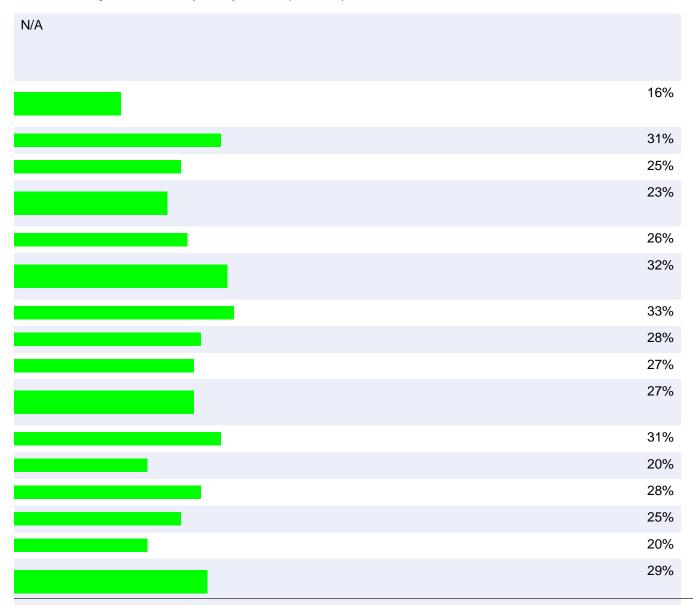
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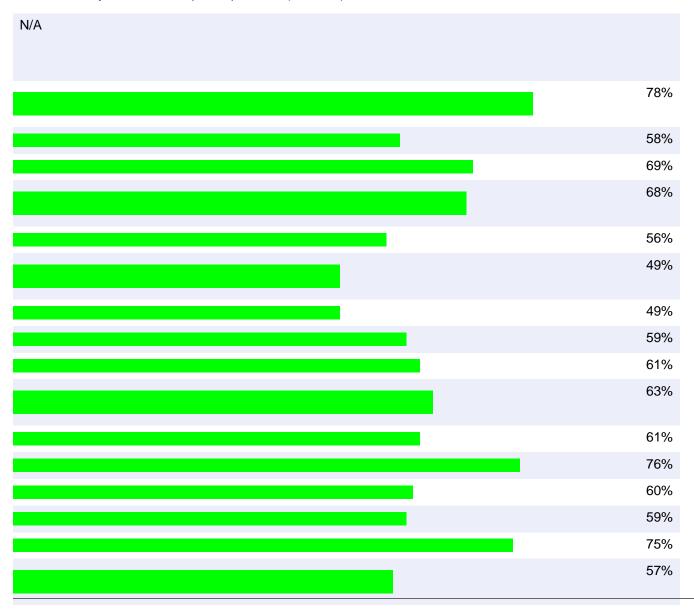
Page 44 of 420 05/30/2011

N/A	
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	13%
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	10%
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	4%
	12%
	16%
	5%
	14%

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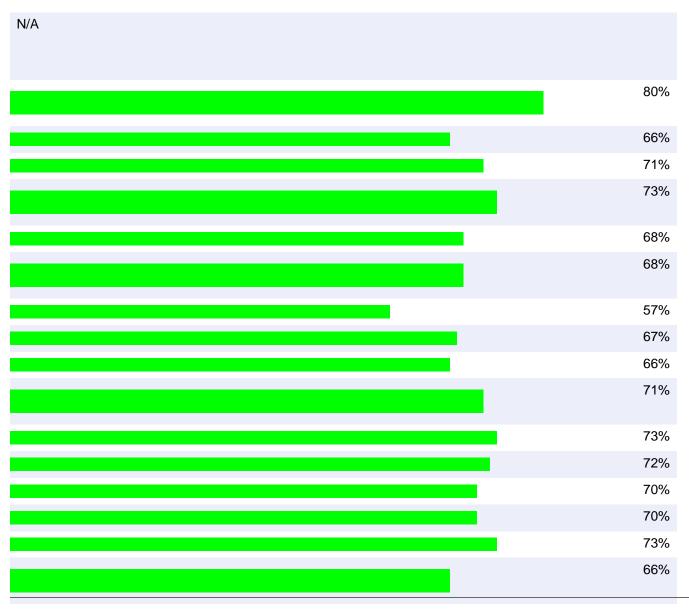
Page 47 of 420 05/30/2011

N/A	
	5%
	8%
	6%
	5%
	9%
	7%
	11%
	8%
	9%
	5%
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	6%
	9%
	6%
	9%

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N/A	
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	32%
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	21%
	25%

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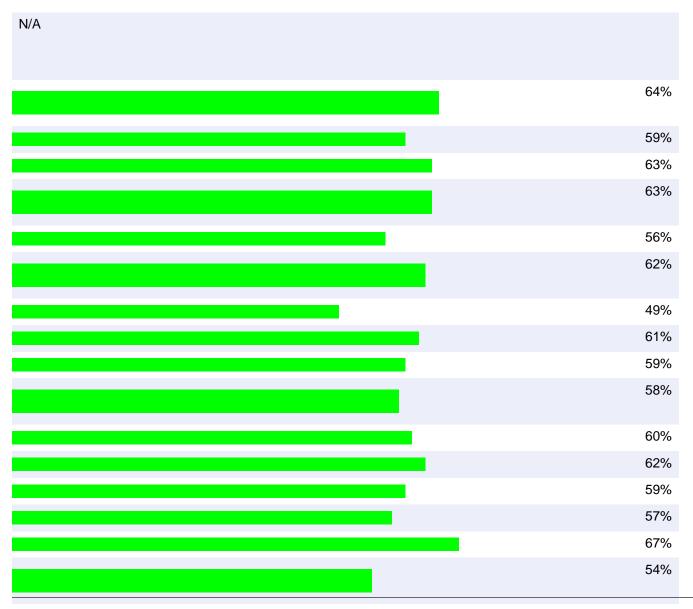
Page 50 of 420 05/30/2011

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	22%
	25%
	15%
	27%

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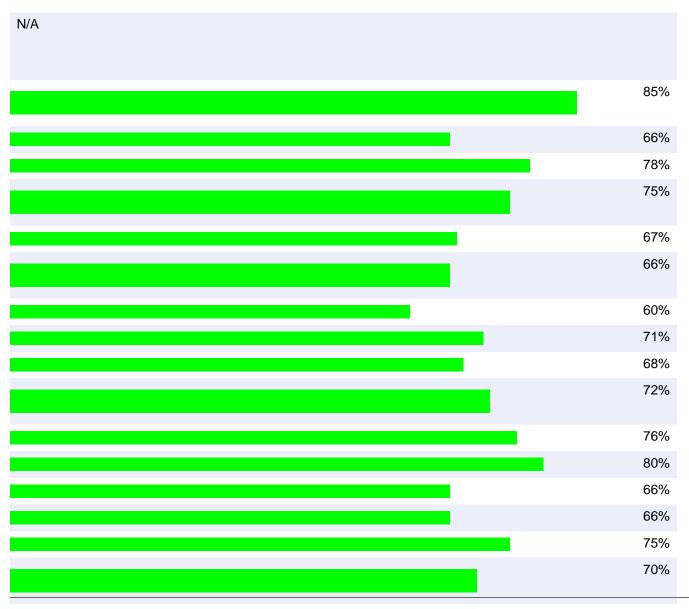
Page 53 of 420 05/30/2011

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	12%
	5%
	8%

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N/A	
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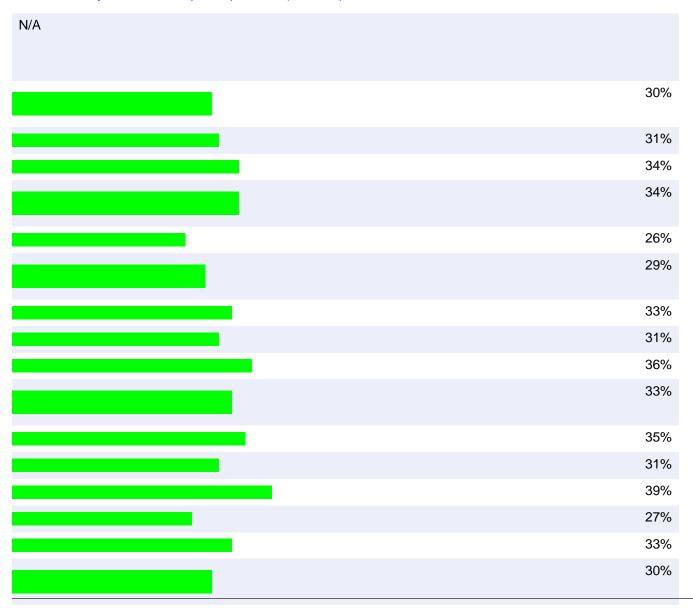
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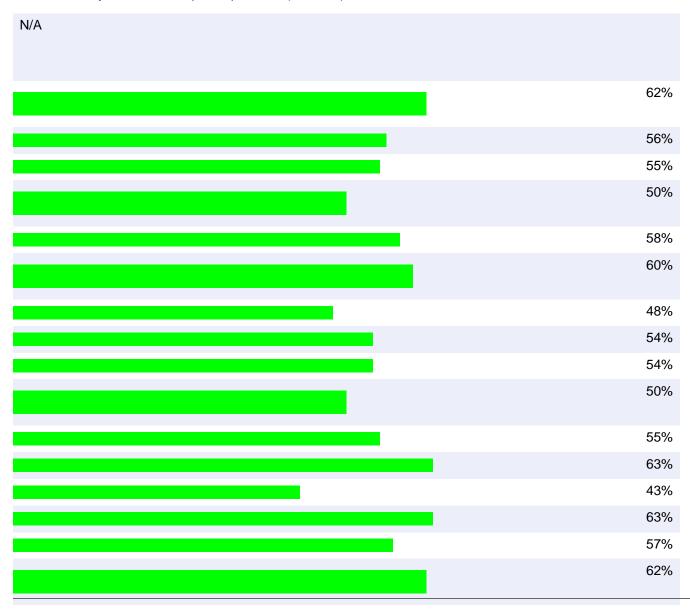
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N/A	
	8%
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	17%
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	10%
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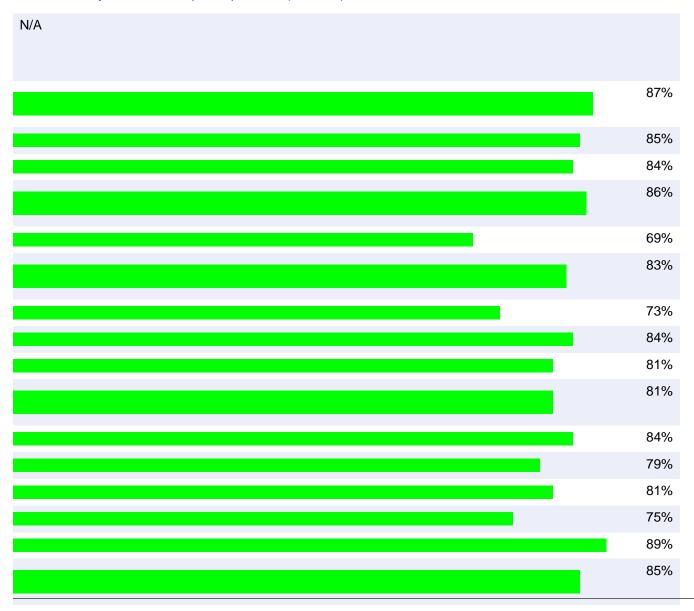
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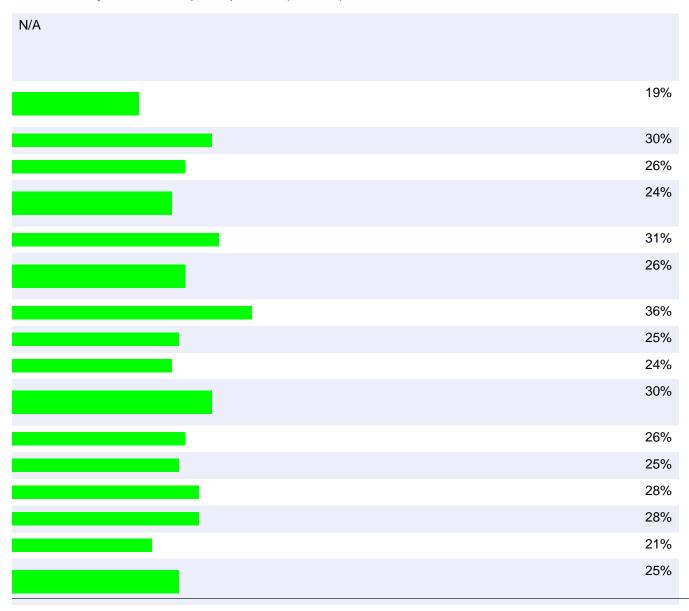
Page 60 of 420 05/30/2011

N/A	
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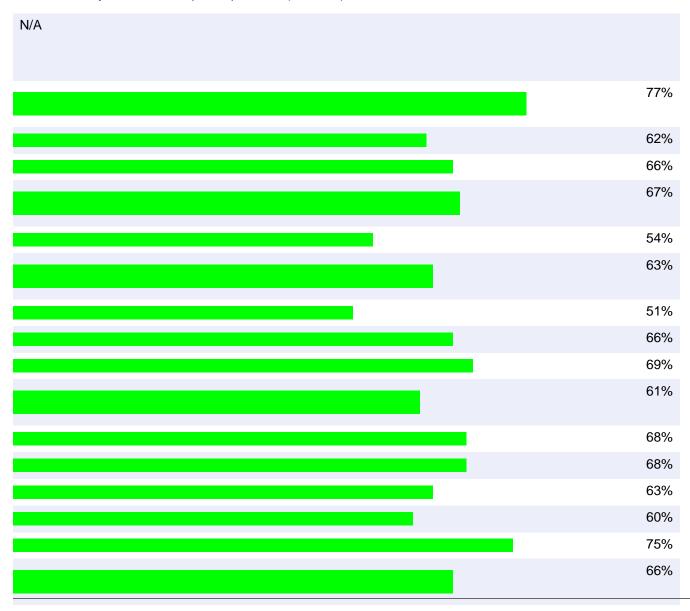
Page 61 of 420 05/30/2011

N/A	
	4%
	8%
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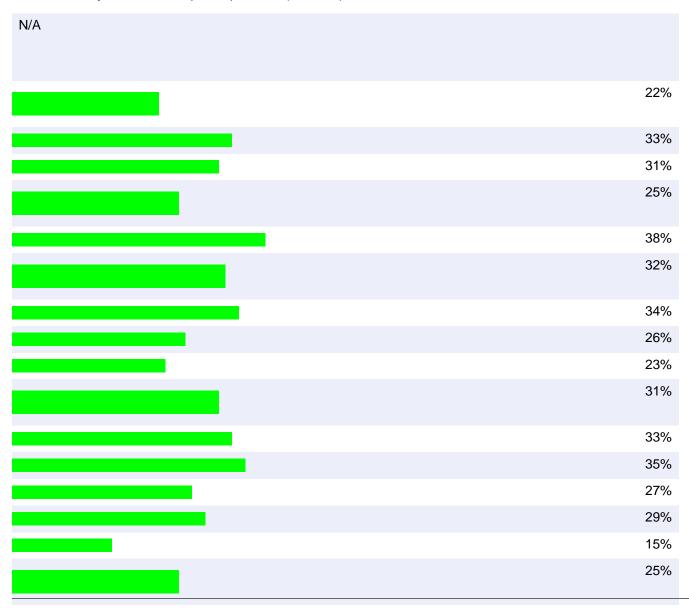
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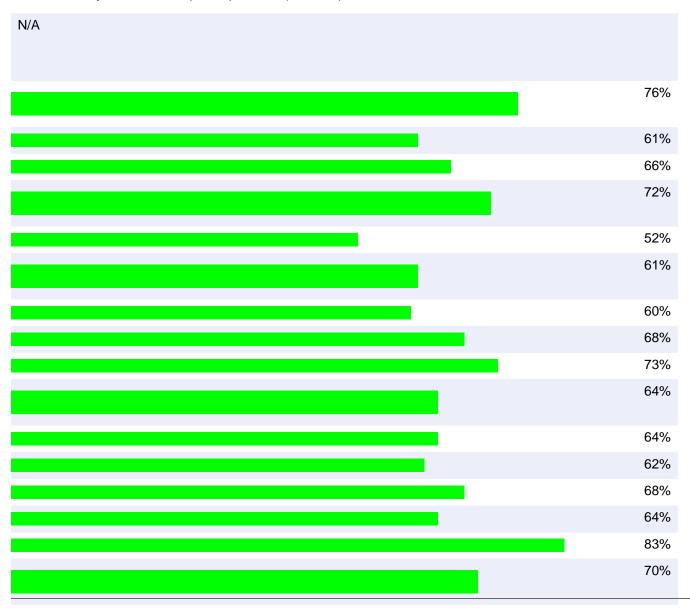
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	2%
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	7%
	2%
	5%

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N/A
300 or more

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N/A	No or very few patients were eligible for the HCAHPS survey. The scores shown, if any, reflect a very small number of surveys
	30%
	29%
	38%
	38%
	20%
	26%
	29%
	31%
	42%
	26%
	34%
	33%
	44%
	26%
	46%
	27%

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	HOSPITAL	RD
140067	SAINT FRANCIS MEDICAL CENTER	530 NE GLEN OAK AVE
140068	ROSELAND COMMUNITY HOSPITAL	45 W 111TH STREET
140077	TOUCHETTE REGIONAL HOSPITAL INC	5900 BOND AVENUE
140080	RHC ST FRANCIS HOSPITAL	355 RIDGE AVE
140082	LOUIS A WEISS MEMORIAL HOSPITAL	4646 N MARINE DRIVE
140083	LORETTO HOSPITAL	645 SOUTH CENTRAL AVE
140084	VISTA MEDICAL CENTER EAST	1324 NORTH SHERIDAN ROAD
140088	THE UNIVERSITY OF CHICAGO MEDICAL CENTER	5841 SOUTH MARYLAND
140089	MC DONOUGH DISTRICT HOSPITAL	525 EAST GRANT STREET
140091	CARLE FOUNDATION HOSPITAL	611 WEST PARK STREET
140093	PROVENA UNITED SAMARITANS MEDCTR-LOGAN	812 N LOGAN
140095	SAINT ANTHONY HOSPITAL	2875 WEST 19TH STREET
140100	MIDWESTERN REGION MED CENTER	2520 ELISHA AVENUE
140101	MORRIS HOSPITAL & HEALTHCARE CENTERS	150 W HIGH ST
140103	ST BERNARD HOSPITAL	326 W 64TH ST
140110	OTTAWA REGIONAL HOSPITAL & HEALTHCARE CENTER	1100 EAST NORRIS DRIVE

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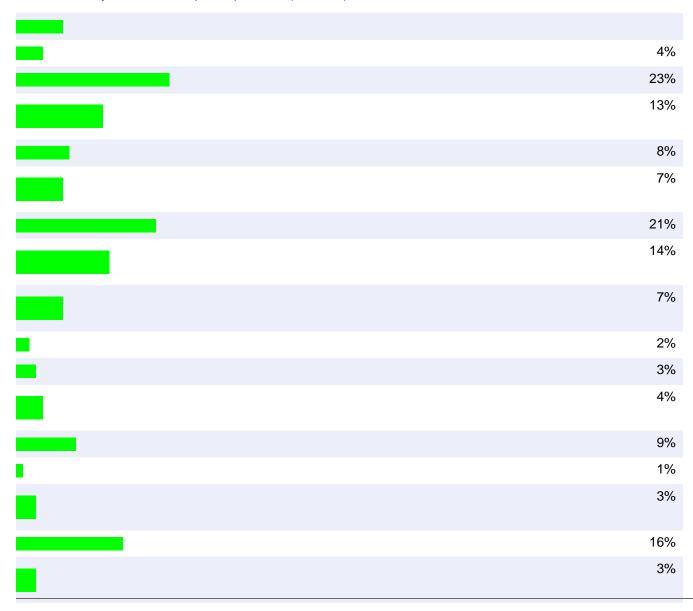


PEORIA	IL
CHICAGO	IL
CENTREVILLE	IL
EVANSTON	IL
CHICAGO	IL
CHICAGO	IL
WAUKEGAN	IL
CHICAGO	IL
MACOMB	IL
URBANA	IL
DANVILLE	IL
CHICAGO	IL
ZION	IL
MORRIS	IL
CHICAGO	IL
OTTAWA	IL

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61637	PEORIA
60628	COOK
62207	SAINT CLAIR
60202	COOK
60640	COOK
60644	COOK
60085	LAKE
60637	COOK
61455	MCDONOUGH
61801	CHAMPAIGN
61832	VERMILION
60623	COOK
60099	LAKE
60450	GRUNDY
60621	COOK
61350	LA SALLE

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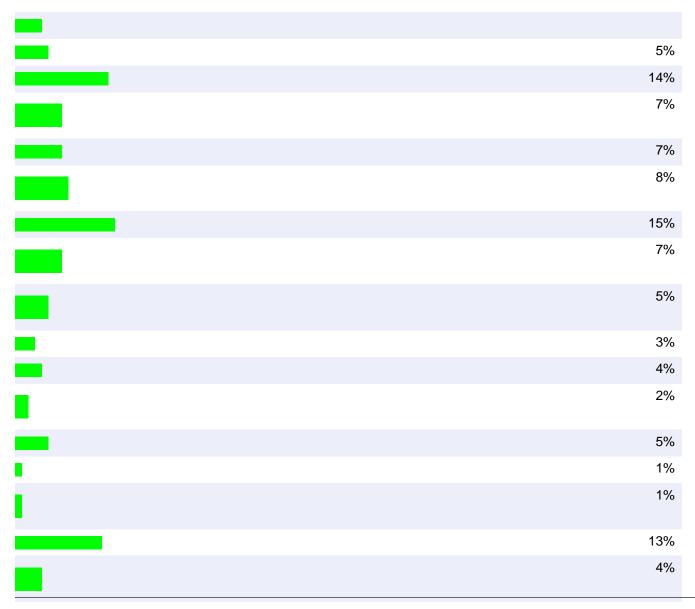
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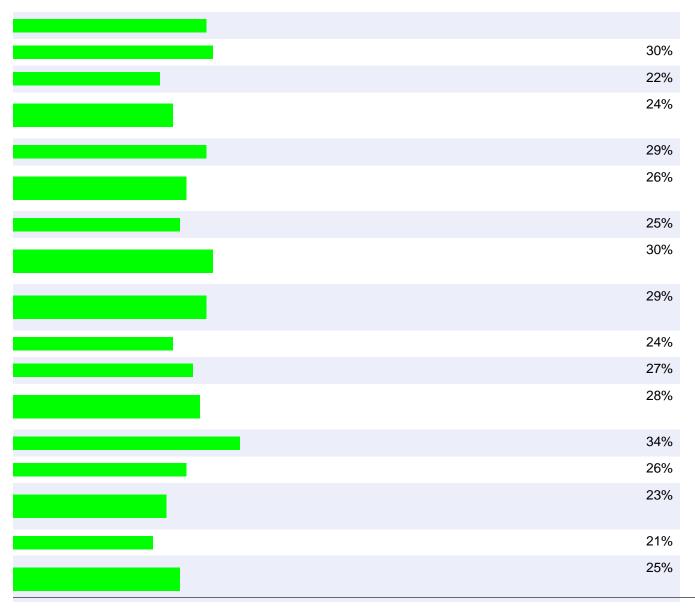
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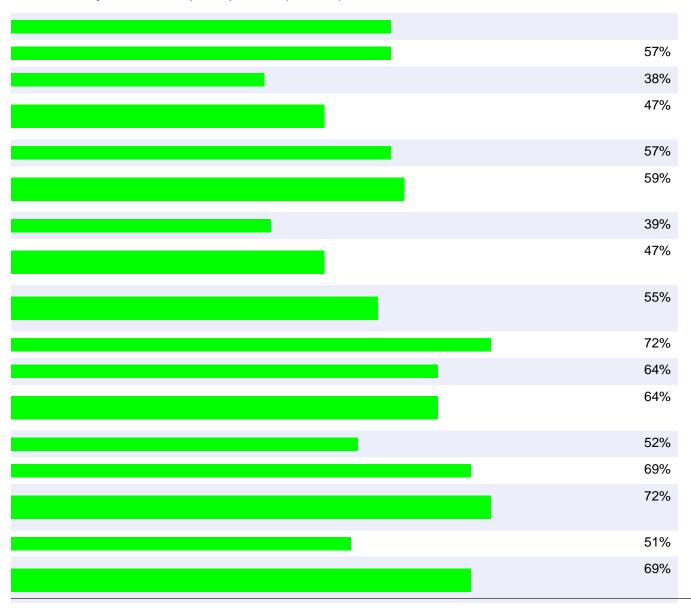
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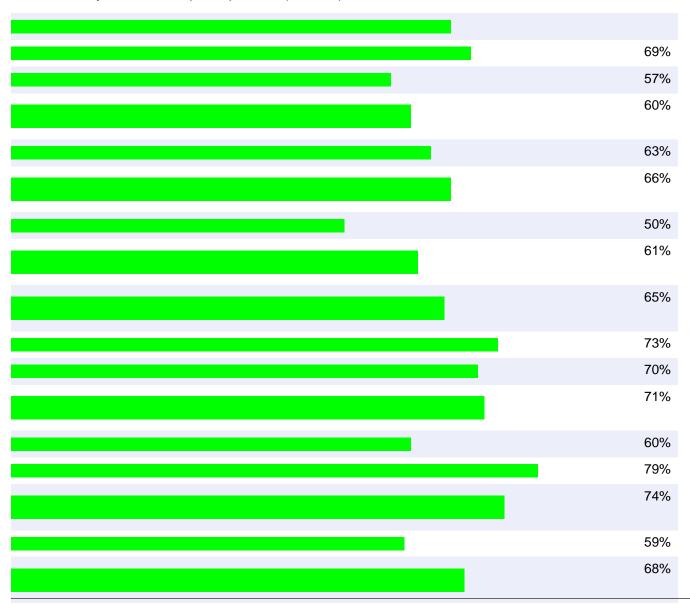
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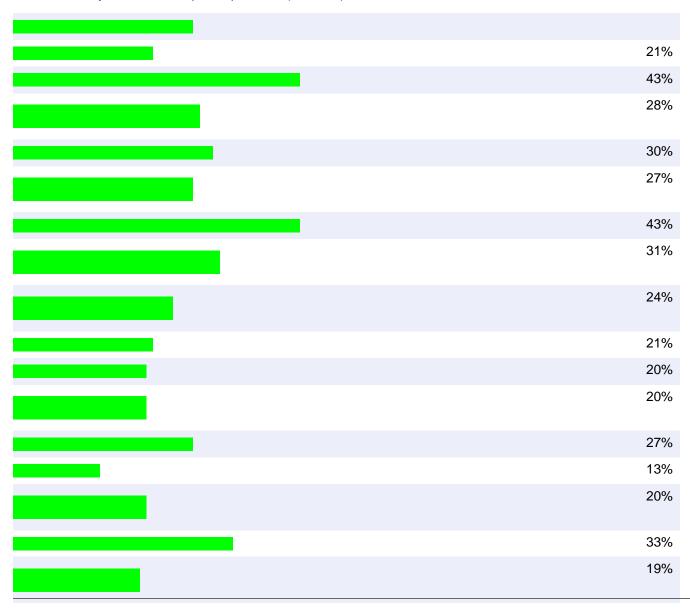
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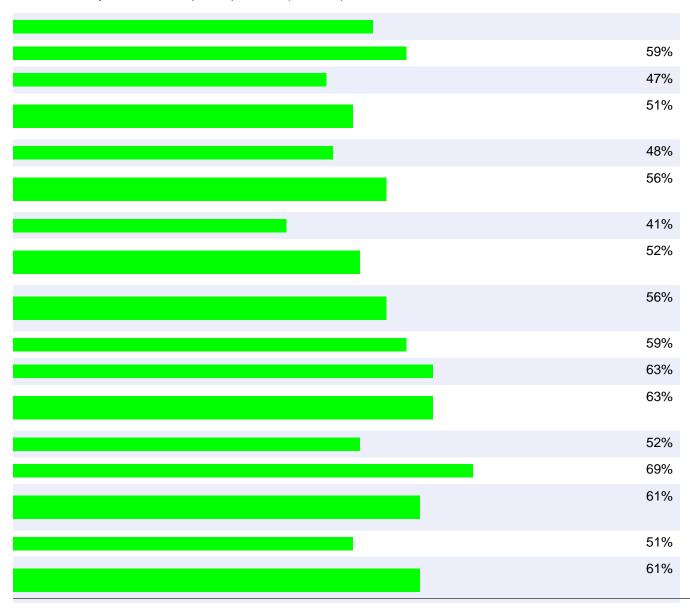
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20%
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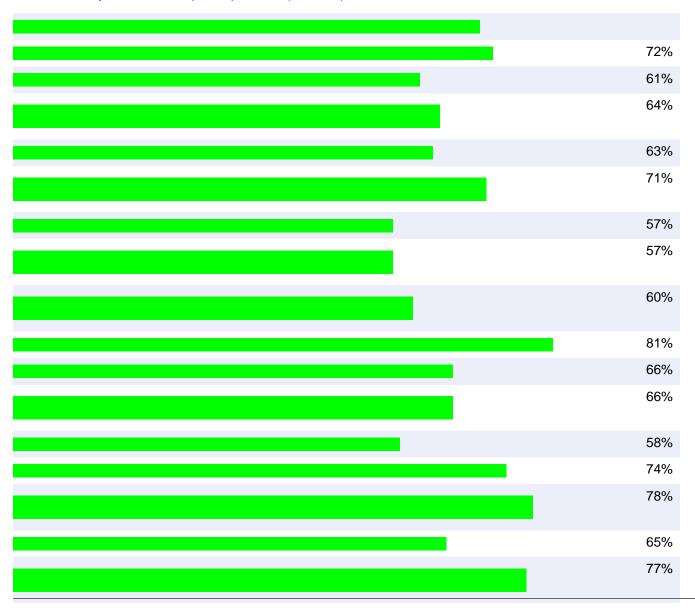
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6%
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Page 89 of 420 05/30/2011

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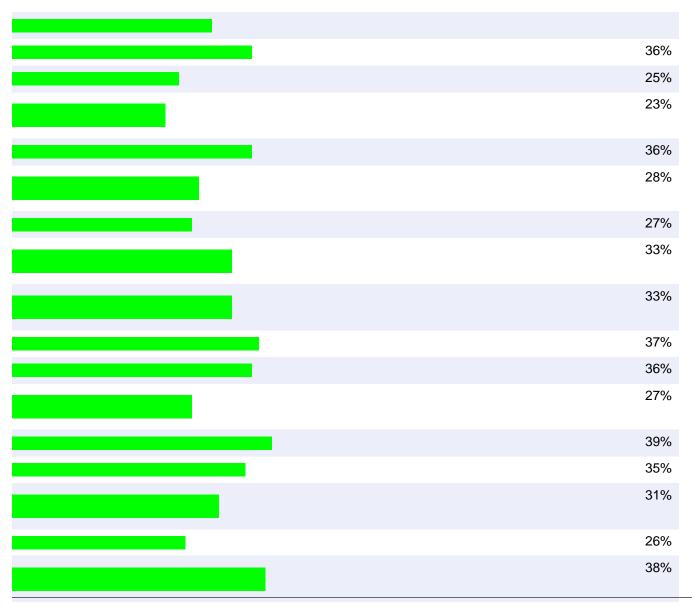
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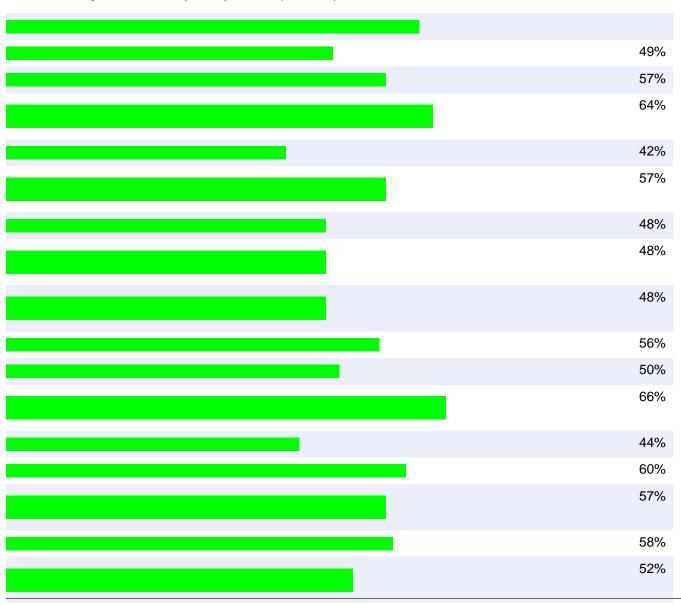
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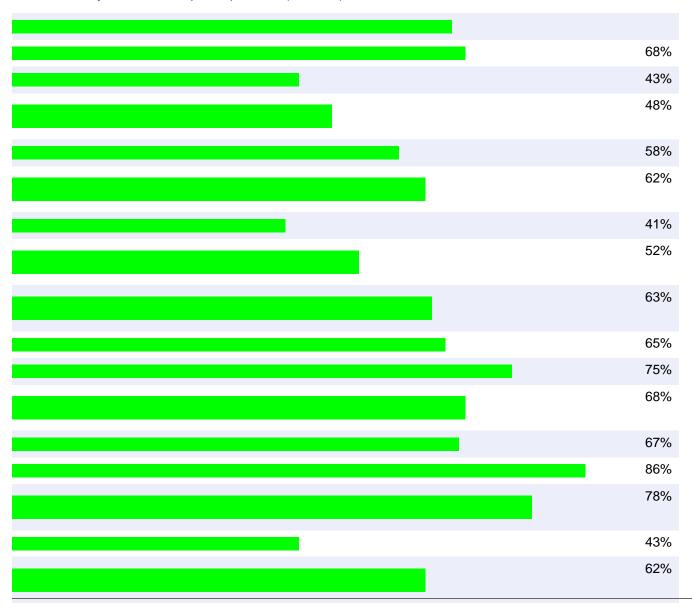
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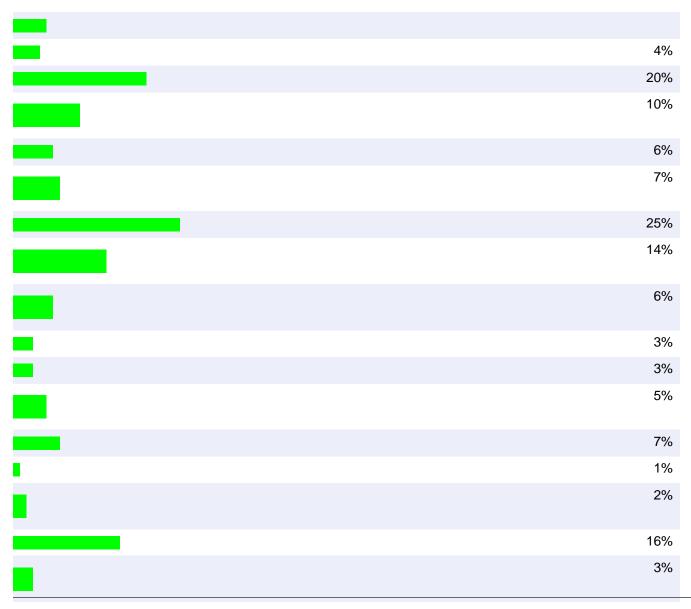
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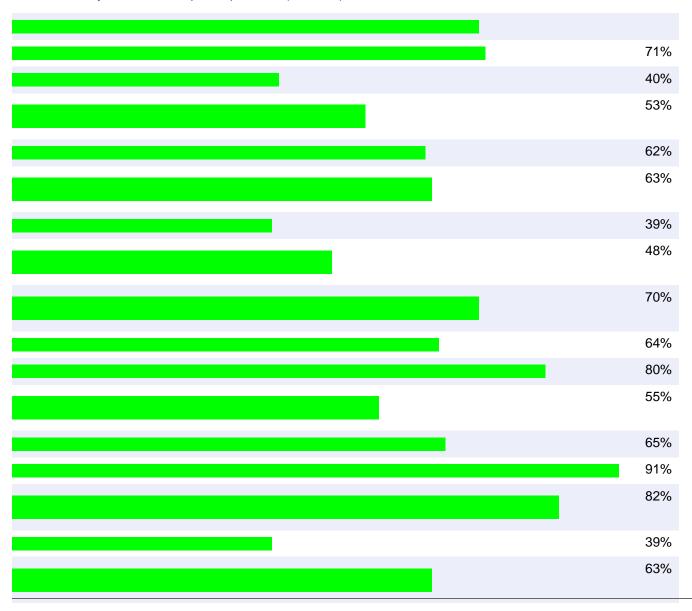
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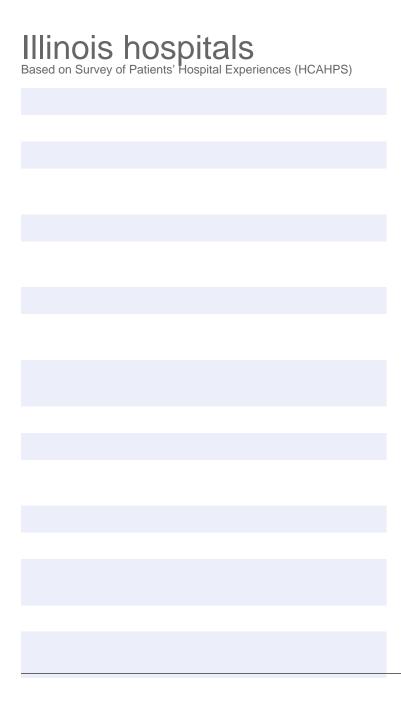
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	HEALTHCARE CENTER	
140113	PROVENA COVENANT MEDICAL CENTER- URBANA	1400 WEST PARK AVENUE
140114	SWEDISH COVENANT HOSPITAL	5145 N CALIFORNIA AVE
140115	THOREK MEMORIAL HOSPITAL	850 W IRVING PARK RD
140116	CENTEGRA HEALTH SYSTEM - MC HENRY HOSPITAL	4201 MEDICAL CENTER DRIVE
140117	RESURRECTION MEDICAL CENTER	7435 W TALCOTT AVENUE
140118	METROSOUTH MEDICAL CENTER	12935 S GREGORY
140119	RUSH UNIVERSITY MEDICAL CENTER	1653 WEST CONGRESS PARKWAY
140120	PEKIN MEMORIAL HOSPITAL	600 SOUTH 13TH STREET
140122	HINSDALE HOSPITAL	120 NORTH OAK ST
140124	JOHN H STROGER JR HOSPITAL	1901 W HARRISON ST
140125	GATEWAY REGIONAL MEDICAL CENTER	2100 MADISON AVENUE
140127	BROMENN HEALTHCARE	1304 FRANKLIN AVENUE
140130	LAKE FOREST HOSPITAL	660 N WESTMORELAND ROAD
140133	HOLY CROSS HOSPITAL	2701 W 68TH STREET
140135	DECATUR MEMORIAL HOSPITAL	2300 NORTH EDWARD STREET
140137	GREENVILLE REGIONAL HOSPITAL	200 HEALTHCARE DR

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URBANA	IL
CHICAGO	IL
CHICAGO	IL
MCHENRY	IL
CHICAGO	IL
BLUE ISLAND	IL
CHICAGO	IL
PEKIN	IL
HINSDALE	IL
CHICAGO	IL
GRANITE CITY	IL
NORMAL	IL
LAKE FOREST	IL
CHICAGO	IL
DECATUR	IL
GREENVILLE	IL

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61801	CHAMPAIGN
60625	COOK
60613	COOK
60050	MCHENRY
60631	COOK
60406	COOK
60612	COOK
61554	TAZEWELL
60521	DUPAGE
60612	COOK
62040	MADISON
61761	MCLEAN
60045	LAKE
60629	COOK
62526	MACON
62246	BOND

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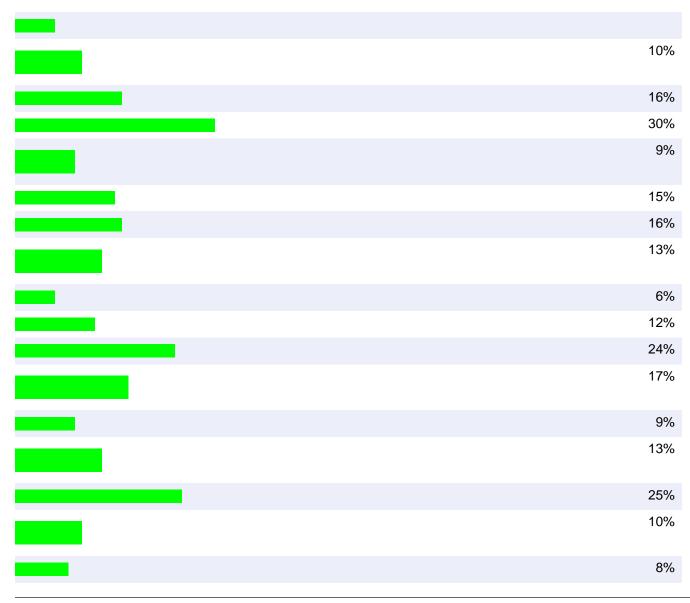
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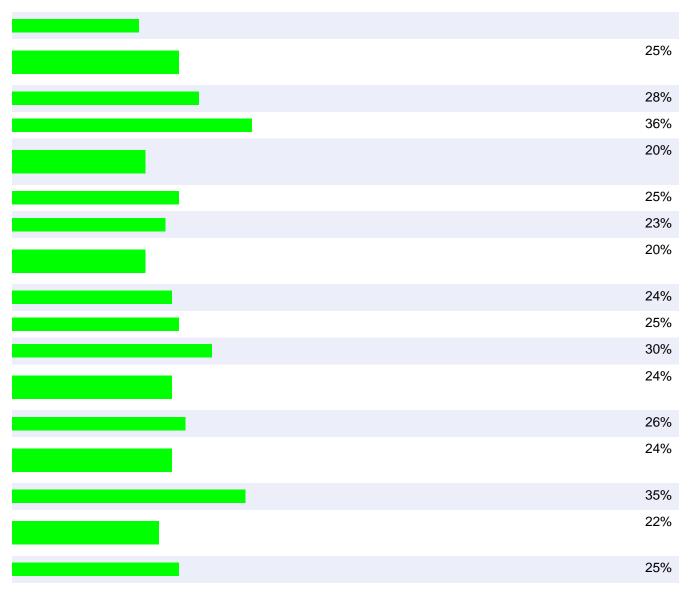
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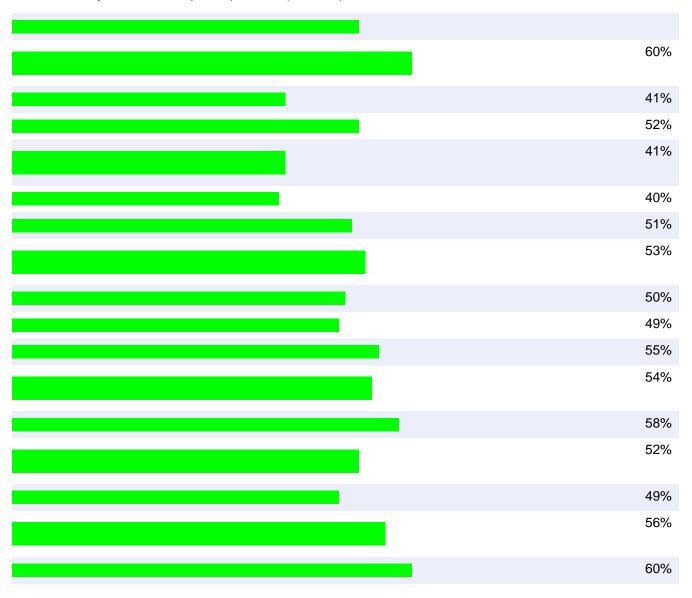
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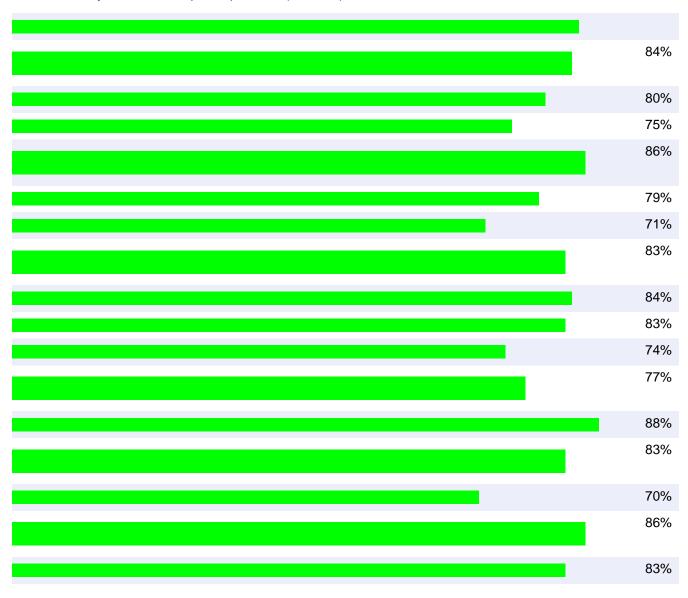
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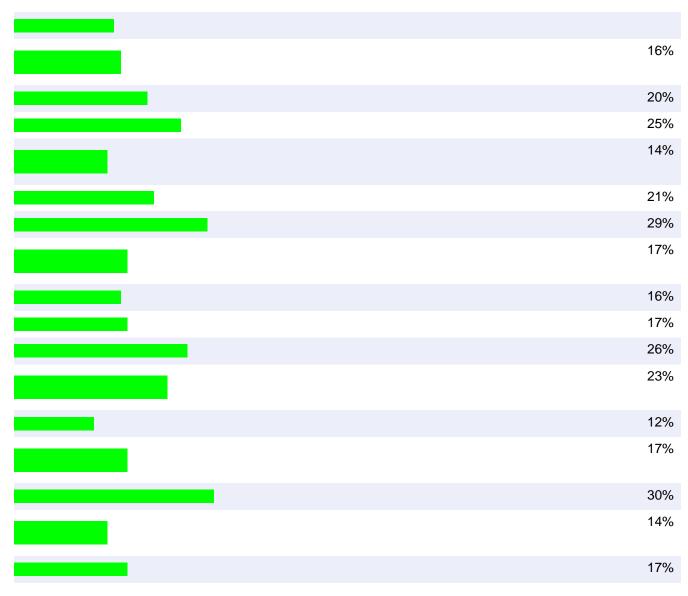
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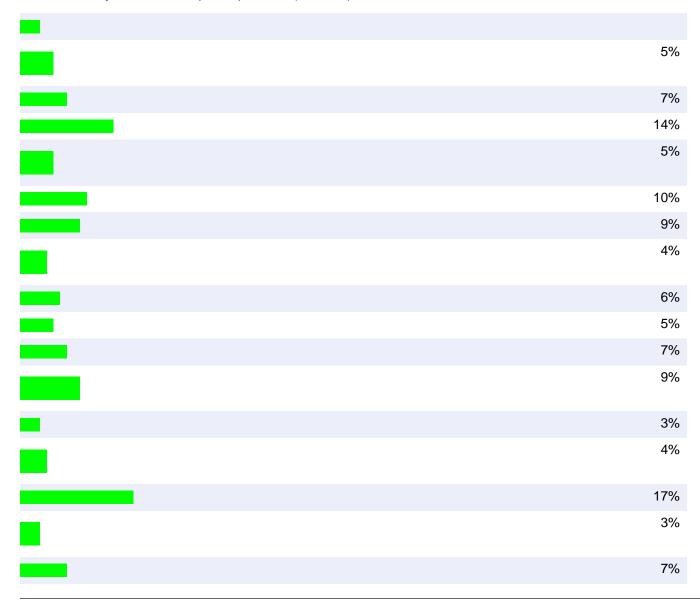
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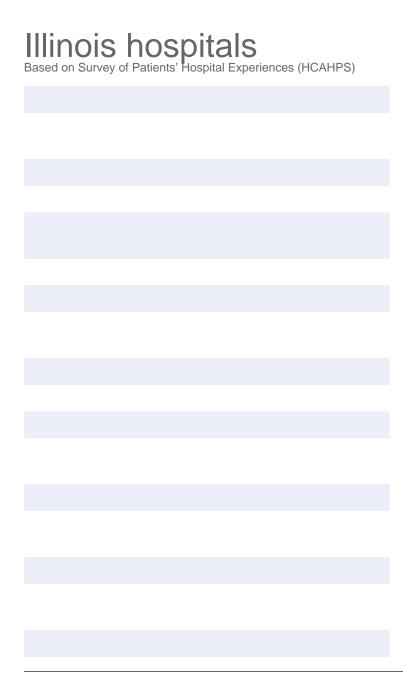
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140143	ST MARGARETS HOSPITAL	600 E 1ST ST
140145	ST JOSEPHS HOSPITAL	9515 HOLY CROSS LN
140147	RICHLAND MEMORIAL HOSPITAL	800 EAST LOCUST
140148	MEMORIAL MEDICAL CENTER	701 N FIRST ST
140150	UNIVERSITY OF ILLINOIS HOSPITAL	1740 WEST TAYLOR ST SUITE 1400
140151	SACRED HEART HOSPITAL	3240 W FRANKLIN BLVD
140155	PROVENA ST MARYS HOSPITAL	500 W COURT ST
140158	MERCY HOSPITAL AND MEDICAL CENTER	2525 S MICHIGAN AVE
140160	FHN MEMORIAL HOSPITAL	1045 WEST STEPHENSON STREET
140161	SAINT JAMES HOSPITAL	2500 WEST REYNOLDS STREET
140162	ST JOSEPH MEDICAL CENTER	2200 E WASHINGTON
140164	MEMORIAL HOSPITAL OF CARBONDALE	405 W JACKSON
140166	ST MARYS HOSPITAL	1800 E LAKE SHORE DR
140167	IROQUOIS MEMORIAL HOSPITAL	200 FAIRMAN STREET
140172	ST JAMES HOSP & HLTH CTR- OLYMPIA FLDS	20201 S CRAWFORD AVENUE
140174	PROVENA MERCY MEDICAL CENTER	1325 N HIGHLAND AVENUE
140176	CENTEGRA HEALTH SYSTEM - WOODSTOCK HOSPITAL	3701 DOTY ROAD

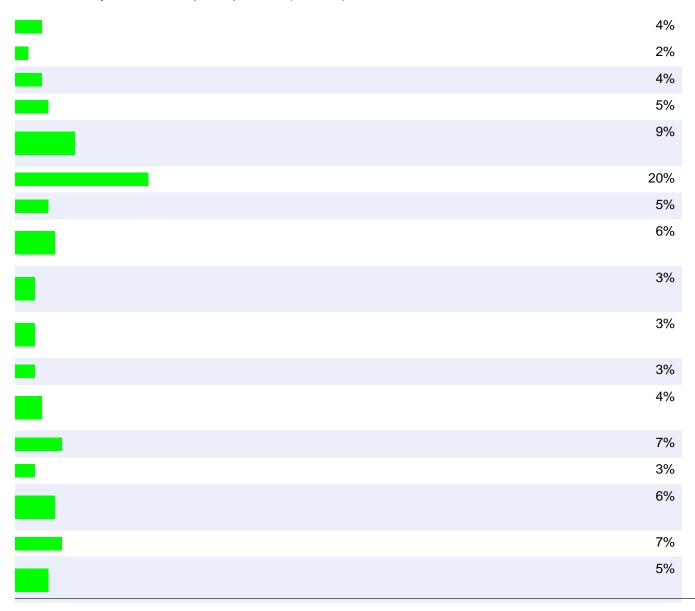
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CHICAGO	IL
FREEPORT	IL
PONTIAC	IL
BLOOMINGTON	IL
CARBONDALE	IL
DECATUR	IL
WATSEKA	IL
OLYMPIA FIELDS	IL
AURORA	IL
WOODSTOCK	IL

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61362	BUREAU
62230	CLINTON
62450	RICHLAND
62781	SANGAMON
60612	COOK
60624	COOK
60901	KANKAKEE
60616	COOK
61032	STEPHENSON
61764	LIVINGSTON
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60098	MCHENRY

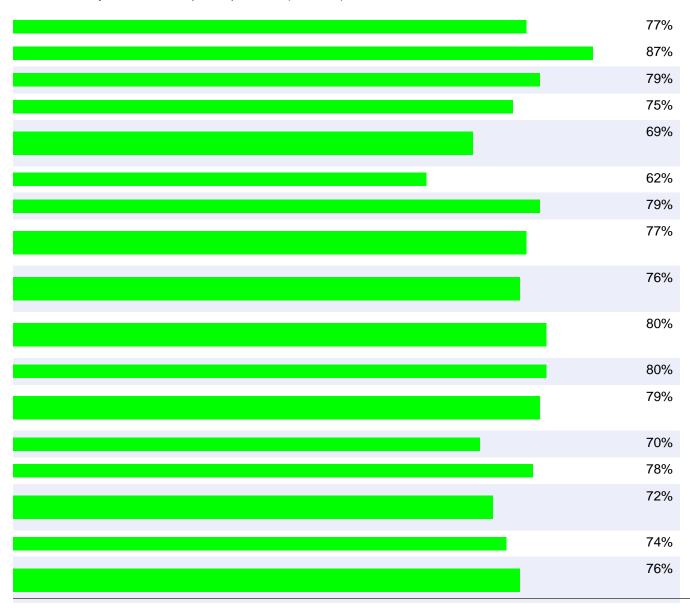
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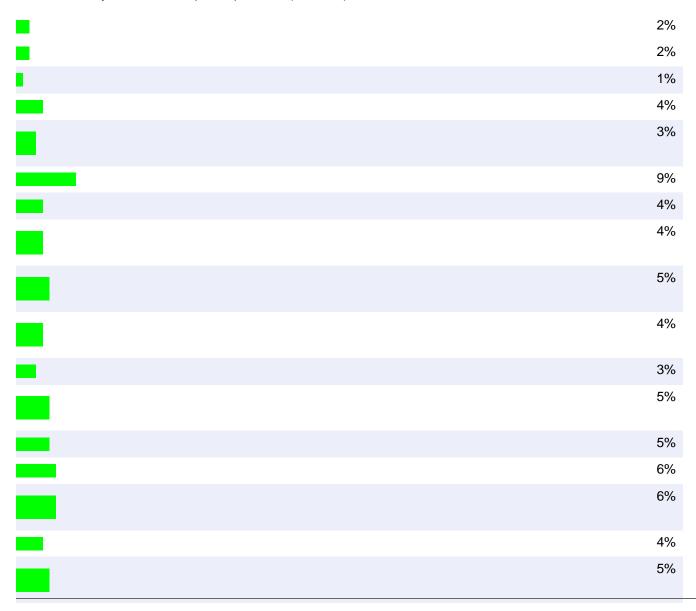
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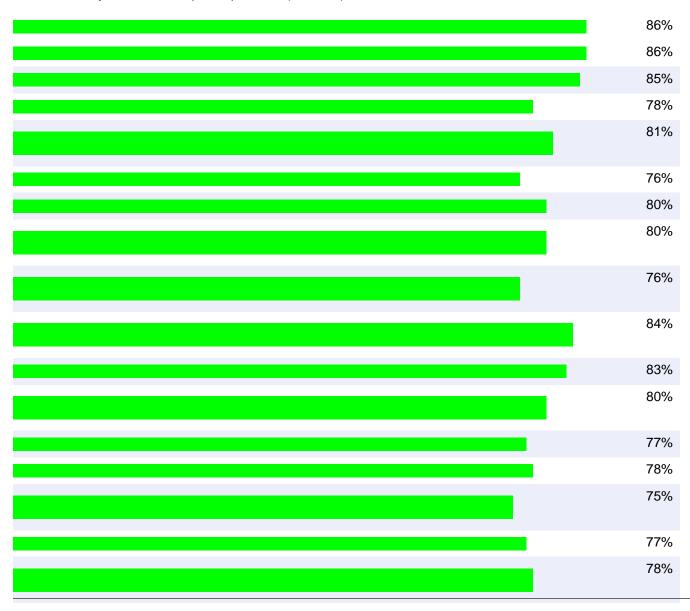
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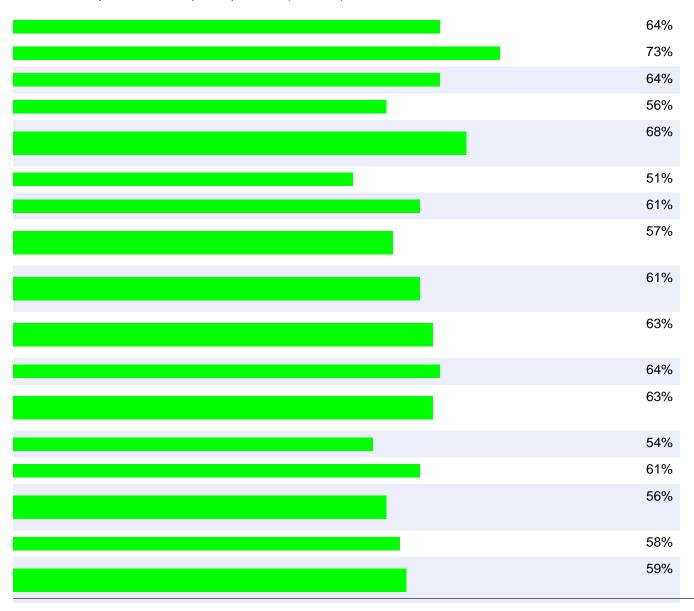
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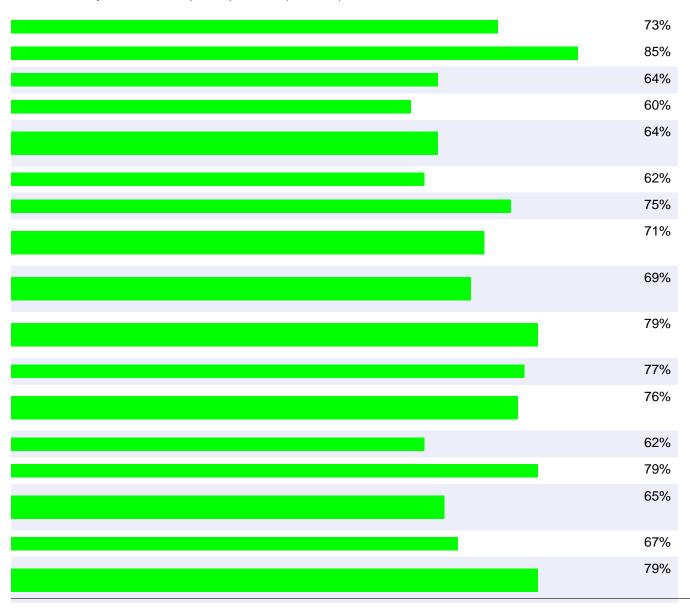
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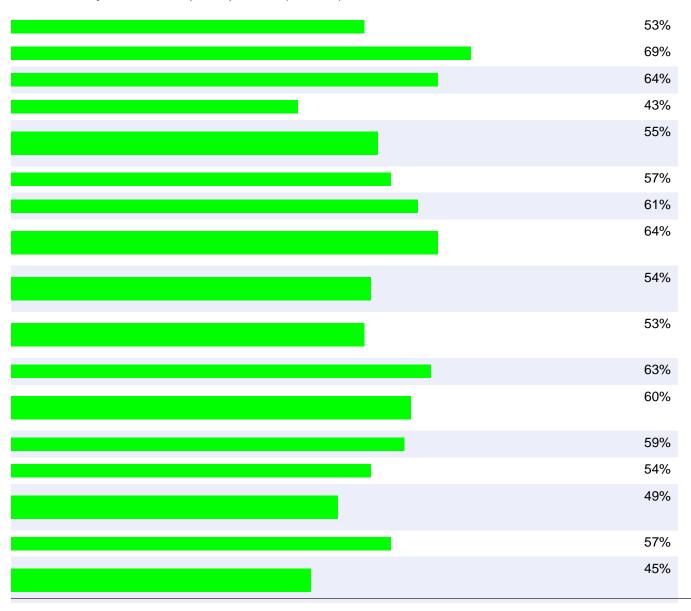
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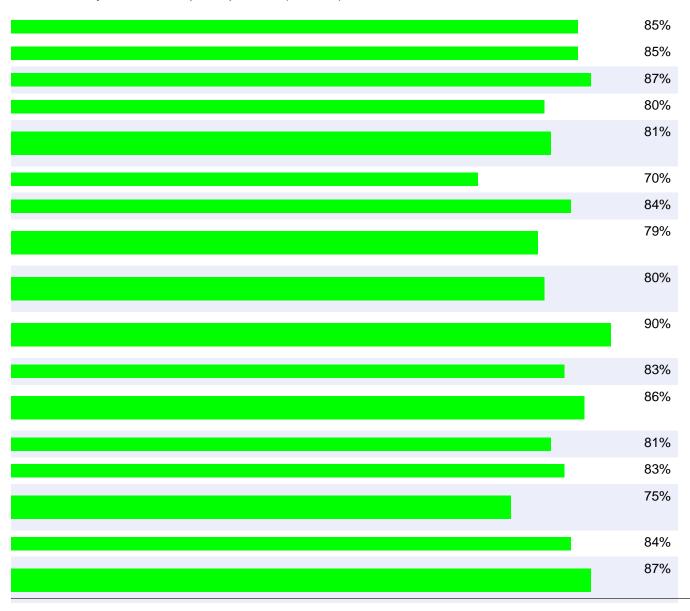
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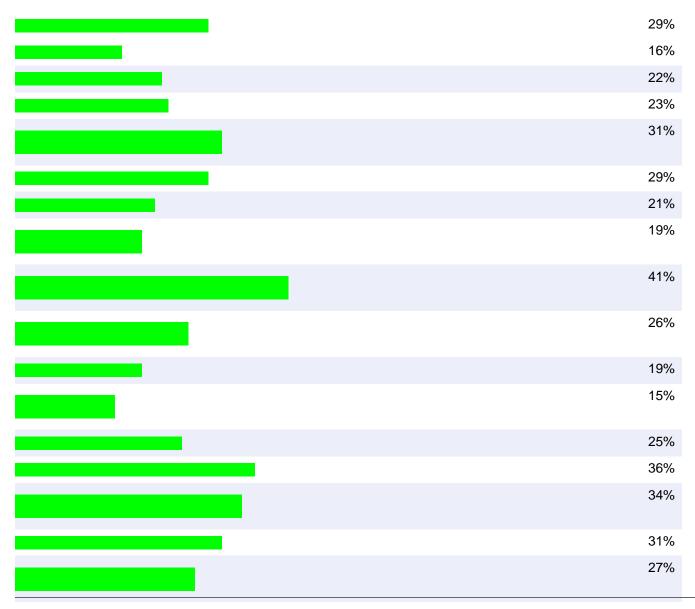
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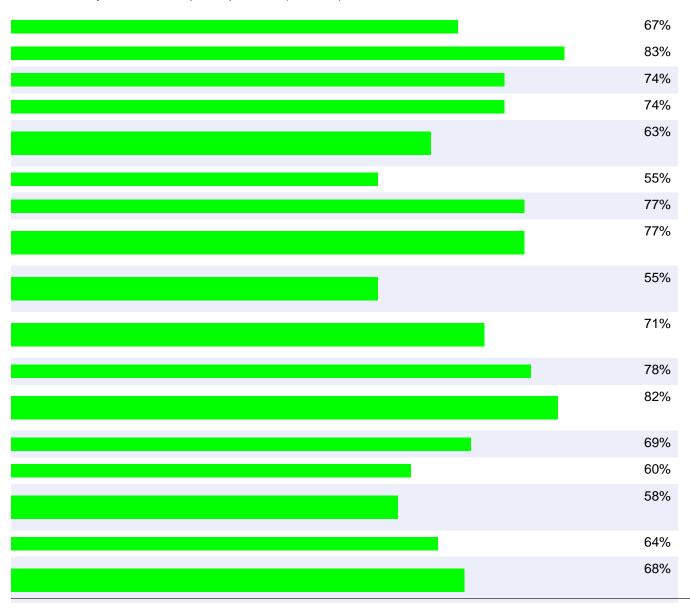
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	WOODSTOCK HOSPITAL	
140177	JACKSON PARK HOSPITAL	7531 S STONY ISLAND AVE
140179	LITTLE COMPANY OF MARY HOSPITAL	2800 W 95TH ST
140180	ST MARY & ELIZABETH MED CTR- DIVISION CAMPUS	2233 W DIVISION ST
140181	SOUTH SHORE HOSPITAL	8012 SOUTH CRANDON AVENUE
140182	ADVOCATE ILLINOIS MASONIC MEDICAL CENTER	836 WEST WELLINGTON AVENUE
140184	HEARTLAND REGIONAL MEDICAL CENTER	3333 W DE YOUNG
140185	MEMORIAL HOSPITAL	4500 MEMORIAL DRIVE
140186	RIVERSIDE MEDICAL CENTER	350 N WALL ST
140187	ST ELIZABETH HOSPITAL	211 S THIRD ST
140189	SARAH BUSH LINCOLN HEALTH CENTER	1000 HEALTH CENTER DRIVE P O BOX 372
140191	INGALLS MEMORIAL HOSPITAL	ONE INGALLS DRIVE
140197	METHODIST HOSPITAL OF CHICAGO	5025 N PAULINA STREET
140200	ELMHURST MEMORIAL HOSPITAL	200 BERTEAU AVE
140202	ADVOCATE CONDELL MEDICAL CENTER	801 S MILWAUKEE AVE
140206	NORWEGIAN-AMERICAN HOSPITAL	1044 N FRANCISCO AVE

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CHICAGO	IL
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CHICAGO	IL
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KANKAKEE	IL
BELLEVILLE	IL
MATTOON	IL
HARVEY	IL
CHICAGO	IL
ELMHURST	IL
LIBERTYVILLE	IL
CHICAGO	IL

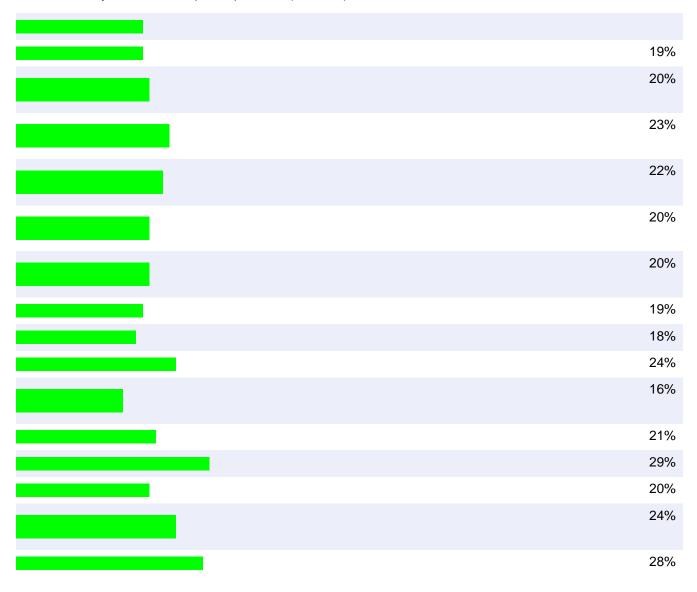
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60901	KANKAKEE
62222	SAINT CLAIR
61938	COLES
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60048	LAKE
60622	COOK

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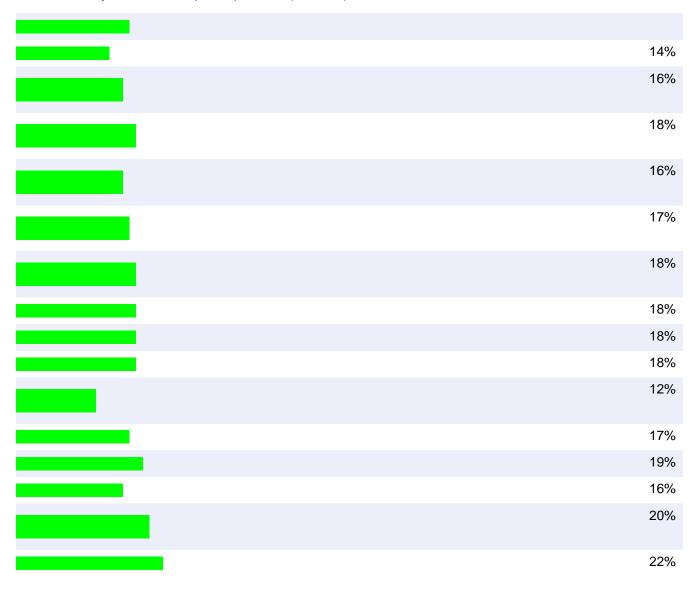
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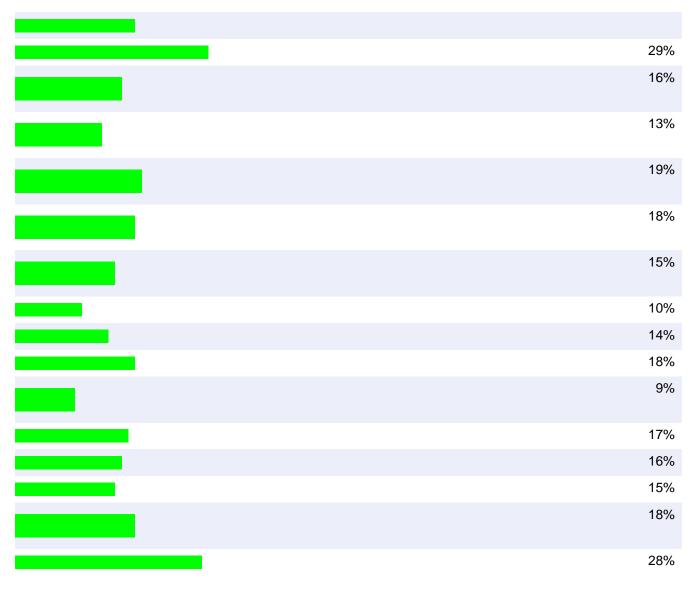
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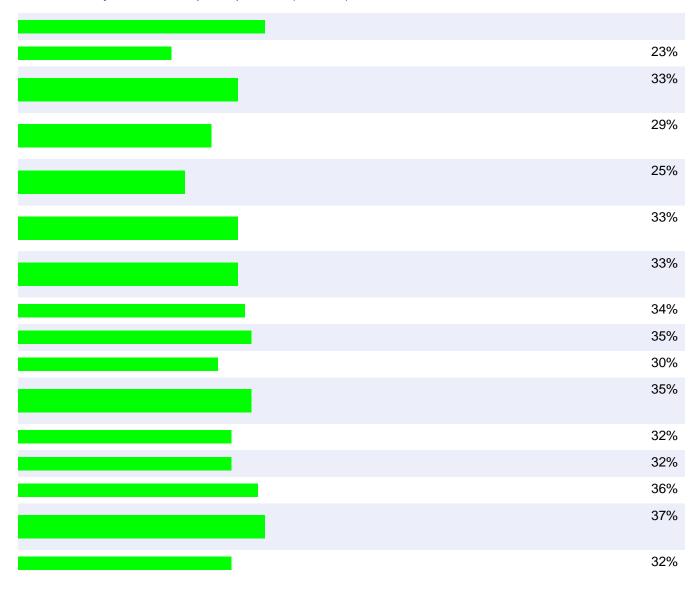
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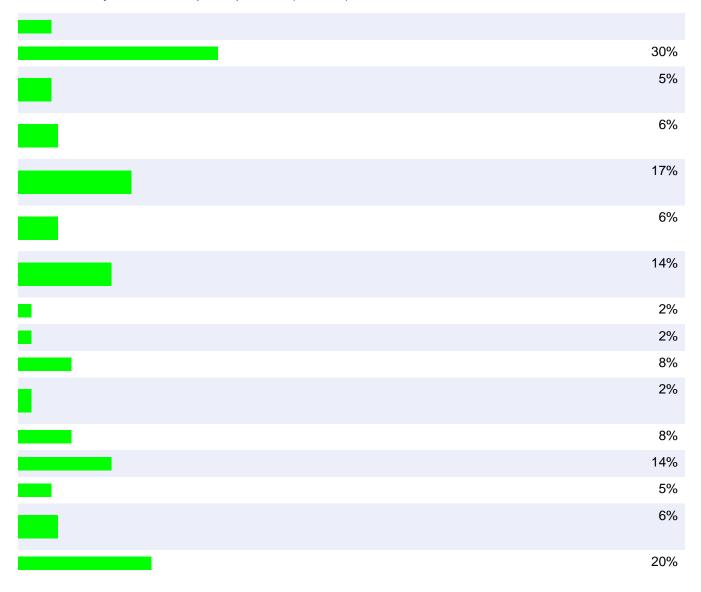
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140208	ADVOCATE CHRIST HOSPITAL & MEDICAL CENTER	4440 W 95TH STREET
140209	METHODIST MEDICAL CENTER OF ILLINOIS	221 N E GLEN OAK AVE
140210	HARRISBURG MEDICAL CENTER	100 DOCTOR WARREN TUTTLE DR
140211	DELNOR COMMUNITY HOSPITAL	300 RANDALL RD
140213	SILVER CROSS HOSPITAL	1200 MAPLE RD
140217	PROVENA - SAINT JOSEPH HOSPITAL	77 N AIRLITE STREET
140223	ADVOCATE LUTHERAN GENERAL HOSPITAL	1775 DEMPSTER ST
140224	SAINT JOSEPH HOSPITAL	2900 NORTH LAKE SHORE DRIVE
140228	SWEDISH AMERICAN HOSPITAL	1401 EAST STATE STREET
140231	EDWARD HOSPITAL	801 SOUTH WASHINGTON
140233	SAINT ANTHONY MEDICAL CENTER	5666 EAST STATE STREET
140234	ILLINOIS VALLEY COMMUNITY HOSPITAL	925 WEST ST
140239	ROCKFORD MEMORIAL HOSPITAL	2400 NORTH ROCKTON AVENUE
140240	WESTLAKE COMMUNITY HOSPITAL	1225 LAKE ST
140242	CENTRAL DUPAGE HOSPITAL	25 NORTH WINFIELD ROAD

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OAK LAWN	IL
PEORIA	IL
HARRISBURG	IL
GENEVA	IL
JOLIET	IL
ELGIN	IL
PARK RIDGE	IL
CHICAGO	IL
ROCKFORD	IL
NAPERVILLE	IL
ROCKFORD	IL
PERU	IL
ROCKFORD	IL
MELROSE PARK	IL
WINFIELD	IL

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60453	COOK
61636	PEORIA
62946	SALINE
60134	KANE
60432	WILL
60123	KANE
60068	COOK
60657	COOK
61104	WINNEBAGO
60540	DUPAGE
61108	WINNEBAGO
61354	LA SALLE
61103	WINNEBAGO
60160	COOK
60190	DUPAGE

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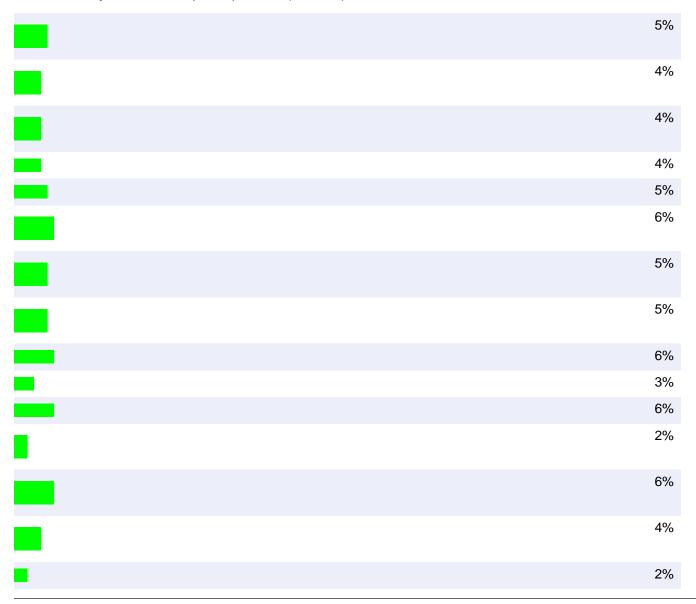
Page 214 of 420 05/30/2011

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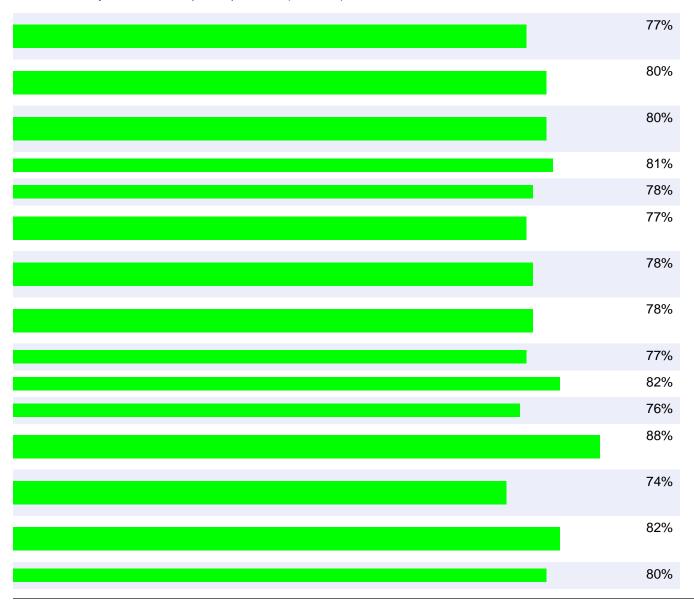
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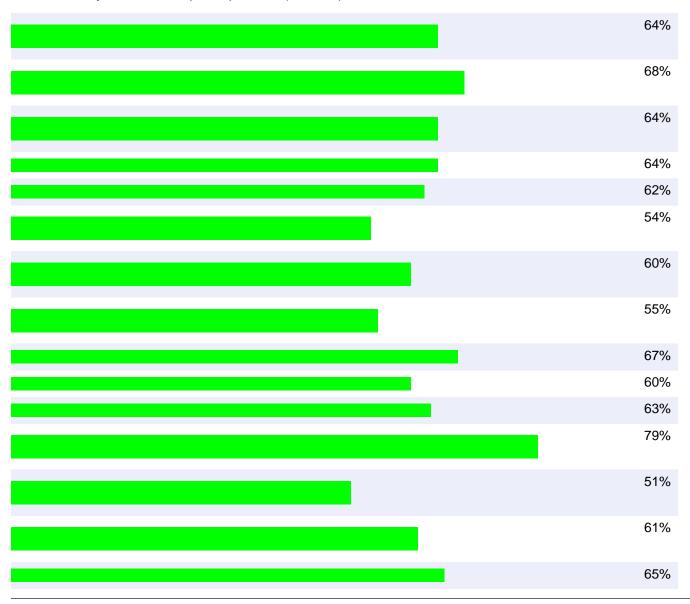
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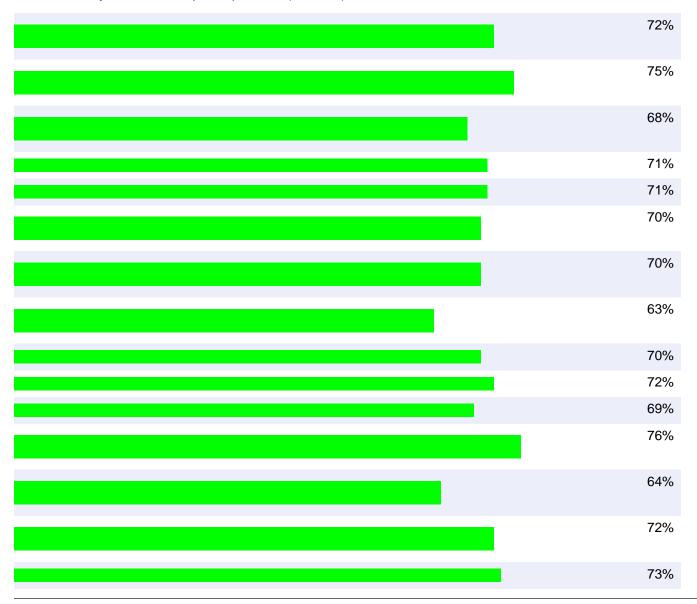
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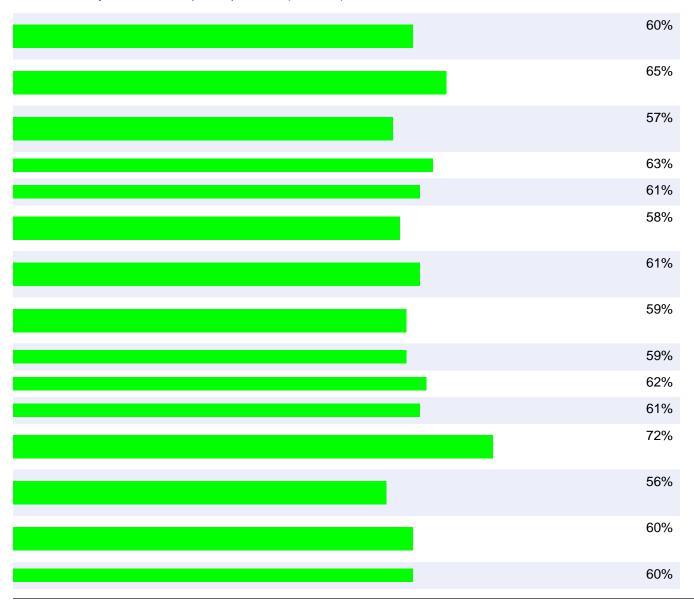
05/30/2011 Page 225 of 420

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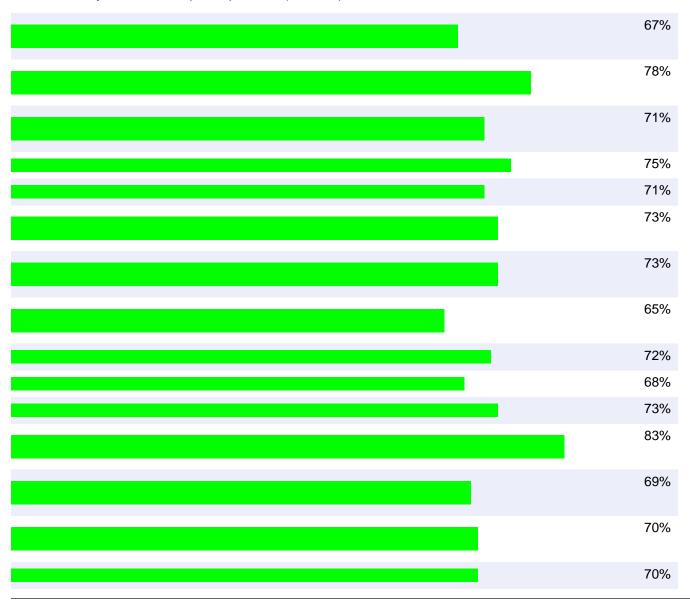
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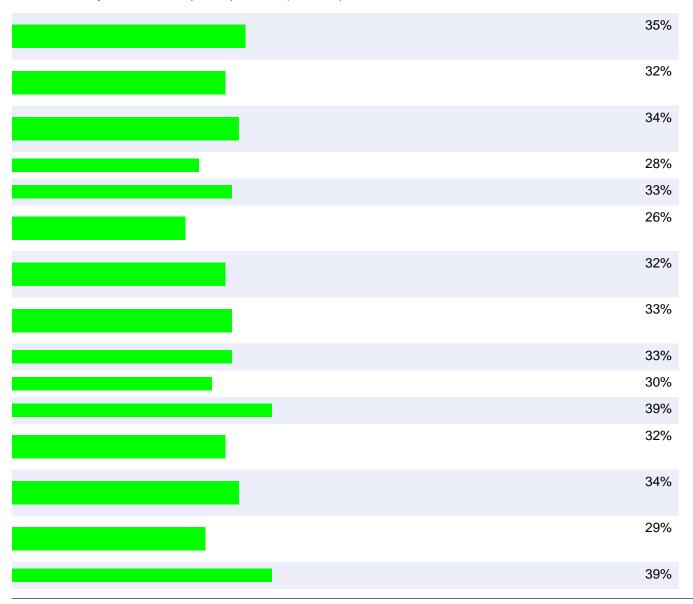
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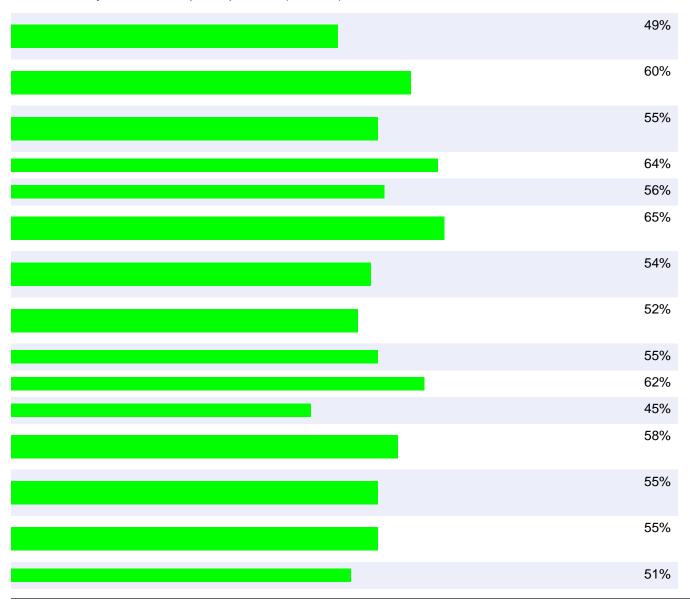
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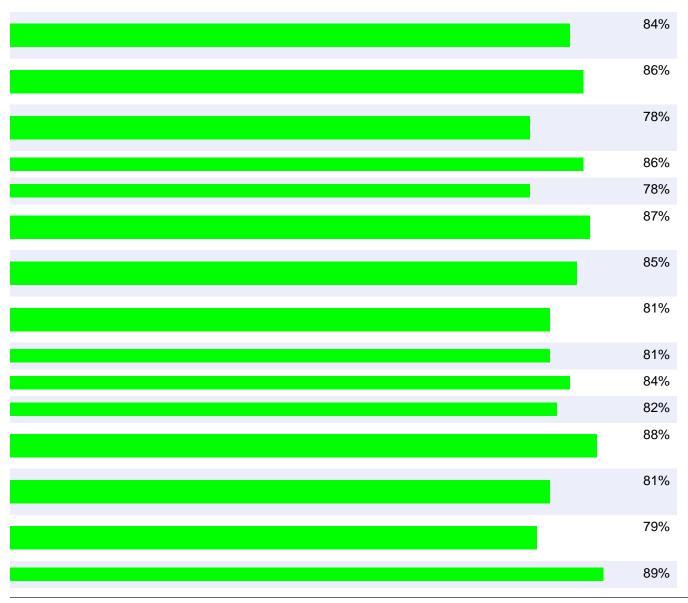
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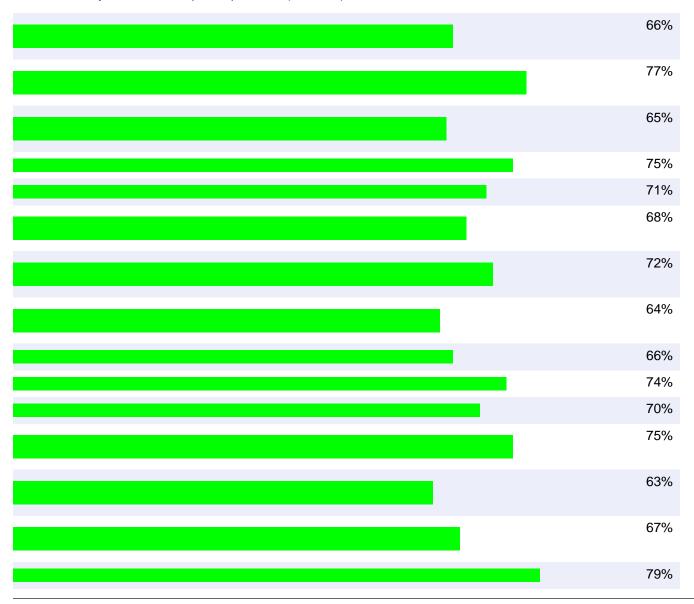
Page 236 of 420 05/30/2011

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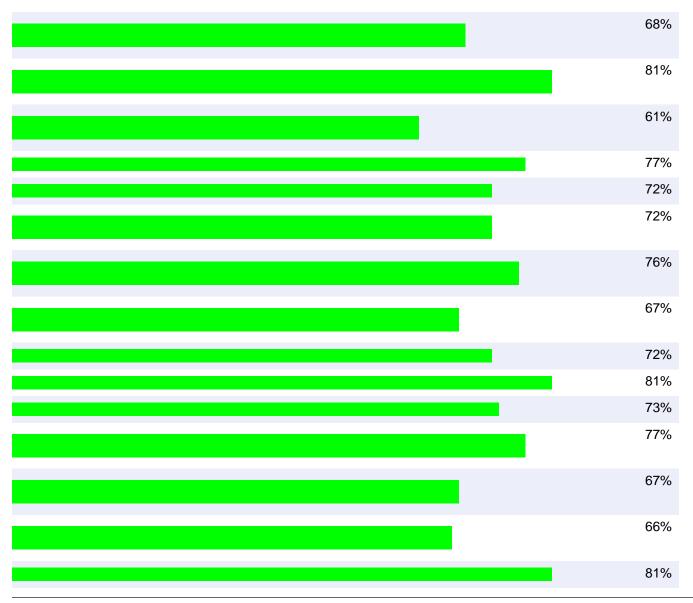
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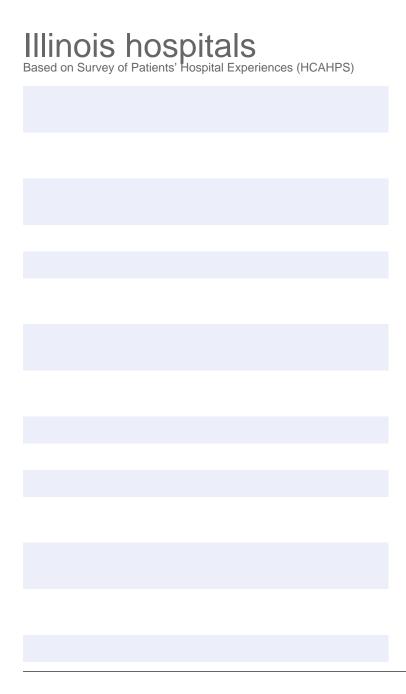
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140251	OUR LADY OF THE RESURRECTION MED CTR	5645 W ADDISON
140252	NORTHWEST COMMUNITY HOSPITAL	800 W CENTRAL ROAD
140258	ALEXIAN BROTHERS MEDICAL CENTER	800 W BIESTERFIELD RD
140275	GENESIS MEDICAL CENTER ILLINI CAMPUS	801 ILLINI DRIVE
140276	LOYOLA UNIVERSITY MEDICAL CENTER	2160 S 1ST AVENUE
140280	TRINITY ROCK ISLAND	2701 17TH ST
140281	NORTHWESTERN MEMORIAL HOSPITAL	251 E HURON ST
140286	KISHWAUKEE COMMUNITY HOSPITAL	ONE KISH HOSPITAL DRIVE
140288	ADVOCATE GOOD SAMARITAN HOSPITAL	3815 HIGHLAND AVENUE
140289	ANDERSON HOSPITAL	6800 STATE ROUTE 162
140290	ST ALEXIUS MEDICAL CENTER	1555 N BARRINGTON RD
140291	ADVOCATE GOOD SHEPHERD HOSPITAL	450 WEST HIGHWAY 22
140292	ADVENTIST GLENOAKS	701 WINTHROP AVENUE

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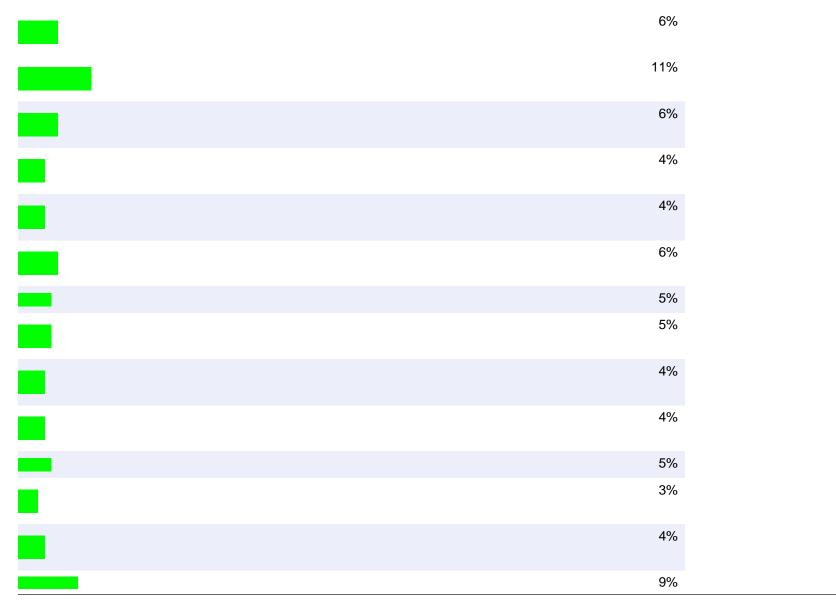


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BARRINGTON	IL
GLENDALE	IL

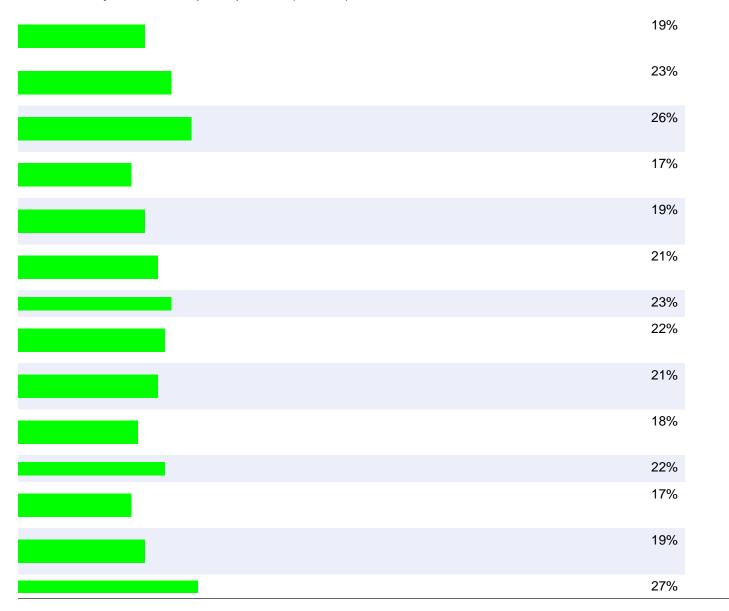
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60007	COOK
61282	ROCK ISLAND
60153	COOK
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60611	COOK
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60515	DUPAGE
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60194	COOK
60010	LAKE
60139	DUPAGE

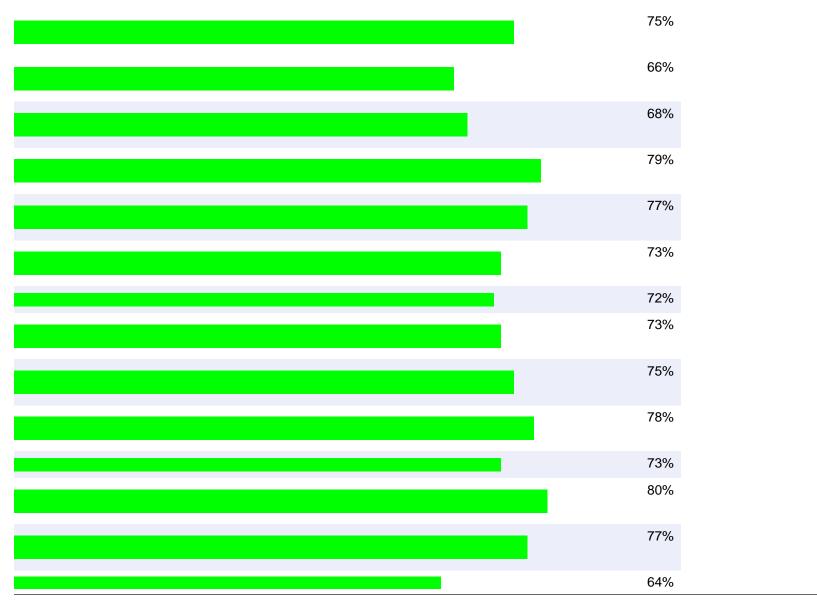
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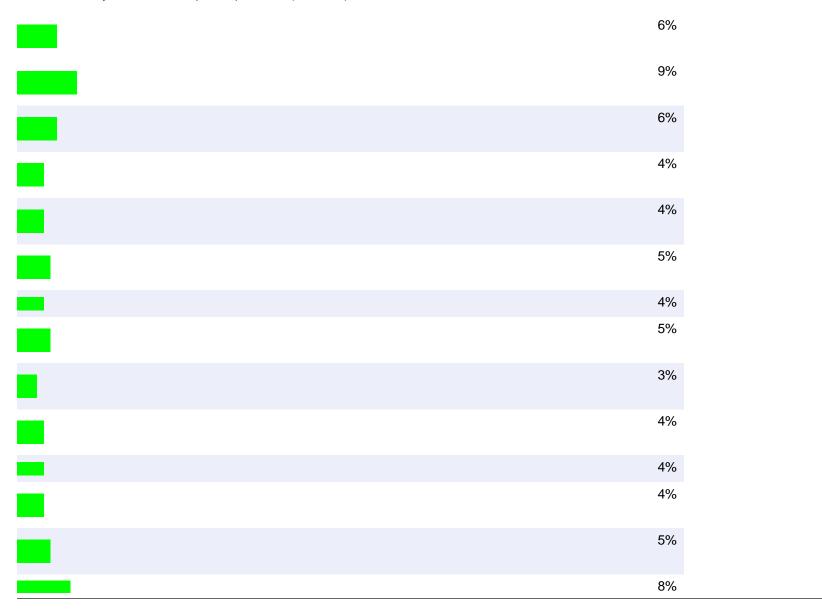
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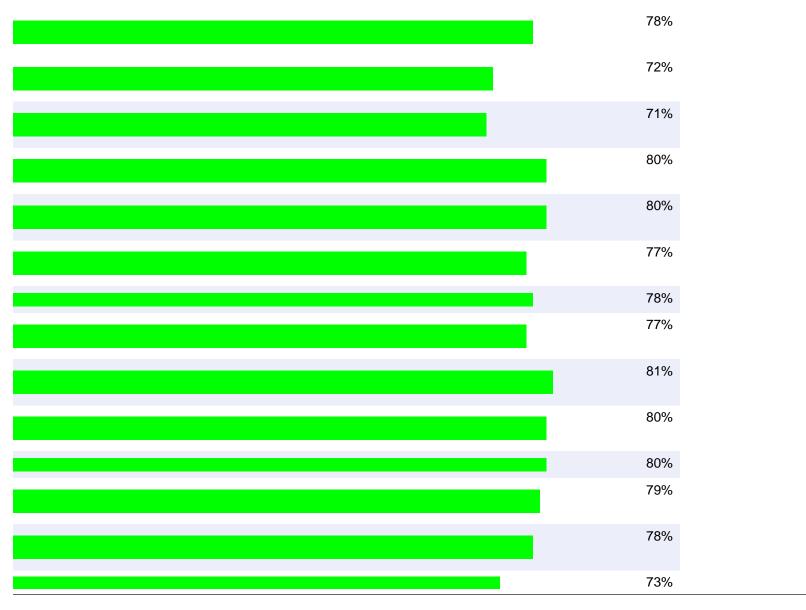
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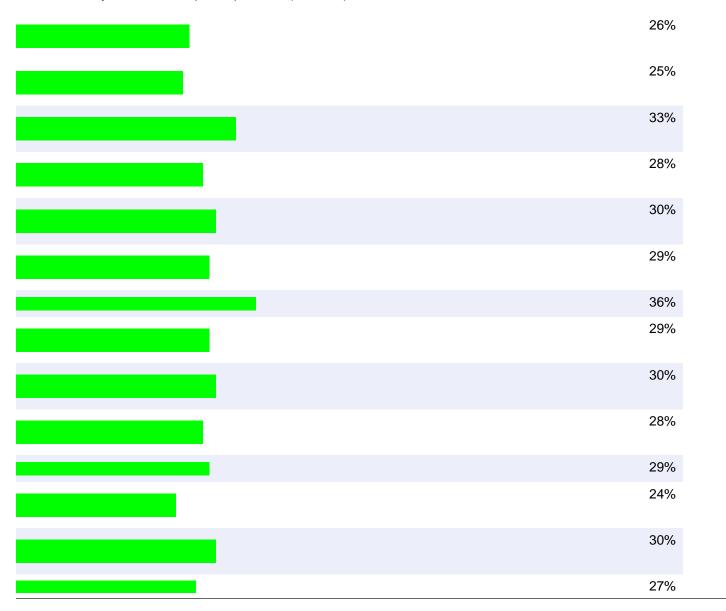
Page 253 of 420 05/30/2011



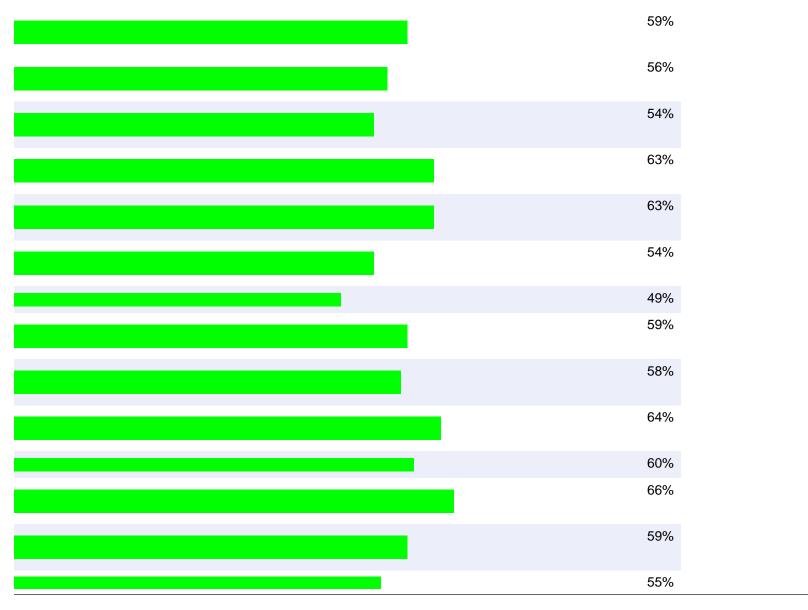
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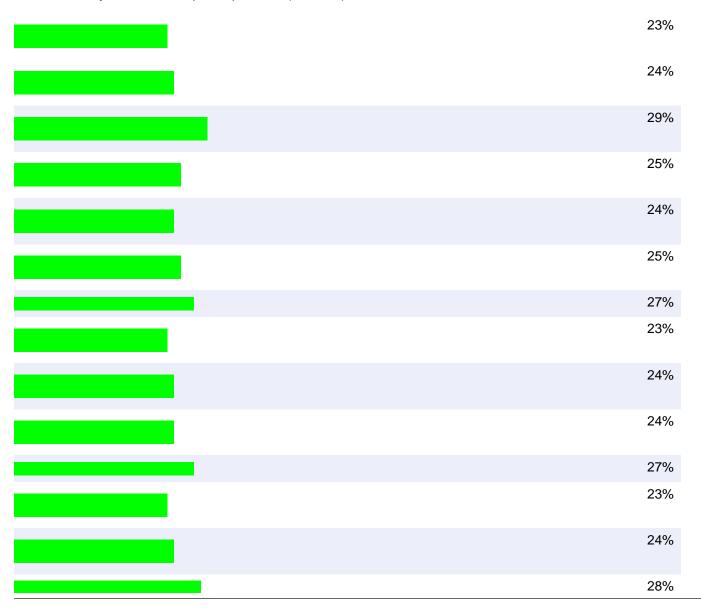
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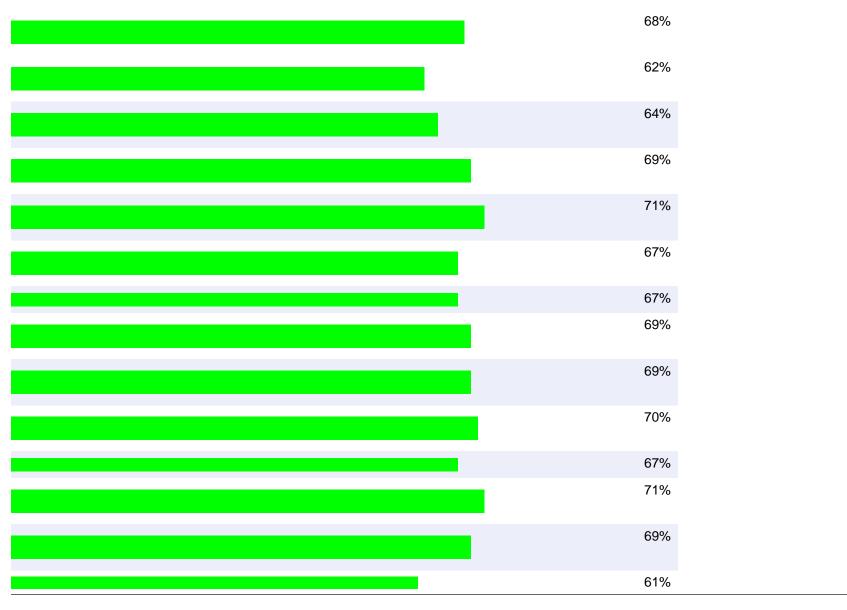
Page 257 of 420 05/30/2011

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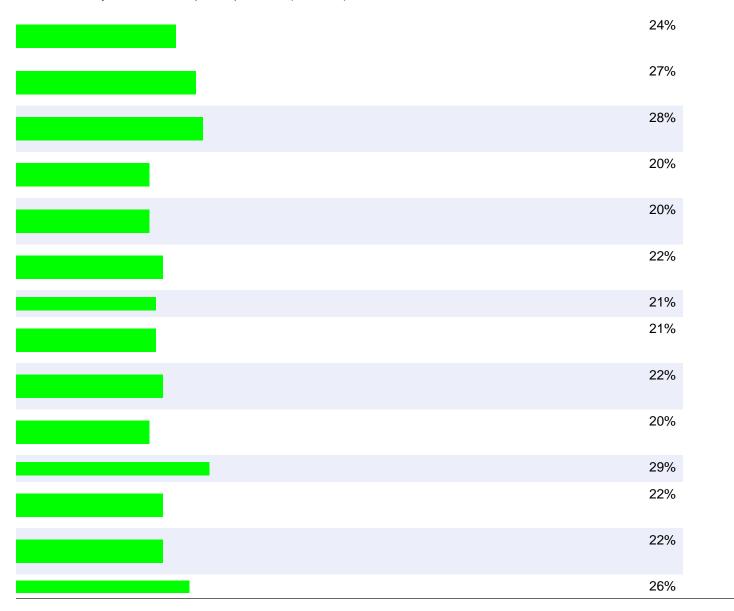
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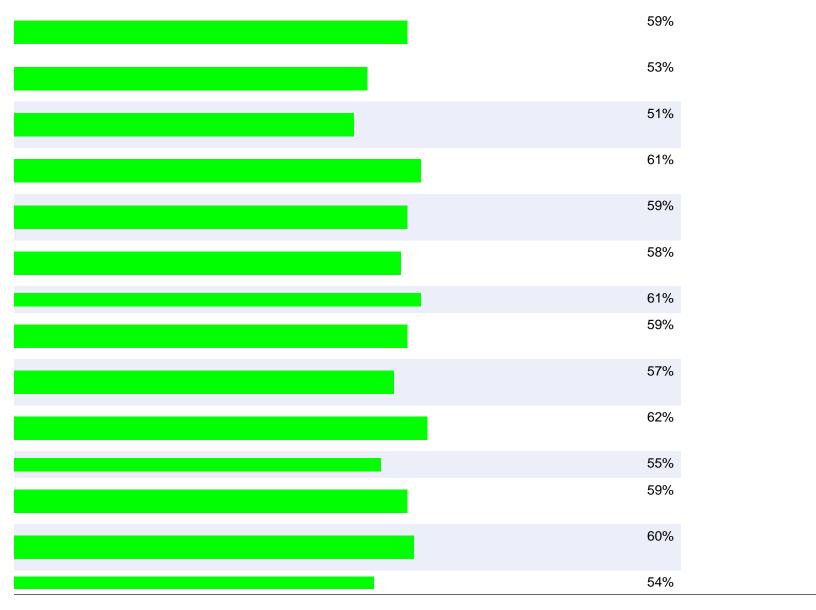
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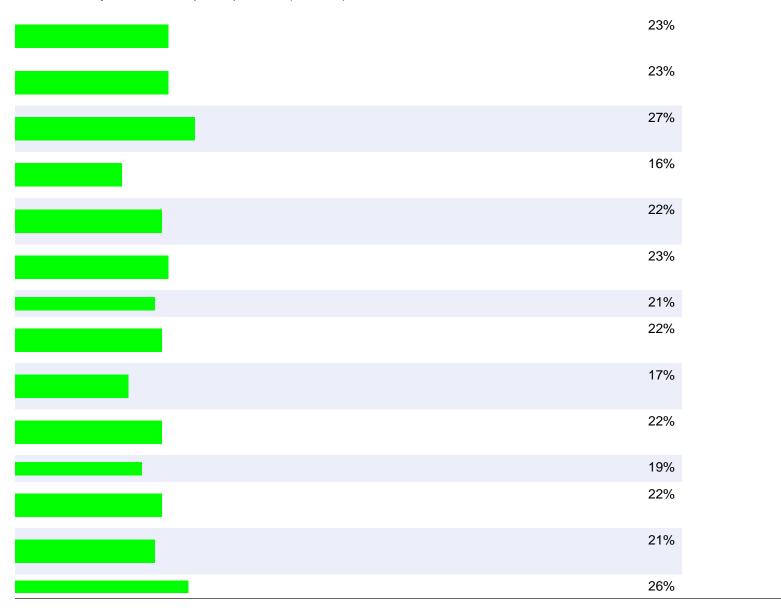
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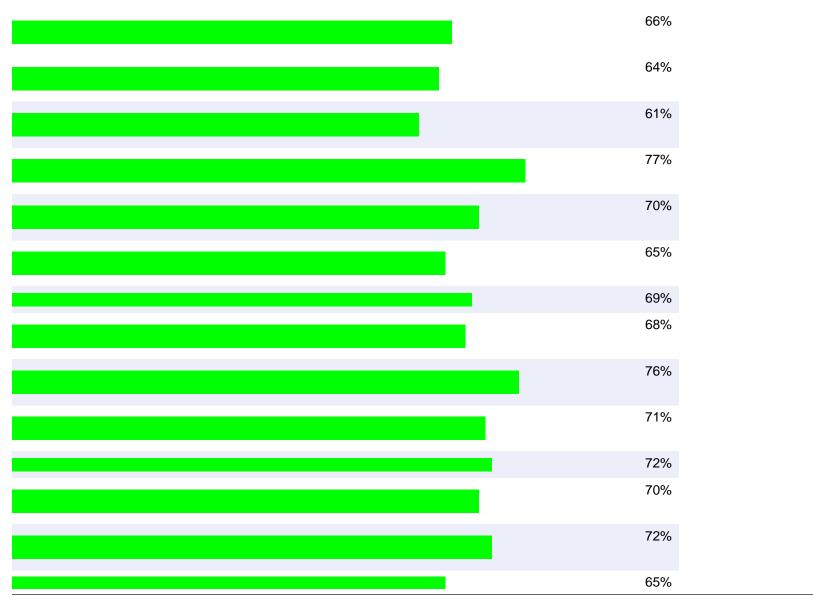
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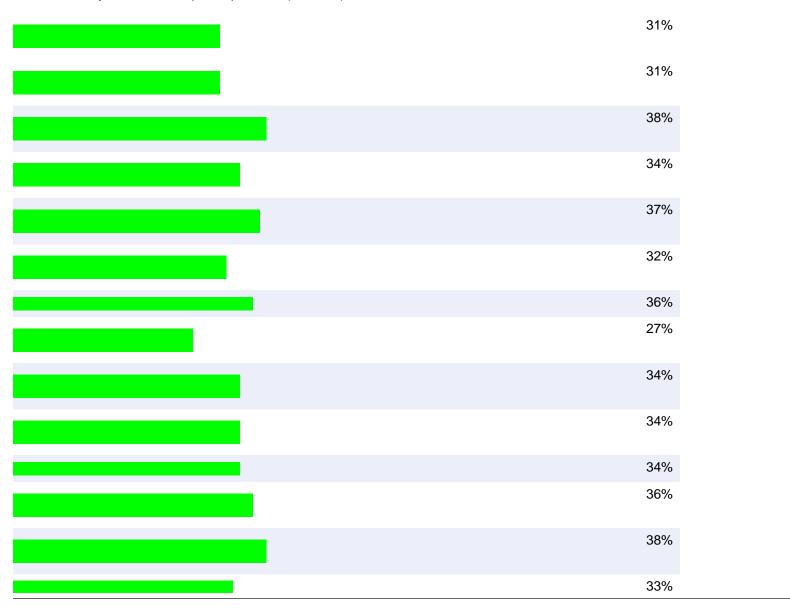
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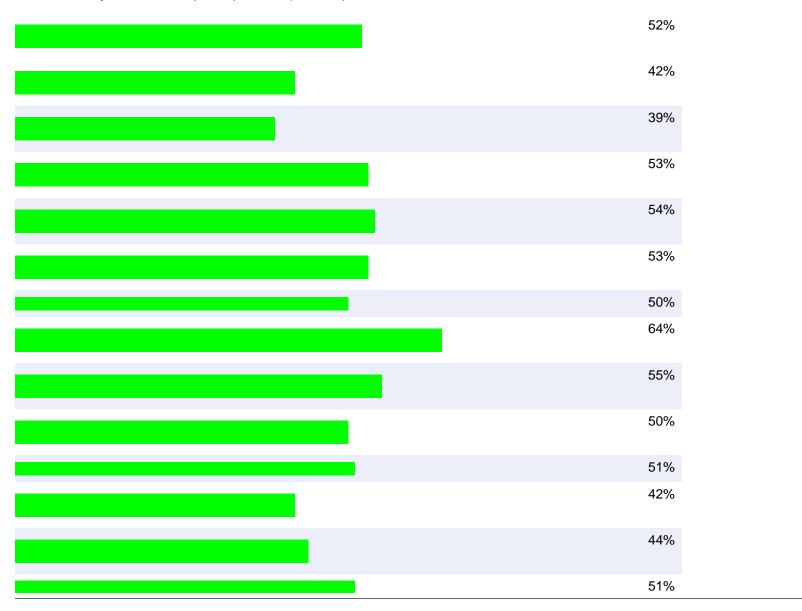
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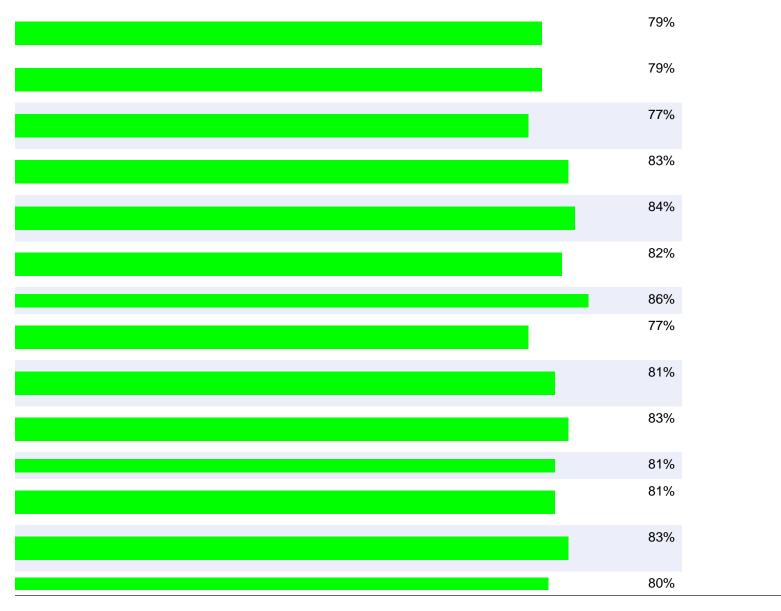
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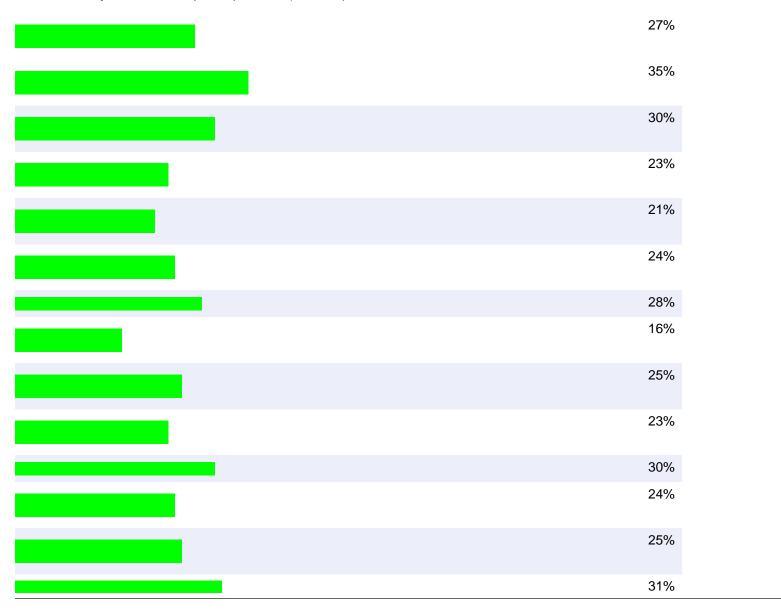
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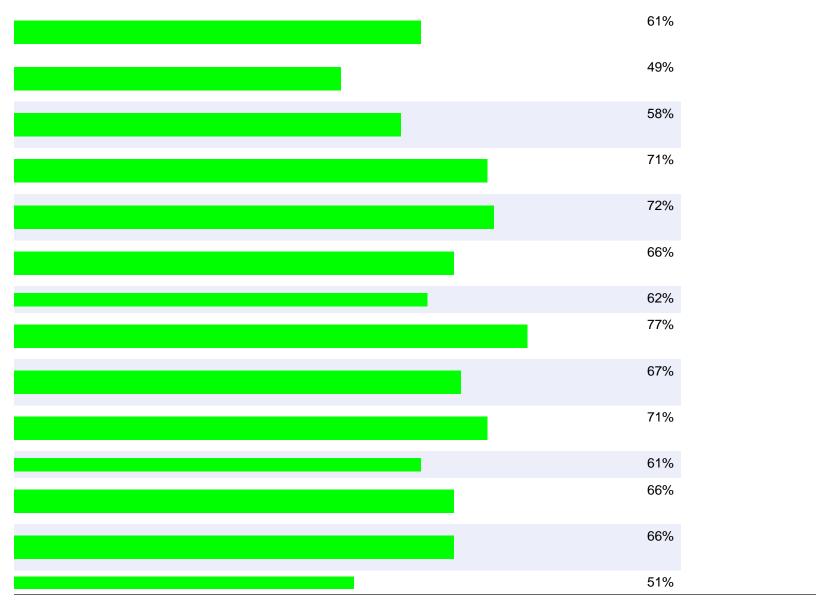
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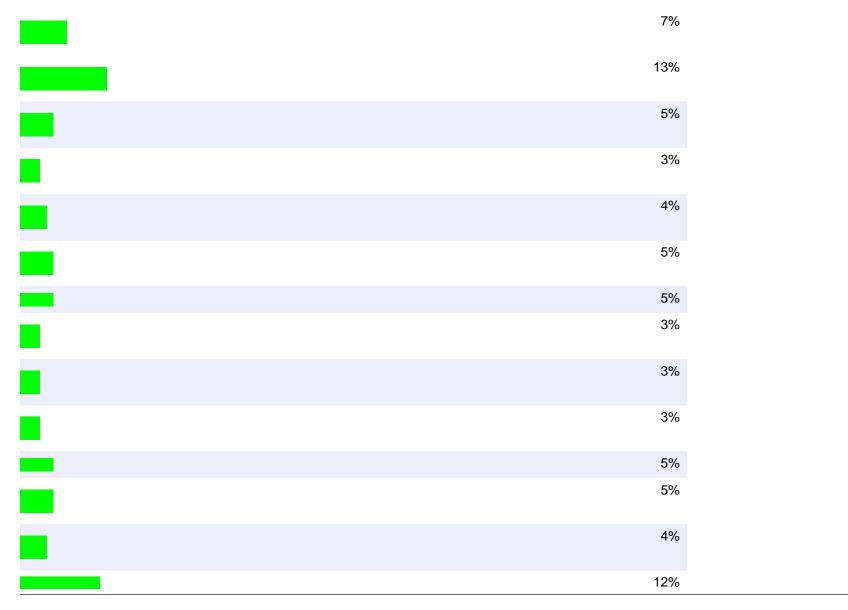
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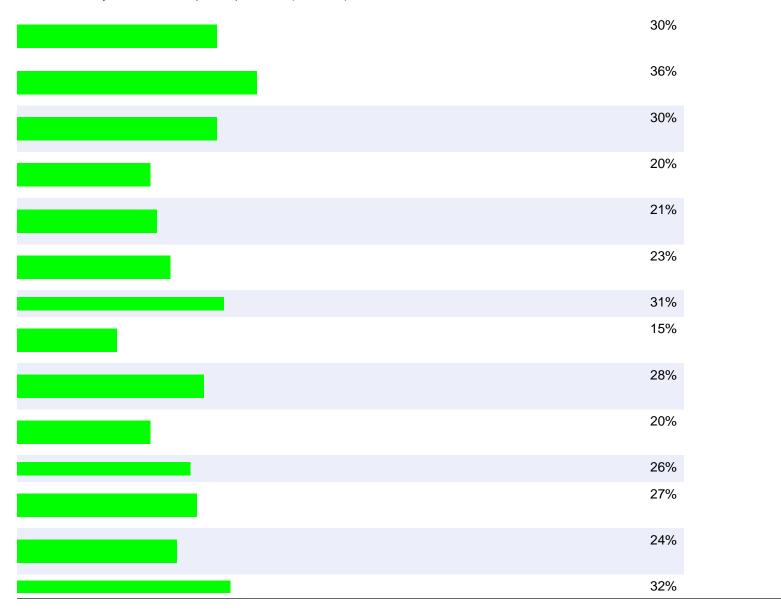
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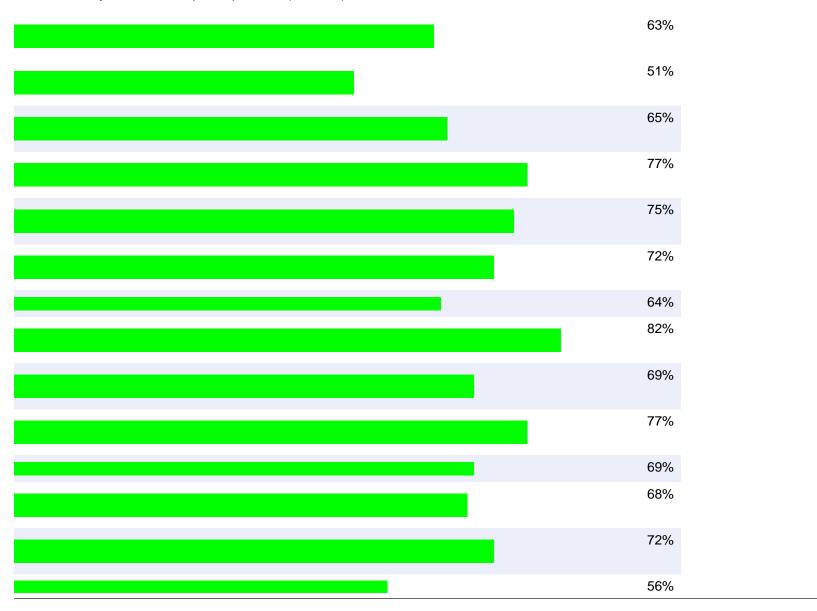
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Illinois hospitals

Based on Surve	y of Patients'	Hospital Expe	eriences (HC	AHPS)
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140292	ADVENTIST GLENOAKS	701 WINTHROP AVENUE
140294	CROSSROADS COMMUNITY HOSPITAL	8 DOCTORS PARK ROAD
140300	PROVIDENT HOSPITAL OF CHICAGO	500 E 51ST ST
140301	OAK FOREST HOSPITAL	159TH & CICERO AVENUE
140304	ADVENTIST BOLINGBROOK HOSPITAL	500 REMINGTON BOULEVARD
141300	THOMAS H BOYD MEMORIAL HOSPITAL	800 SCHOOL ST
141301	JOHN & MARY KIRBY HOSPITAL	1111 N STATE ST
141302	MIDWEST MEDICAL CENTER	ONE MEDICAL CENTER DRIVE
141303	DR JOHN WARNER HOSPITAL	422 W WHITE ST
141304	MERCER COUNTY HOSPITAL	409 NW 9TH AVENUE
141306	COMMUNITY MEMORIAL HOSPITAL	400 CALDWELL
141307	PINCKNEYVILLE COMMUNITY HOSPITAL	101 N WALNUT
141309	ADVOCATE EUREKA HOSPITAL	101 S MAJOR ST
141310	MENDOTA COMMUNITY HOSPITAL	1315 MEMORIAL DR

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GLENDALE HEIGHTS	IL
MOUNT VERNON	IL
CHICAGO	IL
OAK FOREST	IL
BOLINGBROOK	IL
CARROLLTON	IL
MONTICELLO	IL
GALENA	IL
CLINTON	IL
ALEDO	IL
STAUNTON	İL
PINCKNEYVILLE	IL
EUREKA	IL
MENDOTA	IL

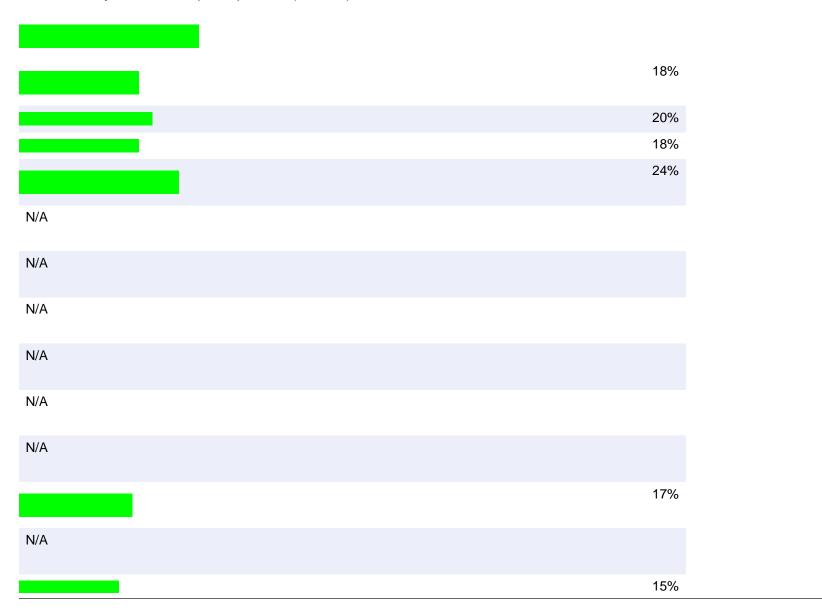
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60139	DUPAGE
62864	JEFFERSON
60615	COOK
60452	COOK
60440	WILL
62016	GREENE
61856	PIATT
61036	JO DAVIESS
61727	DEWITT
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62088	MACOUPIN
62274	PERRY
61530	WOODFORD
61342	LA SALLE

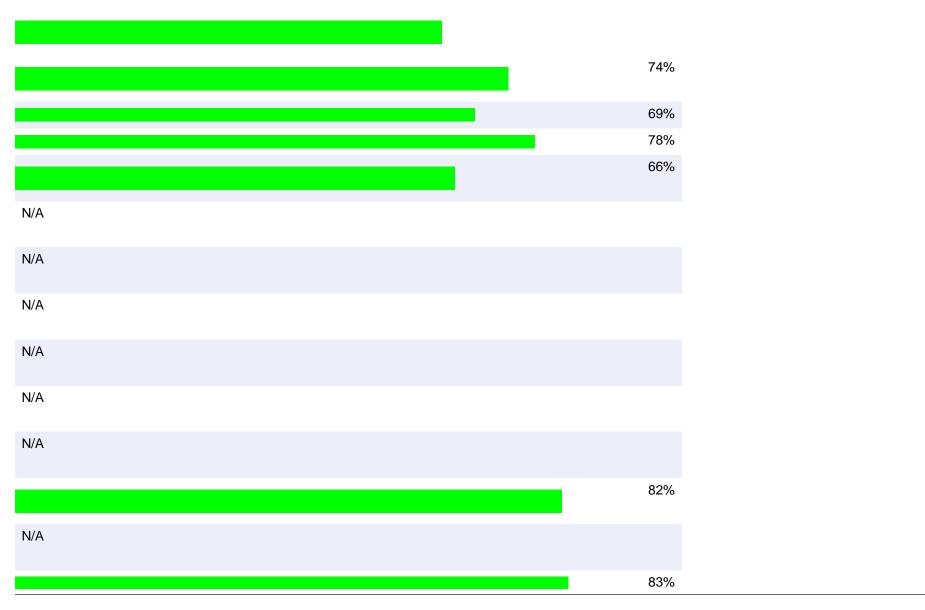
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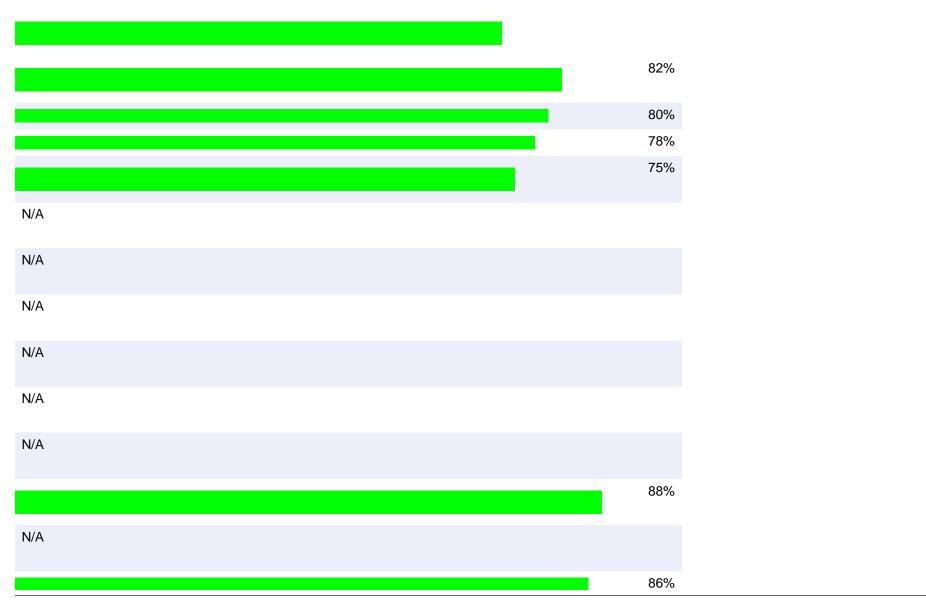
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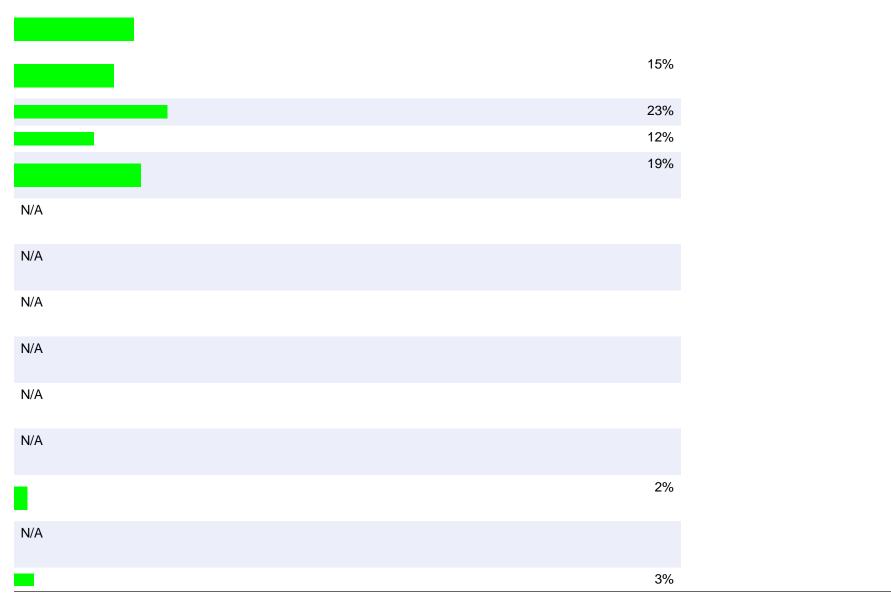
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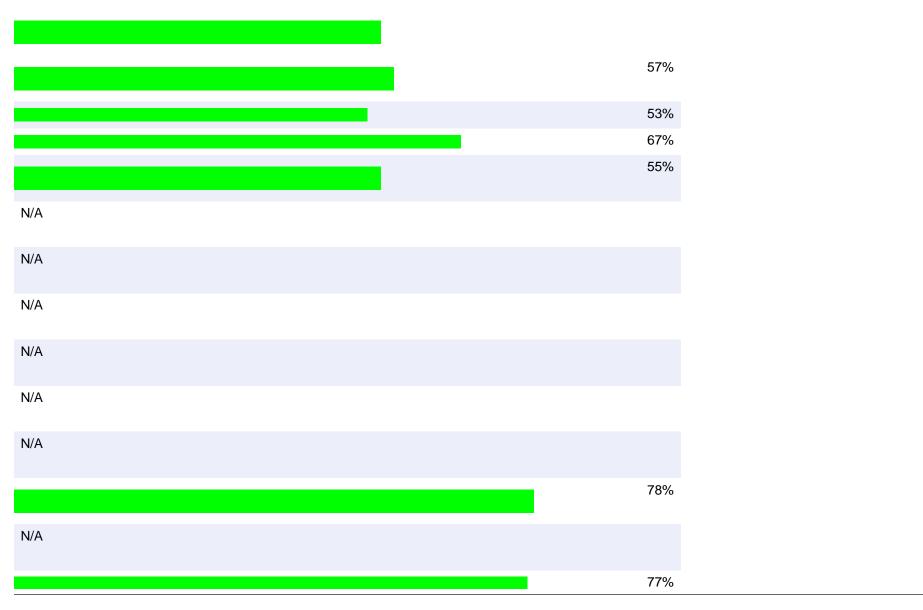
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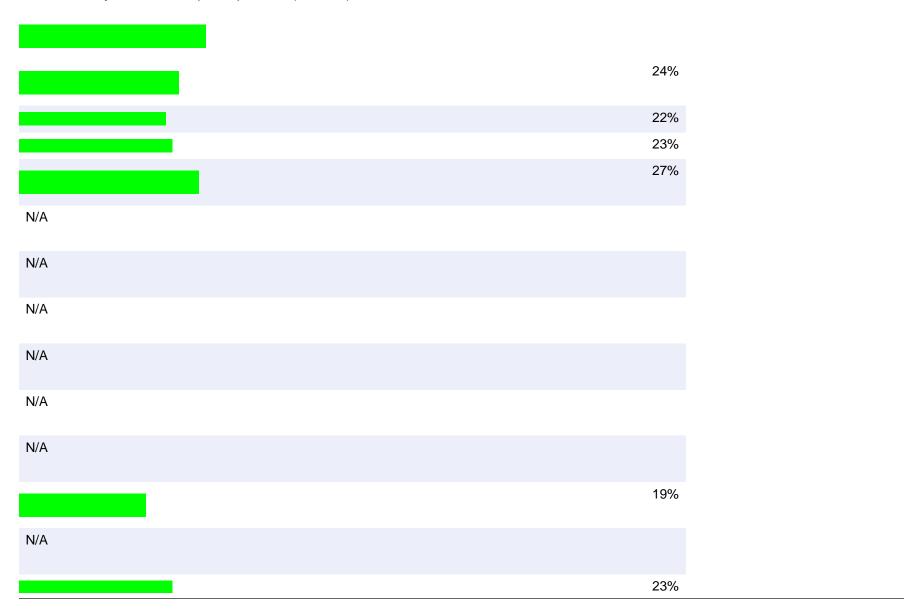
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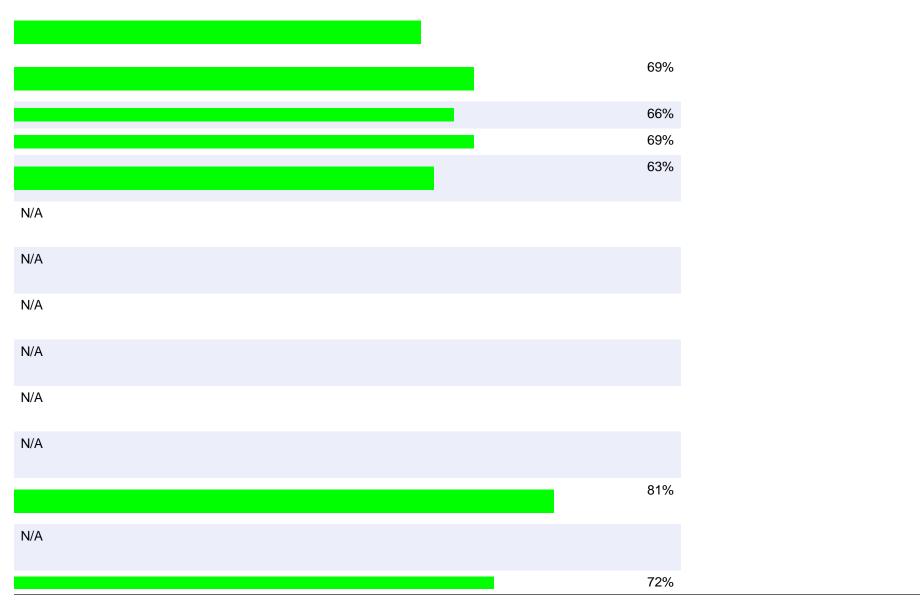
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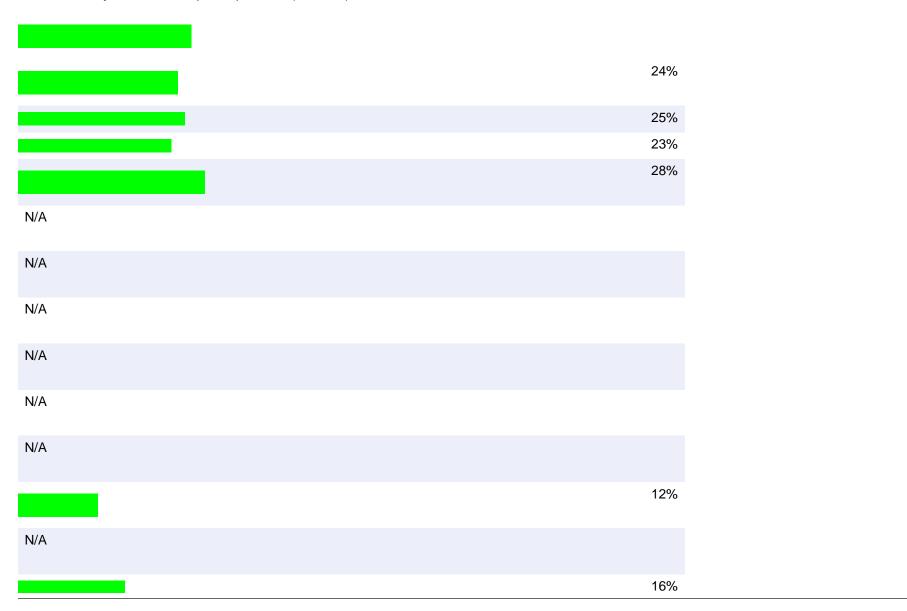
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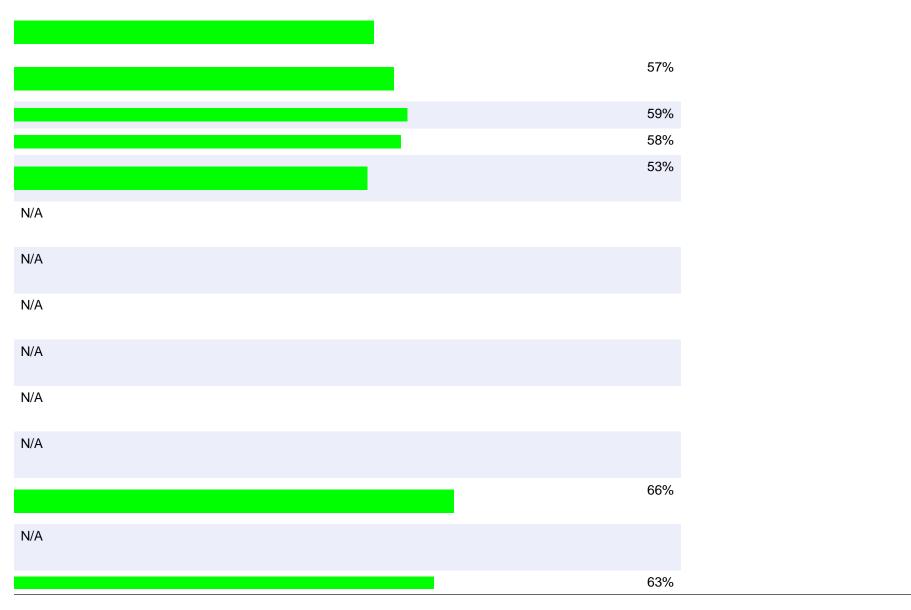
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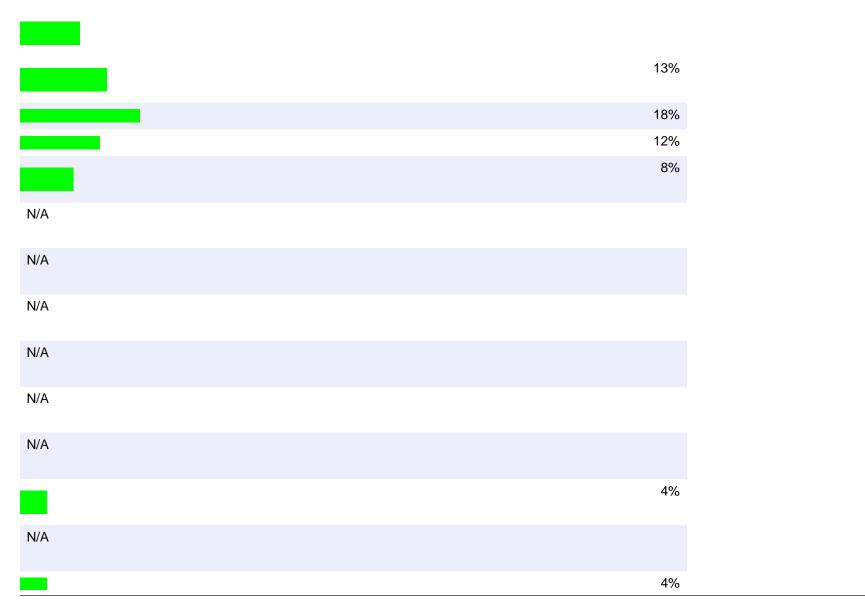
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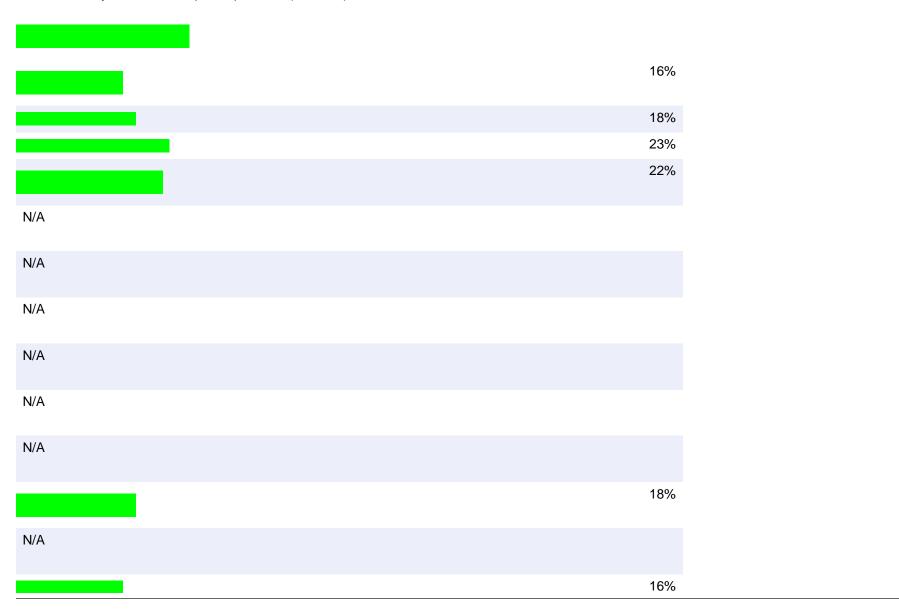
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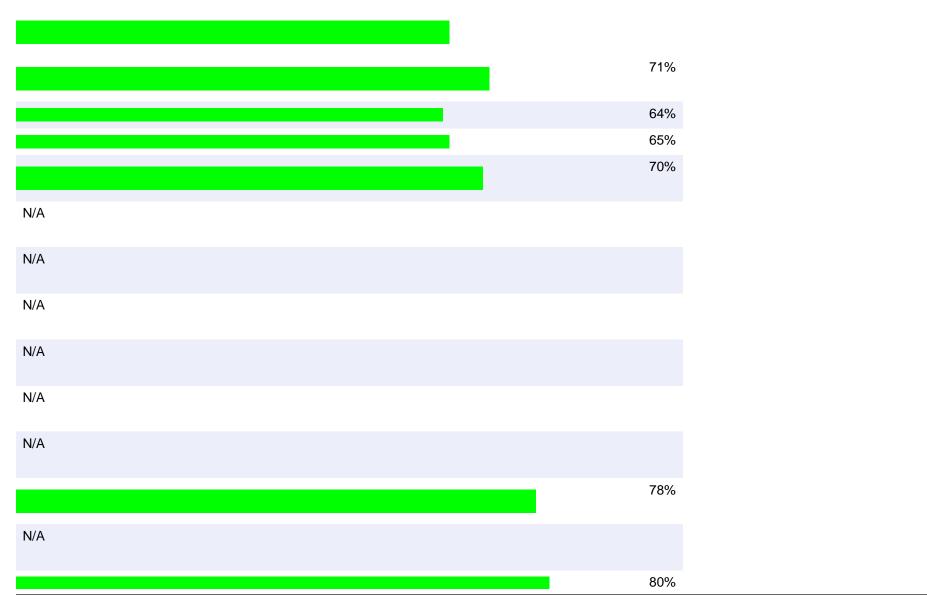
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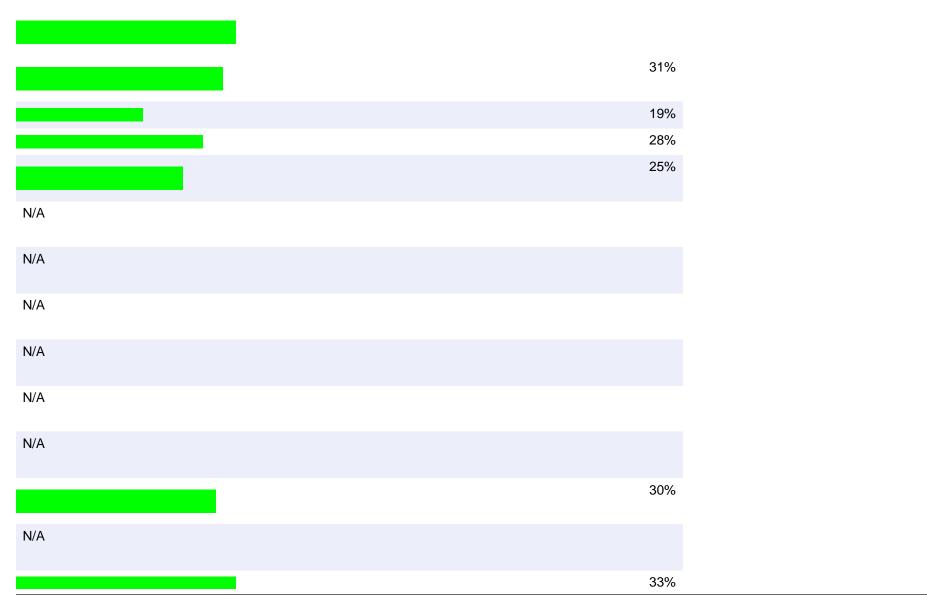
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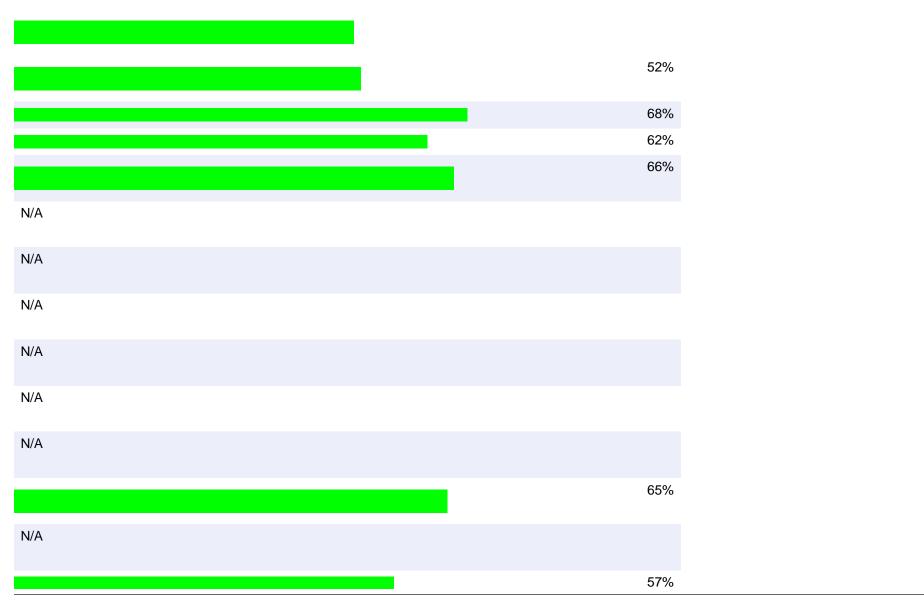
Page 301 of 420 05/30/2011

	17%
	13%
	10%
	9%
N/A	
	5%
N/A	
	10%

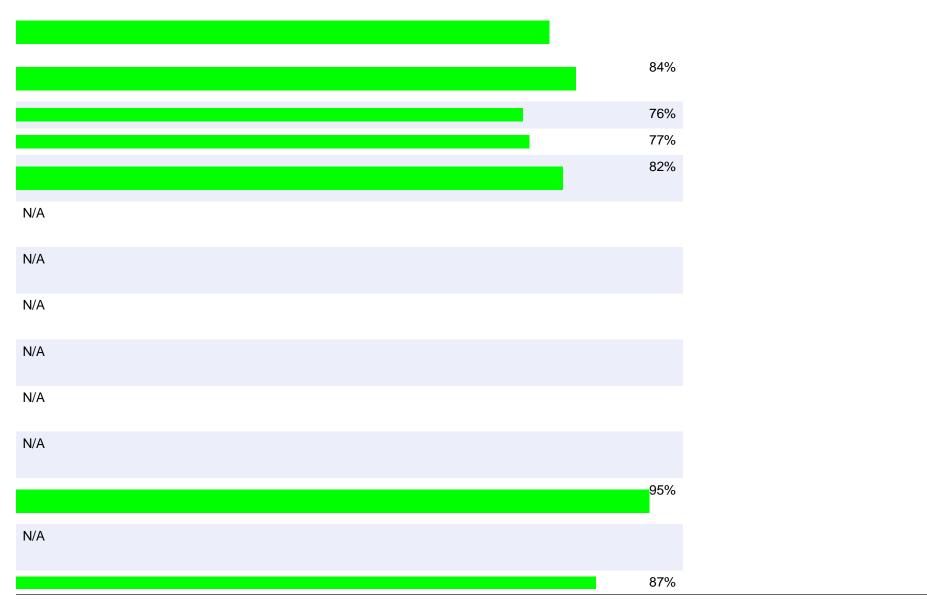
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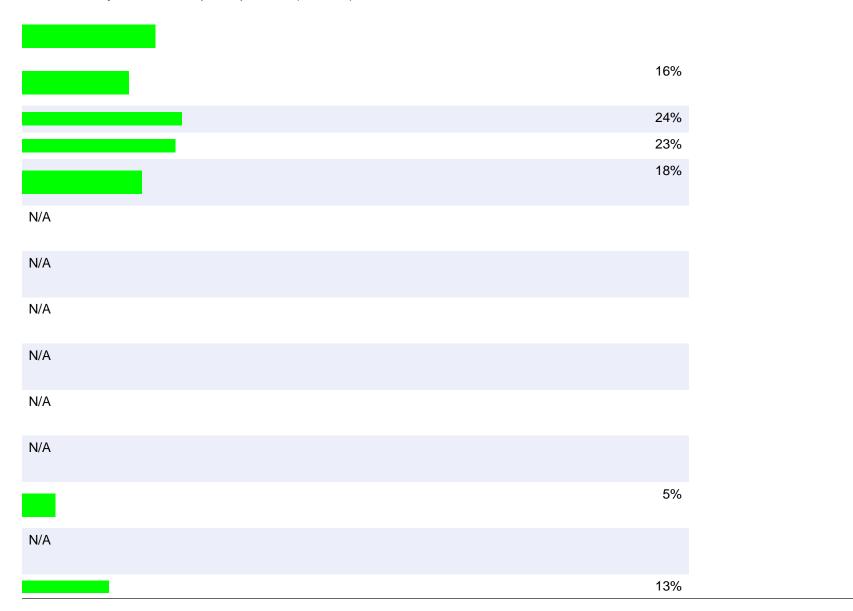
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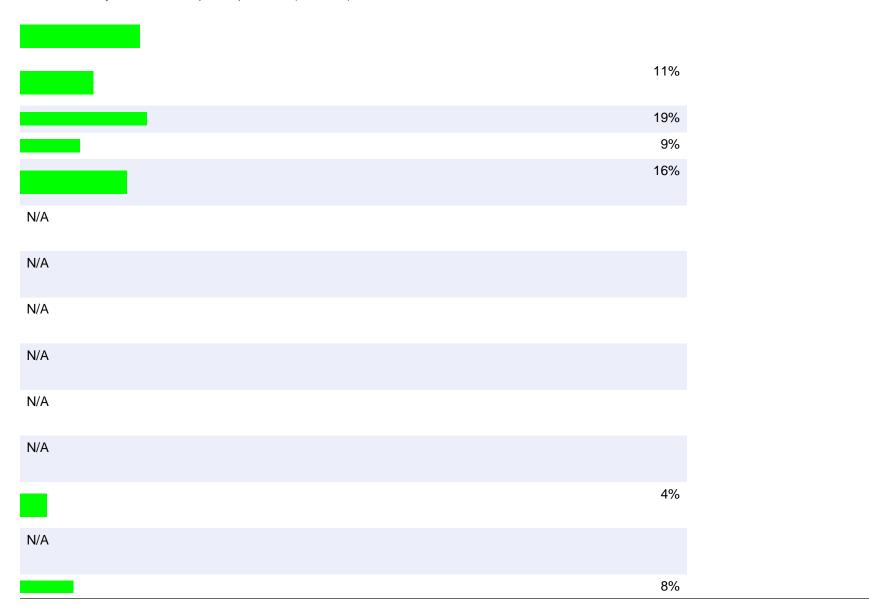
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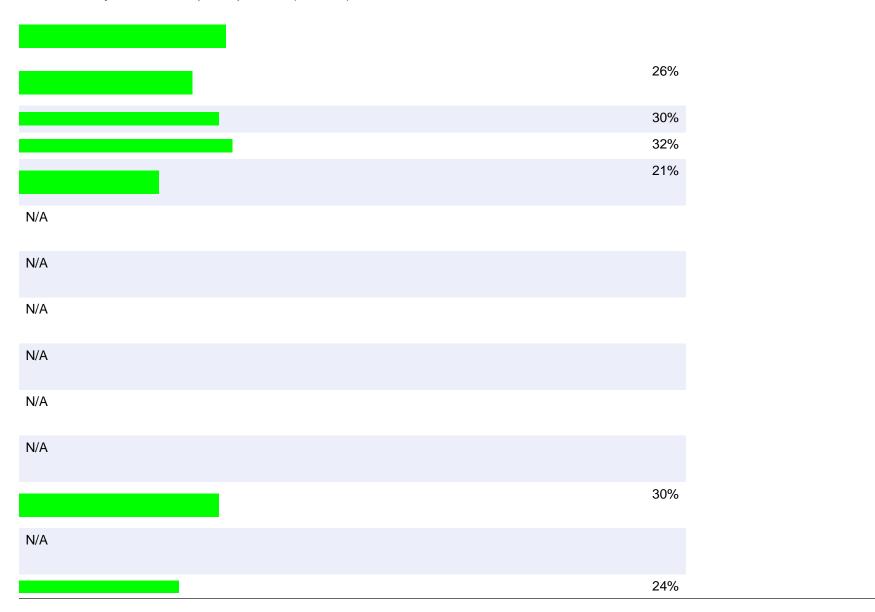
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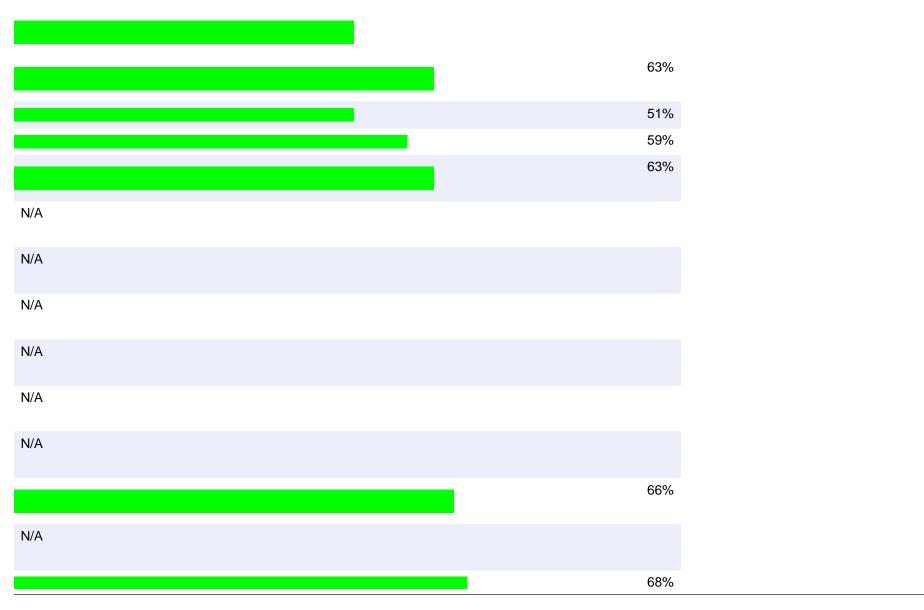
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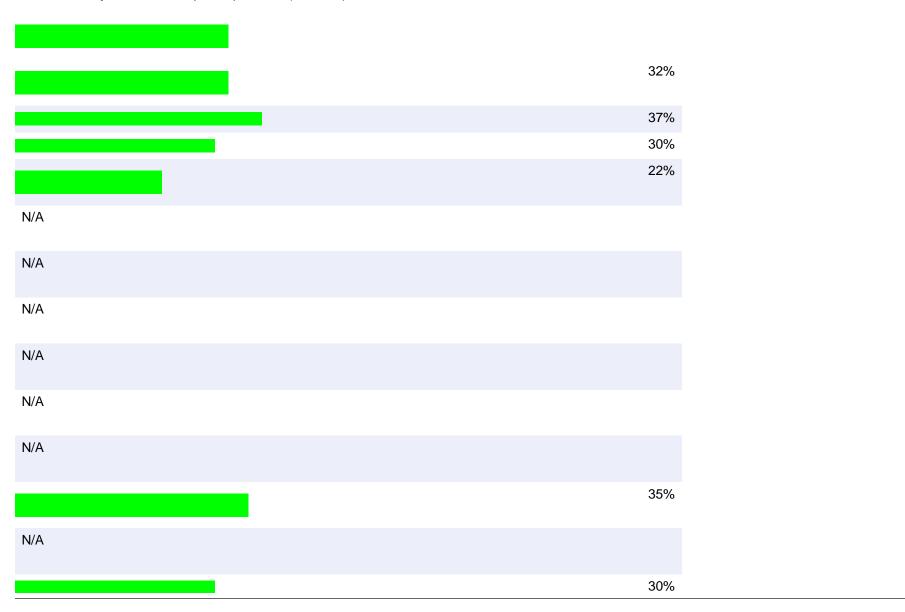
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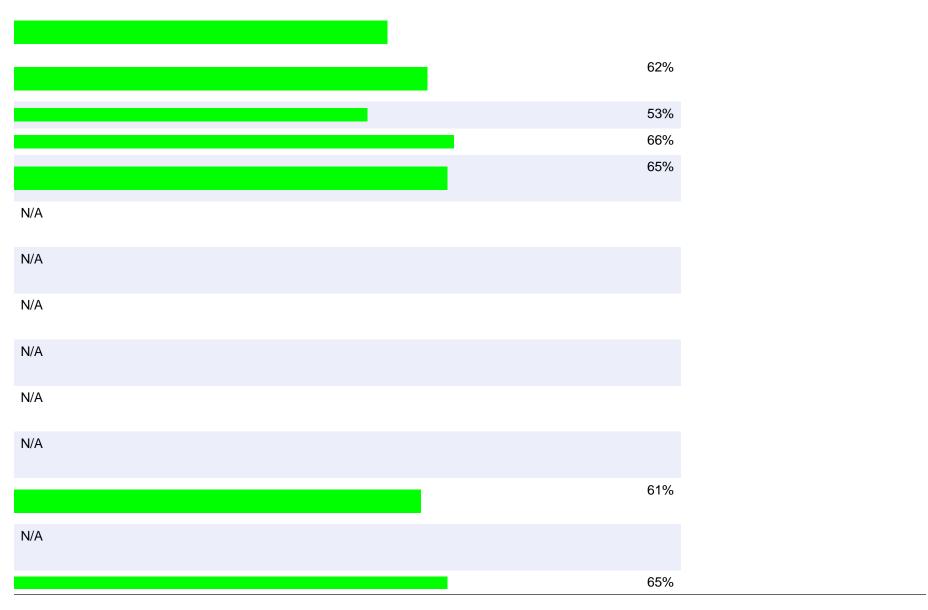
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	6%
	10%
	4%
	13%
N/A	
	4%
N/A	
	5%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)
300 or more
N/A
Between 100 and 299
N/A
300 or more

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	31%
	14%
	23%
	19%
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
	37%
N/A	Survey results are not available for this reporting period
	36%

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141310 141311	MENDOTA COMMUNITY HOSPITAL FAIRFIELD MEMORIAL HOSPITAL	1315 MEMORIAL DR 303 N W 11TH STREET
141312	ROCHELLE COMMUNITY HOSPITAL	900 N 2ND ST
141313	MASON DISTRICT HOSPITAL	615 NORTH PROMENADE STREET,P O BOX 530
141315	ILLINI COMMUNITY HOSPITAL	640 W WASHINGTON
141316	HOOPESTON COMMUNITY MEMORIAL HOSPITAL	701 EAST ORANGE STREET
141317	GIBSON COMMUNITY HOSPITAL	1120 N MELVIN STREET
141318	OSF HOLY FAMILY MEDICAL CENTER	1000 W HARLEM AVENUE
141319	HAMMOND HENRY HOSPITAL	600 N COLLEGE AVENUE
141320	PARIS COMMUNITY HOSPITAL	721 E COURT STREET
141322	ABRAHAM LINCOLN MEMORIAL HOSPITAL	315 8TH STREET
141324	FERRELL HOSPITAL COMMUNITY FOUNDATIONS	1201 PINE STREET
141325	KEWANEE HOSPITAL	1051 WEST SOUTH STREET

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MENDOTA	IL
FAIRFIELD	IL
ROCHELLE	IL
HAVANA	IL
PITTSFIELD	IL
HOOPESTON	IL
GIBSON CITY	IL
MONMOUTH	IL
GENESEO	IL
PARIS	IL
LINCOLN	IL
ELDORADO	IL
KEWANEE	IL

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62644

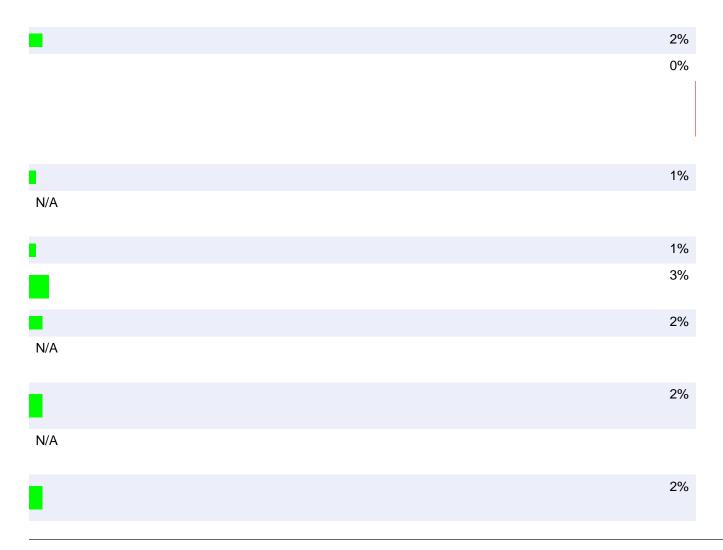
MASON

61342	LA SALLE
62837	WAYNE
61068	OGLE

62363	PIKE
60942	VERMILION
60936	FORD
61462	WARREN
61254	HENRY
61944	EDGAR
62656	LOGAN
62930	SALINE
61443	HENRY

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N/A



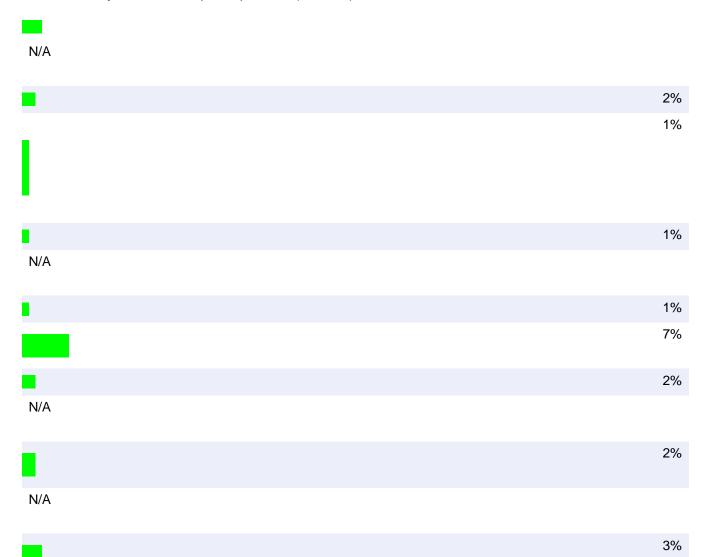
Page 319 of 420 05/30/2011

N/A	
	14%
	13%
	14%
N/A	
	17%
	20%
	14%
N/A	
	17%
N/A	
	23%

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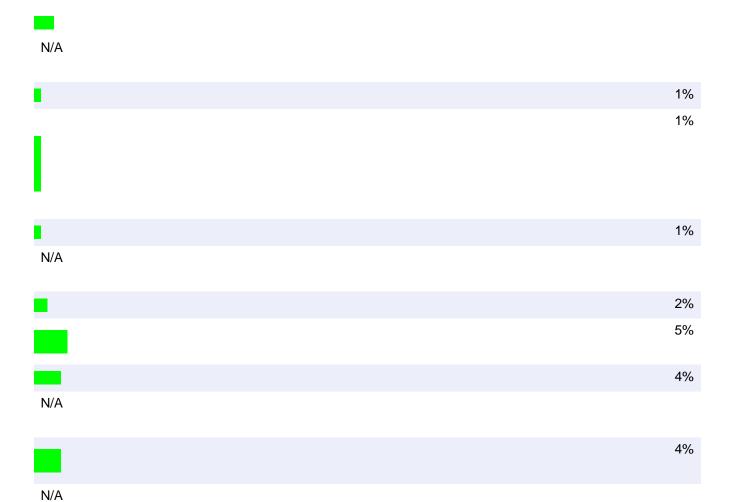
Page 322 of 420 05/30/2011

N/A	
	16%
	12%
	14%
N/A	
	13%
	16%
	11%
N/A	
	7%
N/A	
	13%

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6%

N/A	
	14%
	18%
	20%
N/A	
	23%
	20%
	19%
N/A	
	24%
N/A	
	37%

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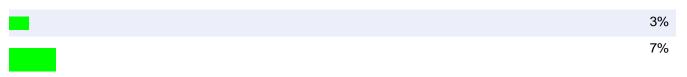


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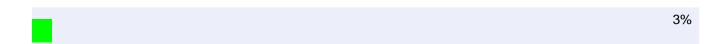




N/A			



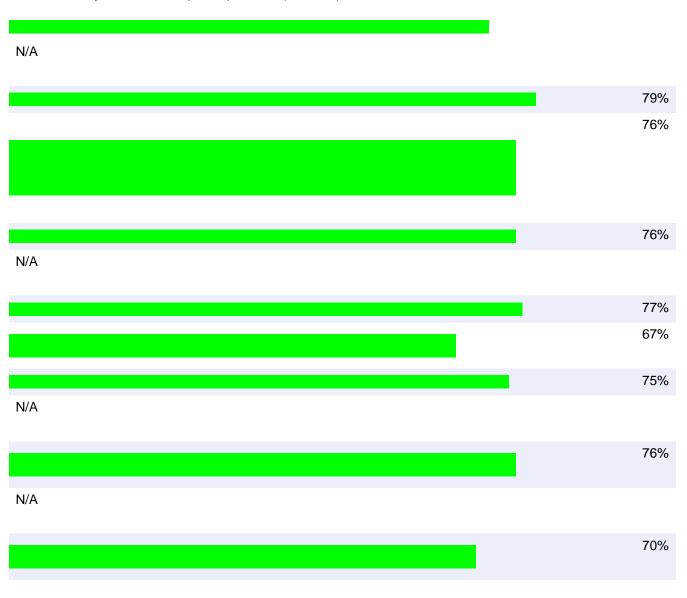
N/A



05/30/2011 Page 328 of 420

N/A	
	19%
	19%
	21%
N/A	
	20%
	26%
	21%
N/A	
	21%
N/A	
	27%

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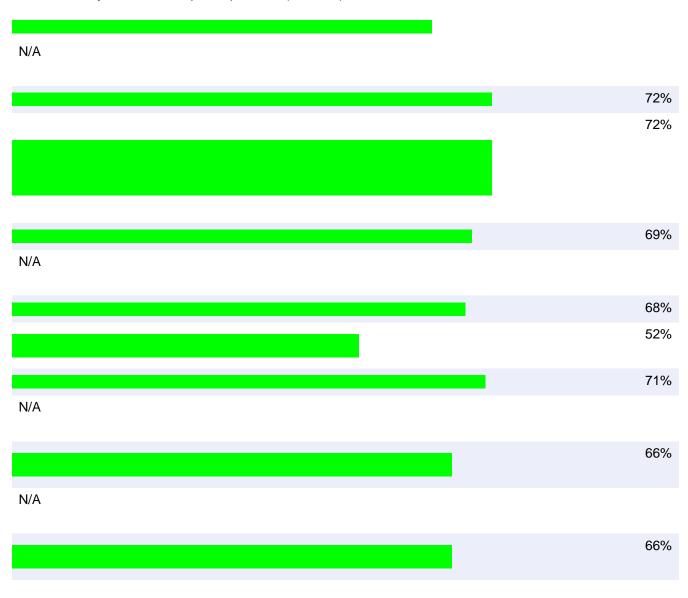
Page 330 of 420 05/30/2011

N/A	
	14%
	9%
	9%
N/A	
	14%
	22%
	12%
N/A	
	13%
N/A	
	13%

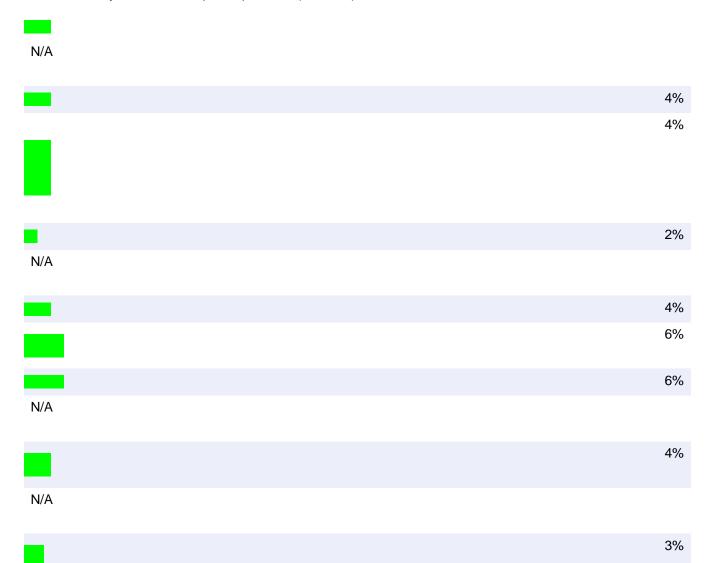
Page 331 of 420 05/30/2011

N/A	
	14%
	19%
	22%
N/A	
	18%
	26%
	17%
N/A	
	21%
N/A	
	21%

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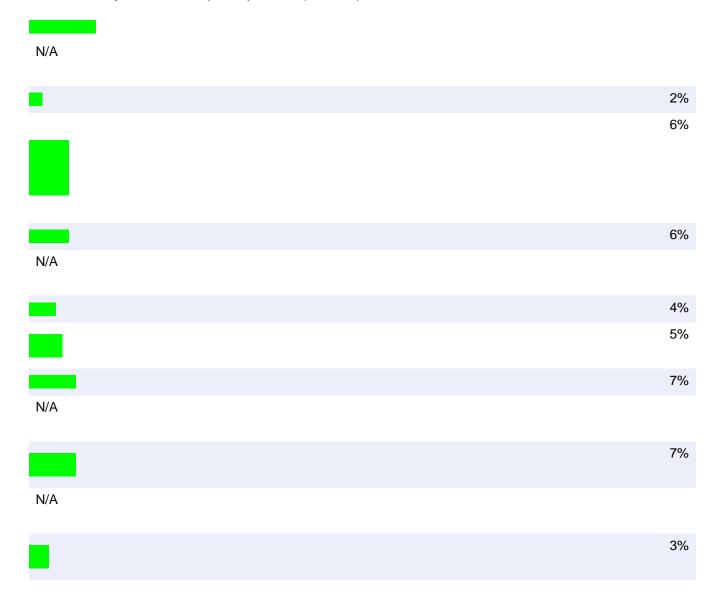
05/30/2011 Page 334 of 420

N/A	
	9%
	11%
	14%
N/A	
	18%
	12%
	16%
N/A	
	17%
N/A	
	13%

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N/A	
	25%
	36%
N/A	30%
	31%
	32%
N/A	33%
14/7	
	29%
N/A	
	23%

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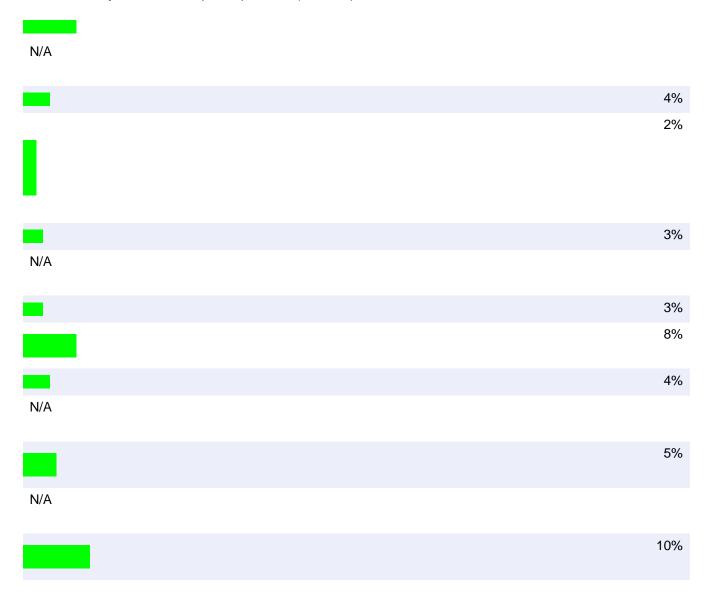
Page 339 of 420 05/30/2011



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N/A	
1477	
	13%
	11%
	13%
N/A	
	9%
	13%
	17%
N/A	
	11%
N/A	
	18%

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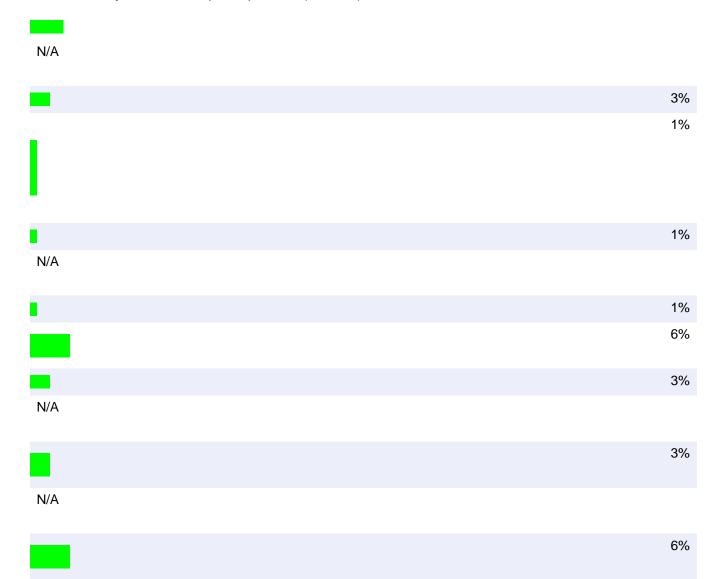
05/30/2011 Page 342 of 420

N/A	
	14%
	10%
	20%
N/A	
	14%
	20%
	18%
N/A	
	22%
N/A	
	28%

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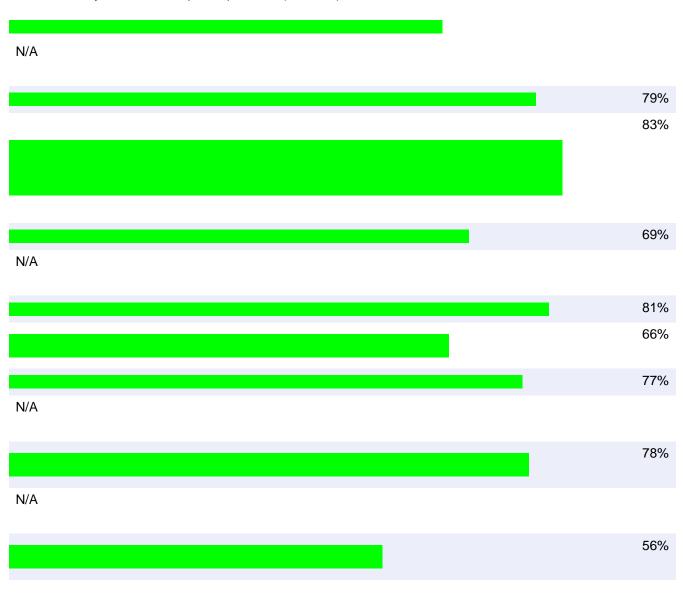
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300 or more

N/A

Between 100 and 299

Fewer than 100

Between 100 and 299

N/A

300 or more

Between 100 and 299

300 or more

N/A

Between 100 and 299

N/A

Between 100 and 299

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N/A		Survey results are not available for this
	37%	reporting period
	32% 41%	Fewer than 100 Patients completed the HCAHPS survey. Use these rates with caution, as the number of surveys may be too low to reliably assess hospital performance
N/A	4170	Survey results are not available for this
	37%	reporting period
	36%	
	47%	
N/A		Survey results are not available for this reporting period
	32%	
N/A		Survey results are not available for this reporting period
	30%	There were discrepancies in the data collection process

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141326	HAMILTON MEMORIAL HOSPITAL DISTRICT	611 S MARSHALL AVENUE
141327	WABASH GENERAL HOSPITAL	1418 COLLEGE DRIVE
141328	HARDIN COUNTY GENERAL HOSPITAL	FERRELL ROAD
141330	HOPEDALE MEDICAL COMPLEX	107 TREMONT STREET
141331	MARSHALL BROWNING HOSPITAL	900 NORTH WASHINGTON STREET
141332	HILLSBORO AREA HOSPITAL	1200 E TREMONT STREET
141333	SARAH D CULBERTSON MEMORIAL HOSPITAL	238 SOUTH CONGRESS STREET
141334	ST JOSEPH MEMORIAL HOSPITAL	2 SOUTH HOSPITAL DRIVE
141335	MERCY HARVARD HOSPITAL	901 GRANT STREET
141336	ST JOSEPH'S HOSPITAL	1515 MAIN STREET
141337	PERRY MEMORIAL HOSPITAL	530 PARK AVENUE EAST
141338	MEMORIAL HOSPITAL	1900 STATE STREET
141339	TAYLORVILLE MEMORIAL HOSPITAL	201 EAST PLEASANT STREET
141340	VALLEY WEST COMMUNITY HOSPITAL	11 EAST PLEASANT AVENUE

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MCLEANSBORO	IL
MOUNT CARMEL	IL
ROSICLARE	IL
HOPEDALE	IL
DU QUOIN	IL
HILLSBORO	IL
RUSHVILLE	IL
MURPHYSBORO	IL
HARVARD	IL
HIGHLAND	IL
PRINCETON	IL
CHESTER	IL
TAYLORVILLE	IL
SANDWICH	IL

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62859	HAMILTON
62863	WABASH
62982	HARDIN
61747	TAZEWELL
62832	PERRY
62049	MONTGOMERY
62681	SCHUYLER
62966	JACKSON
60033	MCHENRY
62249	MADISON
61356	BUREAU
62233	RANDOLPH
62568	CHRISTIAN
60548	DEKALB

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N/A	
N/A	
N/A	
N/A	
N/A	
	1%
N/A	
	3%
N/A	
	2%
N/A	
N/A	
	5%
	4%

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N/A N/A N/A N/A N/A 18% N/A 13% N/A 14% N/A N/A 17%

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14%

N/A N/A N/A N/A N/A 81% N/A 84% N/A 84% N/A N/A 78% 82%

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N/A N/A N/A N/A N/A 3% N/A 5% N/A 2% N/A N/A 3% 2%

> Page 357 of 420 05/30/2011

N/A N/A N/A N/A N/A 19% N/A 14% N/A 14% N/A N/A 13% 13%

> Page 358 of 420 05/30/2011

N/A N/A N/A N/A N/A 78% N/A 81% N/A 84% N/A N/A 84% 85%

> Page 359 of 420 05/30/2011

N/A N/A N/A N/A N/A 7% N/A 6% N/A 7% N/A N/A 9% 7%

> Page 360 of 420 05/30/2011

N/A N/A N/A N/A N/A 23% N/A 15% N/A 27% N/A N/A 27%

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21%

N/A

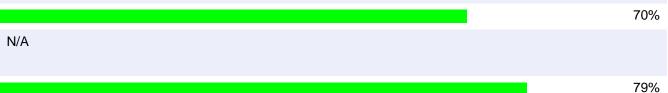
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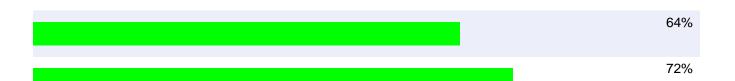
N/A

N/A



N/A

66% N/A



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N/A N/A N/A N/A N/A 4% N/A 5% N/A 1% N/A N/A 6% 6%

> Page 363 of 420 05/30/2011

N/A N/A N/A N/A N/A 24% N/A 23% N/A 19% N/A N/A 24% 18%

> Page 364 of 420 05/30/2011

N/A N/A N/A N/A N/A 72% N/A 72% N/A 80% N/A N/A 70%

> Page 365 of 420 05/30/2011

76%

N/A N/A N/A N/A N/A 11% N/A 16% N/A 18% N/A N/A 19% 18%

> Page 366 of 420 05/30/2011

N/A N/A N/A N/A N/A 24% N/A 15% N/A 19% N/A N/A 19% 19%

> Page 367 of 420 05/30/2011

N/A N/A N/A N/A N/A 65% N/A 69% N/A 63% N/A N/A

62% 63%

> Page 368 of 420 05/30/2011

N/A N/A N/A N/A N/A 6% N/A 4% N/A 3% N/A N/A 5% 5%

> Page 369 of 420 05/30/2011

N/A N/A N/A N/A N/A 21% N/A 8% N/A 11% N/A N/A 19% 16%

> Page 370 of 420 05/30/2011

N/A N/A

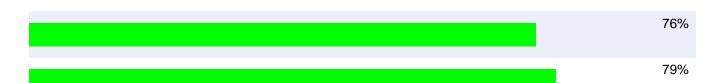
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N/A



N/A 86%

N/A N/A



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N/A N/A N/A N/A N/A 7% N/A 5% N/A 4% N/A N/A 13%

> Page 372 of 420 05/30/2011

4%

N/A

N/A N/A

N/A N/A

N/A

40% N/A 32%

N/A

37% N/A

42% 23%

> Page 373 of 420 05/30/2011

N/A

N/A

N/A

N/A

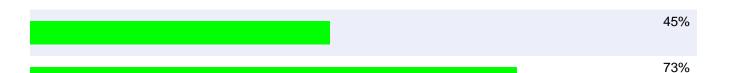
N/A



63%

N/A 59%

N/A N/A



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N/A N/A N/A N/A N/A 81% N/A 86% N/A 85% N/A N/A 76% 81%

> Page 375 of 420 05/30/2011

N/A N/A N/A N/A N/A 19% N/A 14% N/A 15% N/A N/A 24% 19%

> Page 376 of 420 05/30/2011

N/A N/A N/A N/A N/A 6% N/A 7% N/A 9% N/A N/A 8% 7%

> Page 377 of 420 05/30/2011

N/A N/A N/A N/A N/A 24% N/A 18% N/A 19% N/A N/A 24% 22%

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N/A N/A N/A N/A N/A 70% N/A 75% N/A 72% N/A N/A

68% 71%

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N/A N/A N/A N/A N/A 2% N/A 4% N/A 3% N/A N/A 6% 4%

> Page 380 of 420 05/30/2011

N/A N/A N/A N/A N/A 34% N/A 17% N/A 26% N/A N/A 26%

> Page 381 of 420 05/30/2011

24%

N/A N/A

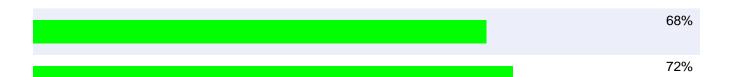
N/A N/A

N/A 64%



N/A 71%

N/A N/A



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N/A
N/A
N/A
N/A
N/A
Between 100 and 299
N/A
Between 100 and 299
N/A
Between 100 and 299
N/A
N/A
300 or more
300 or more

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N/A		Survey results are not available for this
N/A		reporting period Survey results are not available for this reporting period
N/A		Survey results are not available for this reporting period
N/A		Survey results are not available for this reporting period
N/A		Survey results are not available for this reporting period
	31%	
N/A		Survey results are not available for this reporting period
	34%	
N/A		Survey results are not available for this reporting period
	43%	
N/A		Survey results are not available for this reporting period
N/A		Survey results are not available for this reporting period
	32%	
	35%	

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	HOSPITAL	
141341	PANA COMMUNITY HOSPITAL	101 E NINTH STREET
141342	UNION COUNTY HOSPITAL	517 NORTH MAIN STREET
141343	CRAWFORD MEMORIAL HOSPITAL	1000 NORTH ALLEN STREET
141344	LAWRENCE COUNTY MEMORIAL HOSPITAL	2200 W STATE ST
141345	SALEM TOWNSHIP HOSPITAL	1201 RICKER DRIVE
141346	FAYETTE COUNTY HOSPITAL	7TH AND TAYLOR
141347	CARLINVILLE AREA HOSPITAL	1001 MORGAN STREET
141348	RED BUD REGIONAL HOSPITAL	325 SPRING STREET
141349	SPARTA COMMUNITY HOSPITAL	818 E BROADWAY
141350	ST FRANCIS HOSPITAL	1215 FRANCISCAN DR
141351	CLAY COUNTY HOSPITAL	911 STACY BURK DRIVE

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PANA	IL
ANNA	IL
ROBINSON	IL
LAWRENCEVILLE	IL
SALEM	IL
VANDALIA	IL
CARLINVILLE	IL
RED BUD	IL
SPARTA	IL
LITCHFIELD	IL
FLORA	IL

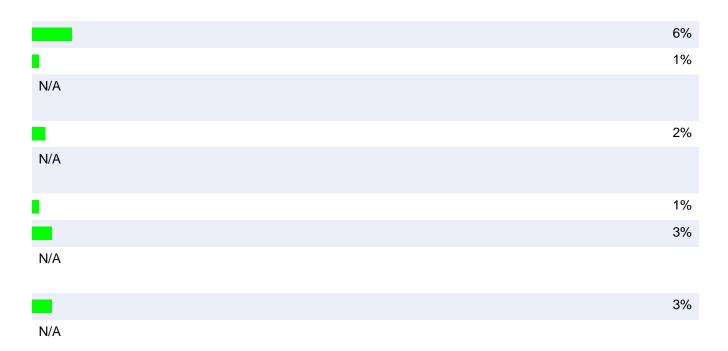
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62557	CHRISTIAN
62906	UNION
62454	CRAWFORD
62439	LAWRENCE
62881	MARION
62471	FAYETTE
62626	MACOUPIN
62278	RANDOLPH
62286	RANDOLPH
62056	MONTGOMERY
62839	CLAY

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N/A



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N/A

N/A



14%

14%

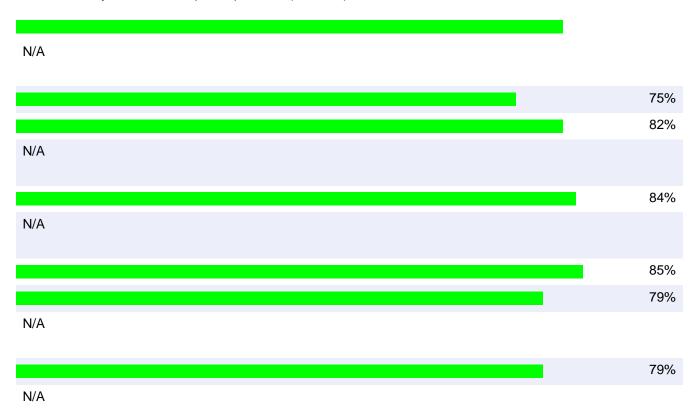
18% N/A

18%

N/A

Page 390 of 420 05/30/2011

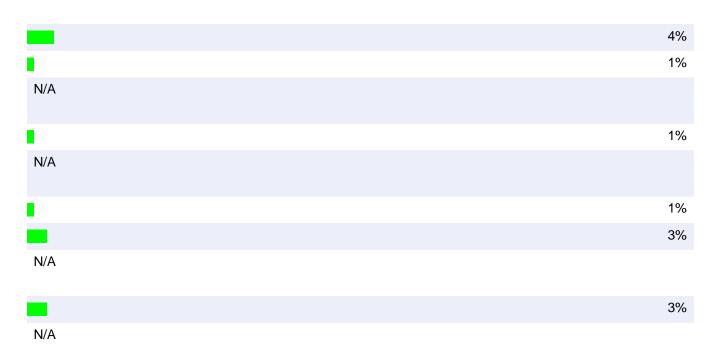
19% 17%



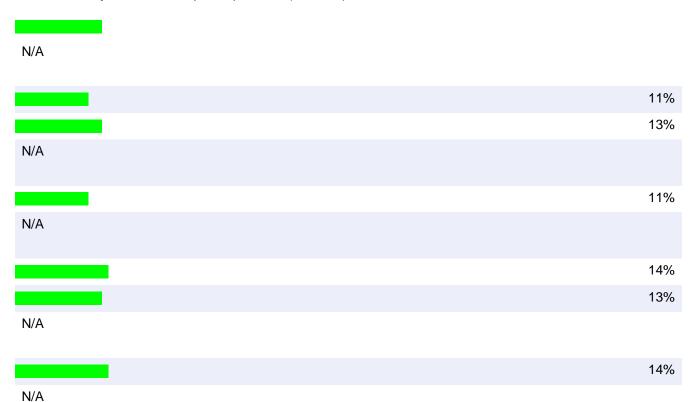
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N/A



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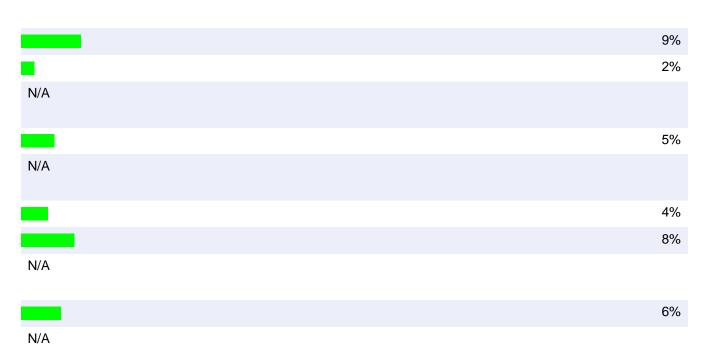


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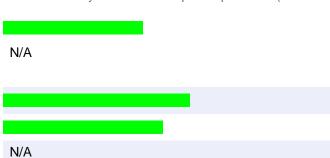


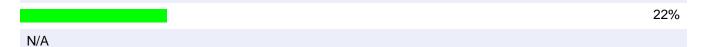
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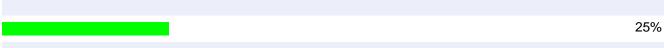




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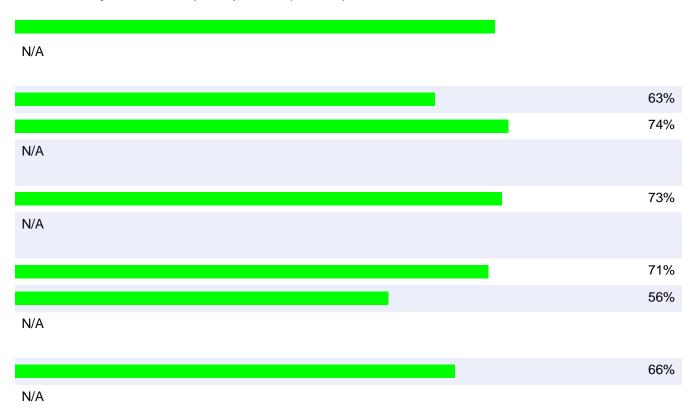
36% N/A



N/A

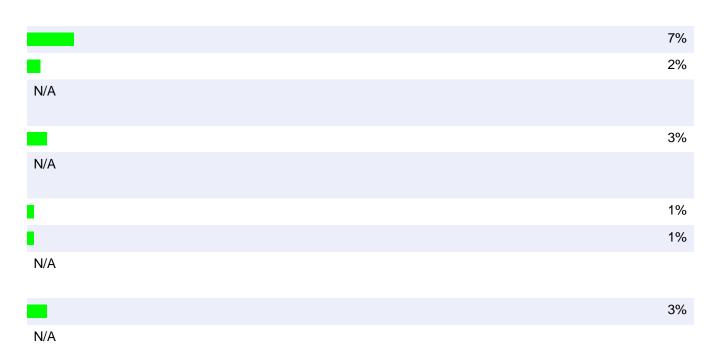
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28% 24%

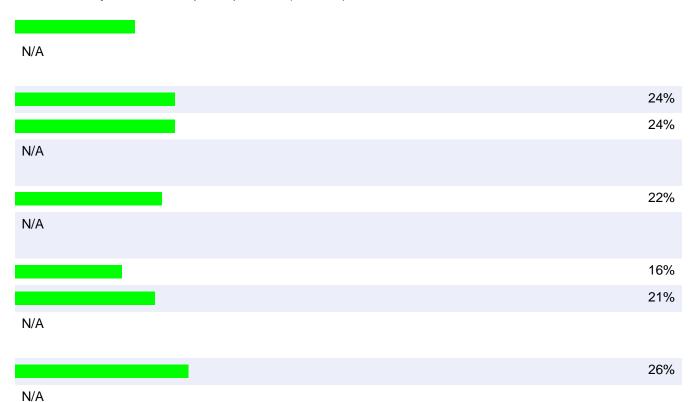


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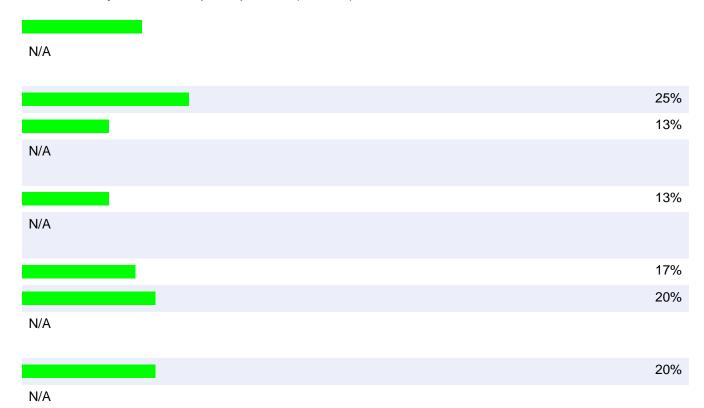
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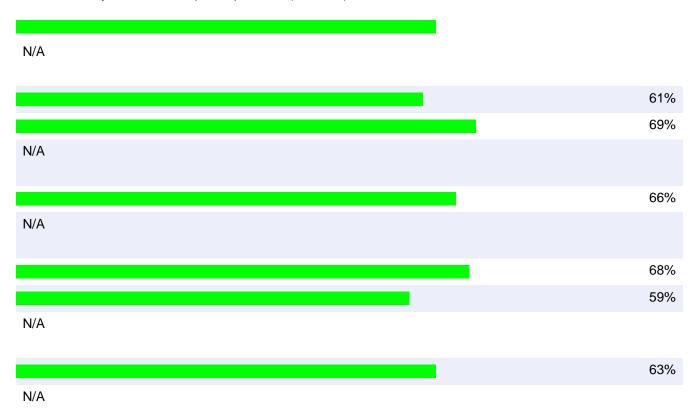
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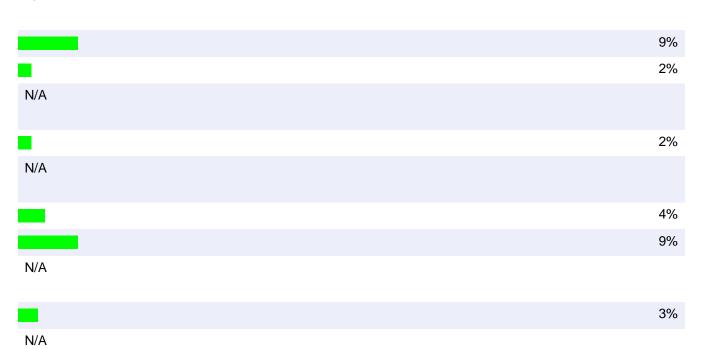
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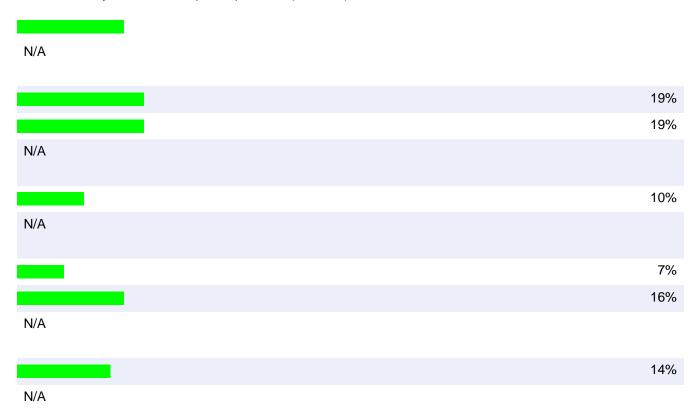


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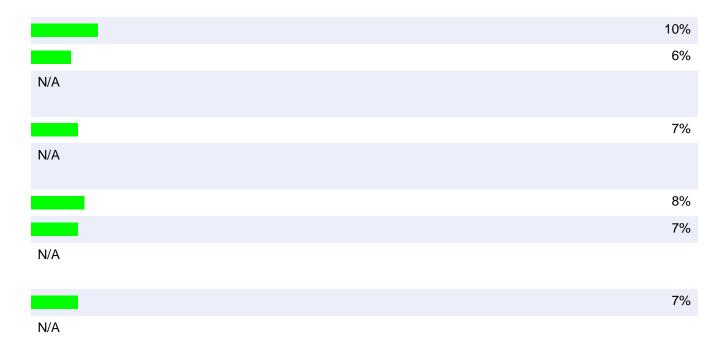
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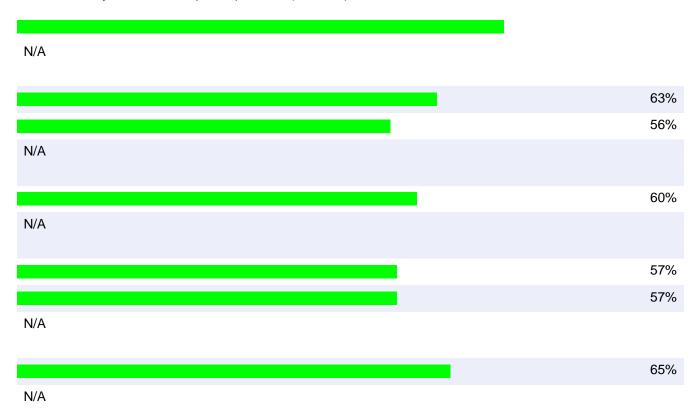


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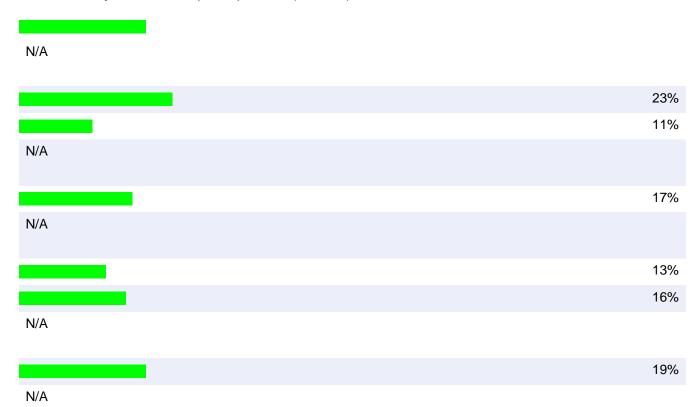
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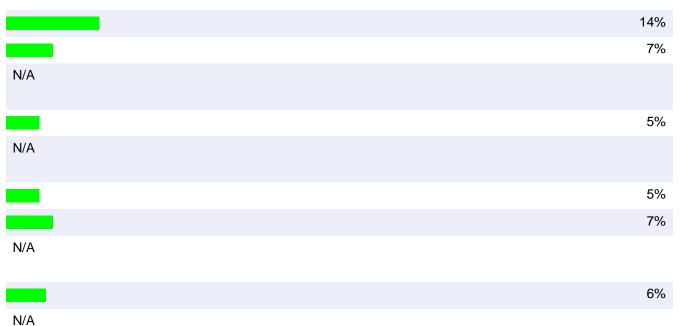


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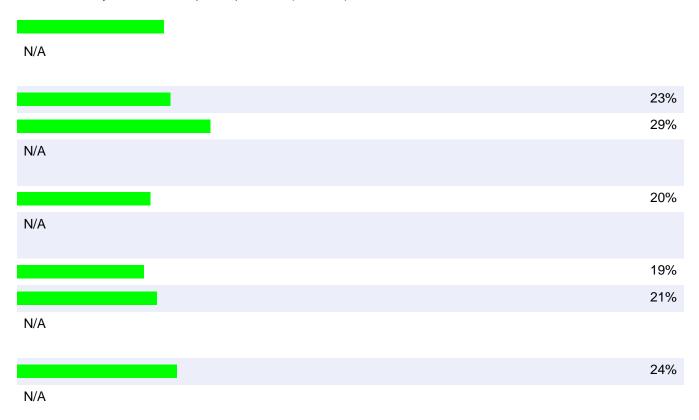


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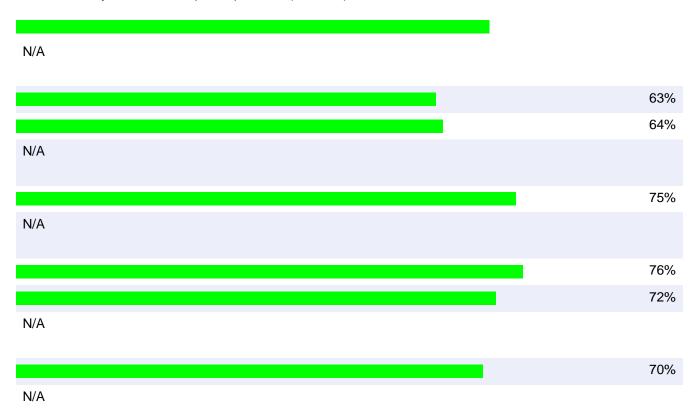




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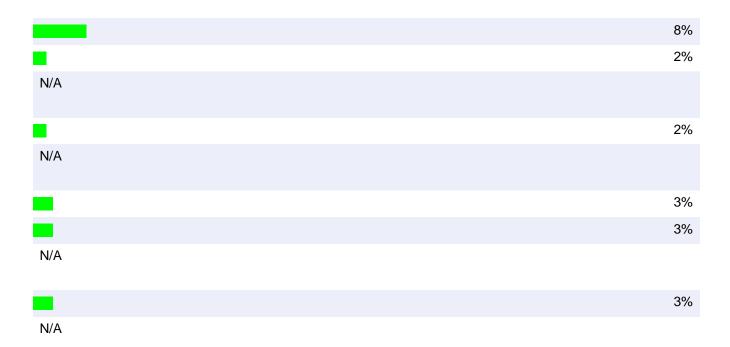
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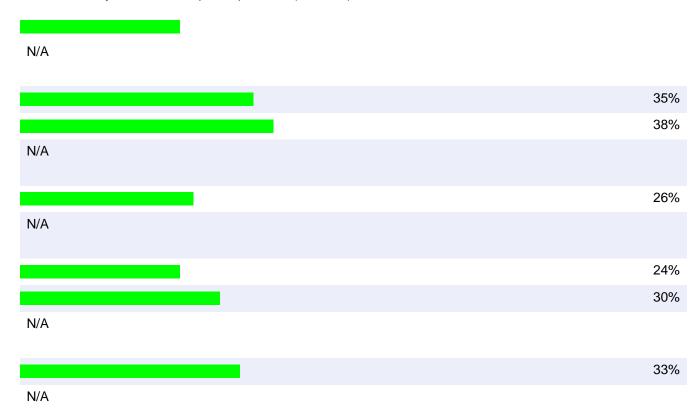
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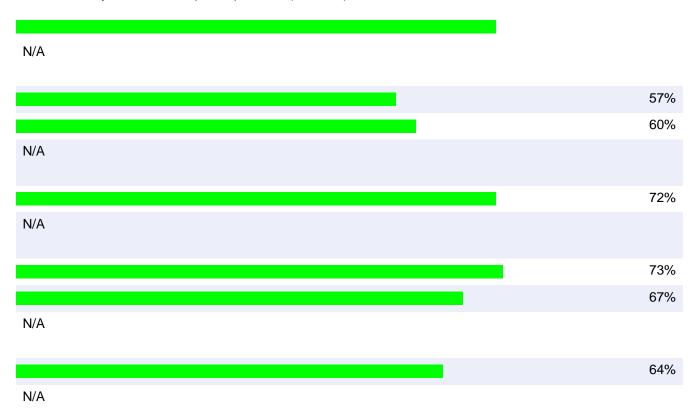
N/A



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ı	N	/	Δ
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Between 100 and 299

Between 100 and 299

N/A

Between 100 and 299

N/A

Between 100 and 299

Between 100 and 299

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300 or more

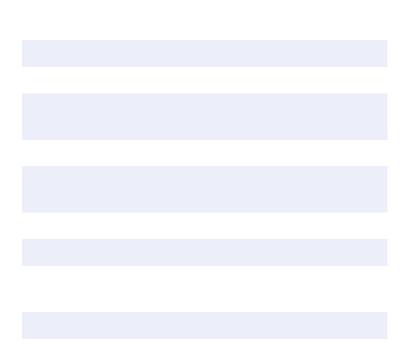
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N/A		Survey results are not available for this
	23%	reporting period
	33%	
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N/A		Survey results are not available for this reporting period
	38%	
	31%	
N/A		Survey results are not available for this reporting period
	35%	
N/A		Survey results are not available for this reporting period

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